

 26-01-065H - BMS Battery Logic Improvement (Campaign 9C5) (posted 08.13.26).pdf

Hyundai Motor America (HMA) has launched Service Campaign 9C5: Battery Management System (BMS) Battery Logic Improvement.

A. Affected Vehicles:

1. VIN Identification: Use the 'Vehicle Information' screen in WebDCS under the 'Campaign Not Performed' section to determine campaign applicability.

- a. Certain 2019 - 2023MY Kona Electric (OS EV) vehicles produced 08/28/2018 – 07/26/2023
 - i. Built by Hyundai Motor Company ("HMC")
- b. Certain 2020 - 2021MY Ioniq Electric (AE EV) vehicles produced 11/01/2019 – 05/17/2021
 - i. Built by HMC

B. Campaign Description:

Certain Kona Electric (OS EV) and Ioniq Electric (AE EV) vehicles are eligible for a Battery Management System (BMS) software update. This update to the BMS software improves the system's diagnostic capability. Follow **Technical Service Bulletin (TSB) 26-01-065H** to complete the BMS software update.

C. Campaign Documents:

1. **1. TSB 26-01-065H**
2.
 - a. HyundaiDealer.com > Service > Service Programs > Hyundai Tech Info > Campaign
- 3.
4. **2. Dealer Notification**
5.
 - a. HyundaiDealer.com > Service > Service Programs > Hyundai Tech Info > Service News
- 1.

D. Action Required:

1. 1. Confirm VIN applicability via WebDCS.
2. **2. Follow TSB 26-01-065H** for the service procedure to perform the software update.
3. **3. Submit campaign claim** once the service procedure is completed.

We appreciate your continued partnership and commitment to our Hyundai customers.

Thank you for your patience and understanding.

HMA Warranty Campaigns