



MAZDA DEALER EMAIL

August 12, 2026

Attention: Mazda General, Sales, Parts and Service Managers

Subject: Notification of Dealer Re-Work (DRW60) – 2026MY CX-50 and CX-50 Hybrid - Rear Door Glass Holder Detach Issue

Dear Mazda Dealer Colleagues,

Mazda Motor Corporation has decided to conduct a Dealer Re-Work on certain 2026MY CX-50 and CX-50 Hybrid vehicles. Please see the description, model, year, and VIN range below.

Subject VIN and Production date ranges:

Model	Subject VIN range	Subject production date range
2026 – CX-50 and CX-50 Hybrid	7MMVA**** TN 176390 – 606054	From May 18, 2026, through May 28, 2026

The asterisk symbol “*” can be any letter or number. Only VINs in this range and with “Open” status in eMDCS are subject to this DRW.

Concern Outline:

On certain subject vehicles, the rear door glass holder may detach from the door glass due to improper urethane adhesion. If the glass holder separates from the door glass, a rattling noise may occur, and the door glass may not roll down.

Repair Outline:

Replace both rear door glass in the vehicle (the rear door quarter glass is not affected).

Parts:

On August 12th, replacement parts will begin shipping to your dealership to repair the affected vehicles in your inventory. The Part Numbers are: VA40-72-510 (GLASS, R-Rear) and VA40-73-510 (GLASS, L-Rear).

ACTION ITEM - STOP DELIVERY: All affected vehicles in inventory can be sold but not delivered until repaired. There are approximately 180 new vehicles in dealer stock and/or in transit to dealers. **All affected dealer inventory types with this DRW must be repaired prior to delivery. The number of affected units at your dealership can be seen in Inventory & Sales 2.0 in eMDCS and a VIN list (via an internal MNAO campaign report) will also be provided to your District Service Manager by 5pm (Pacific Time) on the date this dealer email is sent.**

Owner Notification: There is no Owner Notification with this or any Dealer Re-Work.

Important Notice:

1. The Repair Procedure, Parts & Warranty Information and this communication will be available with a View Content (VIN search) with the sending of this dealer email on MGSS (Mazda Global Service Support) and available by Keyword search (by campaign number) the following business day.
2. For Warranty questions, please contact the Warranty Hotline at warrantydept@mazdausa.com.
3. For parts related questions, please contact the Corporate Dealer Assistance Group at corpdag@mazdausa.com or by calling (877) 727-6626, Option 2.
4. For general, non-technical DRW related questions, please fill out the Dealer Recall Help Form located on [OneMazda](#).

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this DRW. We apologize for any inconvenience this program may cause you and your customers. Your understanding and support in carrying out this program are greatly appreciated.

Sincerely,

Mazda North American Operations

Travis Young

Manager, Recalls

Technical Services Division