

****** All Dealers: Please watch for any update to this procedure if needed******

NOTE: If the vehicle is sold but the DRW60 is listed in eMDCS, please complete the repair and submit the claim.

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A. Vehicle Inspection Procedure and Preparation for Repair

1. Verify that the vehicle is within the following ranges and there is an OPEN DRW60 campaign in eMDCS:

SUBJECT VEHICLES

Model	Subject VIN range	Subject production date range
2026 – CX-50 AND HYBRID	7MMVA**** TN 176390 – 606054	From May 18, 2026, through May 28, 2026

*Only the vehicles in this range and with an “Open” status in eMDCS are affected. If the vehicle is in the range above and DRW60 is in OPEN status in eMDCS, proceed to Step 2. If the vehicle does not have an OPEN DRW60 campaign, return the vehicle to the customer or inventory.

eMDCS - Warranty Vehicle Inquiry Results

TECHNICIAN CERTIFICATION LEVEL REQUIRED: CERTIFIED OR ABOVE

Note: Technician repairing needs to be Certified or above and does not need to be Senior or Master if they have had the required training for this repair.



Customer Personal Items: If personal belongings need to be removed from vehicle interior trunk area or inside, please remember to neatly replace any customer items in the same location after the repair is completed. If items need to be removed, please kindly ask the customer to remove them prior to beginning work on the vehicle.

Paint or other damage to interior or exterior: Care should be taken, and protective cover(s) used when working on any Mazda vehicle. Damage to any components, interior trim, vehicle accessories, body panels and paint will not be reimbursed by Mazda (including OEM or aftermarket). *All of these items above could delay repairs, compromise safety, as well as negatively affect the customer experience and Mazda dealer-customer relationship.*

Parts Information:

Description	Part Number	Quantity	Note
Rear Door Glass (RH)	VA4072510	1	Order from Mazda PDC
Rear Door Glass (LH)	VA4073510	1	Order from Mazda PDC
Fastener (optional, if needed)	GJ6A68AB1	Use qty only if needed	Order from Mazda PDC

B. Repair Procedure

1. Replace both rear door glass in the vehicle. Replace any interior door panel clips if they break during removal.
2. Follow steps in MGSS for removal. Refer to MGSS online ([REAR DOOR GLASS REMOVAL/INSTALLATION](#)).
3. As per the procedure, verify the rear door glass is installed properly and both rear windows function as normal.

END OF REPAIR PROCEDURE