



UPDATE PRIOR TO SALE NOTICE

Global Service Action
Number: D151
UPS3726-1

Subject: Wireless Charger Inoperative	Publication No.: D151 UPS3726-1
	Model: Range Rover (LK)
	Model Year: 2027
	Model: Range Rover Sport (L1)
	Model Year: 2027
	Date of Issue: 17 August 2026
	Expiry Date: 31 August 2028

To:	Jaguar Land Rover North America, LLC.
For the Attention of:	The approved JLR retailer / authorized repairer.
Important:	USA: Hold at port of entry facility. NOTE: The information in this campaign is intended for use by professional technicians. If you are not a JLR retailer / authorized repairer, do not assume that a condition described affects a specific vehicle. Contact an authorized JLR retailer / authorized repairer to determine if this campaign applies to a specific vehicle. This campaign has been issued to provide the relevant repair instructions, parts and warranty information. This campaign is valid for two years only. Repairs must be completed prior to the expiry date at the top of this campaign. This campaign does not apply to any vehicles already registered and in use, either with the JLR retailer / authorized repairer, or customer. Any vehicle already in use may continue to be driven and any repair instructions will be communicated through a separate campaign.

FOR THE ATTENTION OF ALL:

DESCRIPTION OF ISSUE

A concern has been identified on certain 2027 model year Range Rover and Range Rover Sport vehicles where the wireless charger is unable to charge an iPhone™.

ACTION TO BE TAKEN

This campaign directs JLR retailers / authorized repairers to quarantine any unsold vehicles in the affected vehicle range.

Check the JLR Warranty Portal to make sure affected vehicles are correctly identified prior to starting this campaign. The Warranty Portal will be updated to reflect only those vehicles affected.

JLR retailers / authorized repairers are reminded that they must not sell vehicles identified as affected by this campaign until such time as the repair has been successfully completed.

Refer to the warranty section of this campaign for details of the Related Damage Process. At the time of confirming a booking for a vehicle repair, make sure you check the Warranty Portal to confirm if there are any other outstanding campaigns, to make sure the correct parts are available and adequate workshop time is allocated for repairs to be completed in one visit.

CUSTOMER COMMUNICATION

Should this campaign mean that you are unable to deliver an affected vehicle to a customer at an agreed handover date, advise the customer of the following:

'JLR are committed to delivering vehicles to our customers of the highest quality, complete with the very latest hardware and software. Our vehicles are continually evolving with our Engineering and Design teams constantly looking for new and innovative

ways to further enhance and develop our vehicles. JLR have advised us that there is an update to be completed on your vehicle and have instructed us to complete this action prior to handing the vehicle over to you. JLR apologize that this update may delay the delivery of your new vehicle but are committed to make sure customers benefit from the very latest technology to make sure your ownership experience is the best possible.'

If necessary, you may communicate technical details of the repair or update that is required on the vehicle, this is at your discretion.

RETAILER EMPOWERMENT

We appreciate the frustration experienced by both our customers and retailers with regards to the launch of any Update Prior to Sale (UPS) notice.

Following the launch of Retailer Empowerment (and where you feel it appropriate), you now have the ability to offer goodwill to customers who have suffered delays in the delivery of their vehicle. Any goodwill offer should be specifically for a customer whose vehicle delivery has been delayed due to UPS activity to acknowledge the poor experience.

Should you have any questions, contact the Customer Relationship Center (CRC) in the first instance for help and support.



The following applies to:
[NORTH AMERICA]

FOR THE ATTENTION OF NORTH AMERICAN TERRITORIES ONLY:



The following applies to:
[NORTH AMERICA]

Visit the British Brands Sales Suite (BBSS) website for a list of affected vehicles at your JLR retailer / authorized repairer. Unsold vehicles must be repaired prior to handover of the vehicle for retail sale.

Yours faithfully

Steve Oldham

Global Customer Care Experience Director

SERVICE INSTRUCTION - D151 UPS3726-1

SROs

Description	SRO	Time
Wireless Device Charger Module (WDCM) - Update ECU	85.86.57	0.2
Drive in / drive out	02.02.02	0.2



NOTE:

Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.

Warranty Information

Warranty claims must be submitted quoting program code D151 with the relevant option code from the table below. As option codes are used there is no requirement for you to enter SROs or parts, these are included for information only.

Program	Option	Description	SRO	Time
D151	A	WDCM - Update ECU	85.86.57	0.2
D151	B	WDCM - Update ECU Drive in / drive out	85.86.57 02.02.02	0.2 0.2



NOTE:

The option that contains the drive in / drive out allowance may only be claimed when the vehicle has been brought back into the workshop for this action alone to be undertaken.

Warranty claims must be submitted in accordance with the current JLR Global Warranty Manual, and its amendments, unless stated otherwise in this campaign.

Customer Reimbursement and Related Damage Process



NOTE:

If there is a requirement to claim for related / consequential damage or customer reimbursement, refer to the related instruction that can be found in TOPIx (in the Search box, search for 'Related Damage Claim' and open the related bulletin link).

SERVICE INSTRUCTION



CAUTIONS:

- All content in the Diagnostic Instruction **MUST** be read before selecting '**Complete Step**'.
- The JLR approved diagnostic equipment and approved battery support unit **MUST** be connected to complete the campaign workflow.



NOTES:

- The campaign workflow will run the WDCM software update.
- If the vehicle must be put into transit mode after the repair is complete follow step 3. This will be performed outside of the workflow. View the campaign in the bulletins area of TOPIx to select the transit mode link.

1. Connect the JLR approved diagnostic equipment and the approved battery support unit.

2.



CAUTION:

The campaign workflow **MUST** be run to complete the campaign.

Select 'Complete Step' and follow all on-screen instructions.

3.



NOTES:

- If required.
- This step may only be completed outside of the campaign workflow.

Select the link to enable transit mode. Refer to: [Transit Mode](#) (100:00, General Procedures).

4. Disconnect the JLR approved diagnostic equipment and the approved battery support unit.

Workflow Links

[2574 FSA - D151 Wireless Charger Inoperative \[L460 Range Rover 2027-2027, L461 Range Rover Sport 2027-2027, SOFTWARE REVISION / FLASH MODULE\]](#)