GENERAL MOTORS
DCS7568
URGENT - DISTRIBUTE IMMEDIATELY

Date: September 1, 2026

Subject: UPDATE: N232407740-03, N242450640-02, N242484750-02
Special Coverage
Turbocharger Replacement
Updated Labor Time

Models: 2020-2022 Buick Encore GX
2021-2022 Chevrolet Trailblazer

These bulletins have been updated to update the turbocharger replacement labor time. Please discard all previous copies of older versions.

END OF MESSAGE

Special Coverage
N242484750 Turbocharger Replacement

Release Date: September 2026 **Update:** 02

Update Description: This bulletin has been updated to update the turbocharger replacement labor time. Please discard all previous copies of bulletin N242484750.

Attention:	This Special Coverage can be seen in the Applicable Warranties section in Investigate Vehicle History (IVH).

Make	Model	Model Year	
		From	To
Buick	Encore GX	2022	2022
Chevrolet	Trailblazer		

Involved vehicles are identified on the Applicable Warranties section in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	Certain 2022 model year Buick Encore GX and Chevrolet Trailblazer vehicles, equipped with a 1.2L engine, may have a condition that could cause the turbocharger to fail. If this condition occurs, the Malfunction Indicator Lamp (Check Engine Light) will illuminate, and a diagnostic trouble code will set. Additionally, a message may be displayed indicating the vehicle's available engine power is reduced.
Special Coverage	This special coverage covers the condition described above for a period of 15 years or 150,000 miles (240,000 km), whichever occurs first, from the date the vehicle was originally placed in service, regardless of ownership. For vehicles covered by Vehicle Service Contracts, all eligible claims with repair orders on or after January 14, 2025, are covered by this special coverage and must be submitted using the labor operation codes provided with this bulletin. Claims with repair orders prior to January 14, 2025, must be submitted to the Service Contract provider. Vehicle owners or lessees who paid for repairs referenced in this Special Coverage ("Customers") are eligible for reimbursement of their reasonable and customary expenses in accordance with the procedures specified below. The conditional right to reimbursement is provided by GM solely in the interest of customer satisfaction and is personal to Customers. *Customers may not assign and GM does not consent to any assignment of any Customer's right to submit reimbursement claims, or to receive reimbursement, or any other rights granted by this Special Coverage to any third party, including but not limited to service contract providers, and this Special Coverage is not intended to and does not confer any third party beneficiary, subrogation or contribution rights, or any other rights to reimbursement, against GM, whether in law, equity or otherwise, on any third parties.*
Correction	Dealers are to replace the turbocharger as necessary. The repairs will be made at **no charge** to the customer.

Parts

Quantity	Part Name	Part No.
1	Turbocharger	19434771*
1	Vacuum Tank Kit	25205791
1	Exhaust Pipe Clamp	55513359
1	Catalytic Converter Gasket	12641115
1	Exhaust System Gasket	13499082
1	PCV Vacuum Hose	55513554
1	Gasket, turbocharger	55494843
2	Gasket, turbocharger oil drain	55514397
4	Turbocharger Nut	11612078
1	Turbocharger Oil Seal	55487539
1	Turbocharger Washer	55497445
2	Vacuum Tank Bolts	11588723

Important: *In the event that part number 19434771 is not available, please order part number 25204082.

Reminder: Parts may be removed from SPRINT and Retail Inventory Management (RIM) and be non-returnable. Dealers should review the affected parts to confirm RIM managed status. Parts may have quantity limiters in effect. There is a small number of vehicles anticipated that will need this fix. **Due to the limited initial parts availability, dealers are encouraged not to order these parts for use as shelf stock.**

Special Coverage
N242484750 Turbocharger Replacement

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9900908	Diagnostic Time Only – No Repair Required	0.1-1.0	ZREG	N/A
For vehicles WITHIN the New Vehicle, Powertrain Ltd, CPO Powertrain Ltd, or Emission Ltd Warranty, utilize the **regular warranty labor op**. For vehicles OUTSIDE of the New Vehicle, Powertrain Ltd, CPO Powertrain Ltd, or Emission Ltd Warranty, utilize **labor op 9900909.**	Compressor Air Intake Turbocharger Replacement*** Add: Install Vacuum Tank Kit Add: Diagnosis Time	2.7 0.3 0.1-1.0	ZREG	N/A
9900910	Customer Reimbursement Approved - For USA and Canada dealers only - For Export dealers only	 N/A 0.2	ZREG	*
9900911	Customer Reimbursement Denied – For USA dealers only	N/A	ZREG	**

* For USA and Canada: Submit the dollar amount reimbursed to the Customer in Net/Reimbursement. Submit $20.00 USD ($25.00 CAD) administrative allowance in Net/Admin Allowance.

** Submit $10.00 administrative allowance in Net/Admin Allowance.

*** Labor time reduction to update in service strategy, original procedure included removal of camshaft cover which is not required by not fully removing the oil feed pipe.

Service Procedure

A vehicle may come in with a customer complaint or DTC that leads to turbocharger replacement. The most frequent complaints include a cold start rattle noise or P0299 DTC, for which you may refer to 23-NA-058 for more diagnosis info.

- If the diagnosis DOES lead to turbocharger replacement, refer to *Compressor Air Intake Turbocharger Replacement* in SI.
- If replacing the turbocharger and the vehicle is not already equipped with a Vacuum Tank Kit, install one as well per SI instructions under *Turbocharger Wastegate Actuator Vacuum Tank Replacement.*
- If the diagnosis DOES NOT lead to turbocharger replacement, no further action is covered under the scope of this field action. Inform the customer that any additional diagnosis or repair needed must be covered by standard warranty, customer pay, or a goodwill adjustment as applicable.

Customer Notification

General Motors will notify Customers of this special coverage on their vehicle (see copy of typical Customer letter included with this bulletin).

Customer Reimbursement

Customer requests for reimbursement of previously paid repairs to correct the condition described in this bulletin are to be submitted to the dealer prior to or by February 28, 2026. See General Motors Service Policies and Procedures Manual (USA & Canada) or local Policies and Procedures, for details.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.

We Support Voluntary Technician Certification

Special Coverage
N242484750 Turbocharger Replacement

This notice applies to your vehicle, **VIN: _____**

Dear General Motors Customer:

As the owner of a GM vehicle, your satisfaction with our product is very important to us.

This letter is intended to make you aware that some vehicles, equipped with a 1.2L engine, may have a condition that could cause the turbocharger to fail. If this condition occurs, the Malfunction Indicator Lamp (Check Engine Light) will illuminate, and a diagnostic trouble code will set. Additionally, a message may be displayed indicating the vehicle's available engine power is reduced.

Do not take your vehicle to your GM dealer as a result of this letter unless you believe that your vehicle has the condition as described above.

What We Have Done: General Motors is providing owners with additional protection for the condition described above. If this condition occurs on your GM vehicle within 15 years of the date your vehicle was originally placed in service or 150,000 miles (240,000 km), whichever occurs first, the condition will be repaired for you at **no charge**. Diagnosis or repair for conditions other than the condition described above is not covered under this special coverage program. For customer's vehicles already outside of the above years and/or miles, we are still offering reimbursement if the issue occurred within the years and miles stated above. Please follow the reimbursement steps below.

What You Should Do: If you believe that your vehicle has the condition described above, repairs and adjustments qualifying under this special coverage **must be performed by a General Motors dealer**. You may want to contact your GM dealer to find out how long they will need to have your vehicle so that you may schedule the appointment at a time that is convenient for you. This will also allow your dealer to order parts if they are not already in stock. Keep this letter with your other important glove box literature for future reference.

Reimbursement: If you already paid for repairs for the condition described in this letter, **and those repairs were completed prior to this mailing**, please complete the enclosed reimbursement form and present it to your dealer with all required documents. Working with your dealer will expedite your request, however, if this is not convenient, you may mail the completed reimbursement form and all required documents to Reimbursement Department, PO Box 33170, Detroit, MI 48232-5170. The completed form and required documents must be presented to your dealer or received by the Reimbursement Department by February 28, 2026, unless state law specifies a longer reimbursement period.

The right to submit reimbursement claims is provided by GM solely in the interest of customer satisfaction and is personal to vehicle owners and lessees who previously paid for repairs referenced in this Special Coverage ("Customers"). ***Customers may not assign and GM does not consent to any assignment of any Customer's right to submit reimbursement claims, or to receive reimbursement, or any other rights granted by this Special Coverage to any third party, including but not limited to service contract providers, and this Special Coverage is not intended to and does not confer any third party beneficiary, subrogation or contribution rights, or any other rights to reimbursement, against GM, whether in law, equity or otherwise, on any third parties.***

If you have any questions or need any assistance, please contact your dealer or the appropriate Customer Assistance Center at the number listed below.

For the hearing or speech impaired, please contact our Customer Assistance Center using the Telecommunication Relay Service by dialing 711 then providing the appropriate Customer Assistance Center number for your vehicle.

Division	Number
Buick	1-800-521-7300
Chevrolet	1-800-222-1020
Puerto Rico – English	1-866-467-9700
Puerto Rico – Español	1-866-467-9700
Virgin Islands	1-866-467-9700

We are sorry for any inconvenience you may experience; however, we have taken this action in the interest of your continued satisfaction with our products.

Neelie O'Connor
Global Executive Director
Customer Experience Operations

Enclosure
N242484750