

D130 – SEATBELT STITCHING CONCERN

OWNER NOTIFED PROGRAM



AFFECTED MODELS	24MY Defender,
VOLUME AFFECTED	311 USA 31 CAN
REPAIR	JLR is supporting the seatbelt manufacturer with a request for engineering analysis of a small number of second row seatbelts installed in certain 2024MY vehicles, which are to be returned for supplier inspection as part of a quality investigation. Retailers are to inspect the second-row seat belt retractors to compare QR code serial numbers against the list provided in the bulletin. Please use a smartphone, and if necessary, a 3rd party app, to decode the label code.  <u>Only the specific seat belts with the 29 serial numbers listed in the bulletin are to be replaced.</u> <u>PARTS MANAGERS Please follow the process detailed in the bulletin for returning the replaced belts - this is initiated with an email to sbednar@jaguarlandrover.com</u>
REPAIR TIME	Up to 1.3 hrs + DIDO
CAMPAIGN LAUNCH	May 22nd ,2026
NOTES	Retailers are requested to review the service instructions and preform the campaign at the next earliest service visit on affected vehicles. All affected VINs are flagged in warranty portal and BBSS. All affected owners have been notified via mail, requesting they make a service appointment to have the campaign completed. Parts Managers - Orders for any replacement parts must only be placed after completion of the service inspection process and a retractor matching the list provided in the bulletin has been confirmed. Please retain the replaced seatbelt and follow the bulletin instructions fo r setting up the part return process.