



Service Engineering Operations
Customer Service Division

Ford Motor Company
PO Box 1904
Dearborn, Michigan 48121

August 26, 2026

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: NEW VEHICLE DELIVERY HOLD
Emissions Recall 26E02

Certain 2016-2019 F-650 - 750 and 2017-2019 F-350 - 550 Vehicles Equipped With
6.7L Diesel Engines
Crankcase Ventilation (CCV) Inspection And Replacement

REF: Customer Satisfaction Program 26N03

Dated: August 26, 2026

Customer Satisfaction Program 20M06 – Supplement #2

Dated: October 22, 2021

AFFECTED VEHICLES (U.S. Population Of Affected Vehicles 254,768):

Vehicle	Model Year	Assembly Plant	Build Date Range
F-650 - 750	2016	Ohio	January 21, 2015 through May 8, 2016
	2017		January 22, 2016 through September 28, 2017
	2018		April 25, 2017 through June 21, 2018
	2019		April 18, 2018 through December 18, 2019
F-350 - 550	2017	Kentucky Truck	October 8, 2015 through November 18, 2017
		Ohio	February 11, 2016 through November 22, 2017
	2018	Kentucky Truck	May 2, 2017 through July 9, 2018
		Ohio	August 1, 2017 through July 31, 2018
	2019	Kentucky Truck	March 6, 2018 through November 3, 2019
		Ohio	May 7, 2018 through November 13, 2019

Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS EMISSIONS RECALL

The affected vehicles may have a serviceable filter within the Crankcase Ventilation (CCV) system that may become clogged with oil if the vehicle is idled for long periods of time. A clogged CCV filter may result in elevated engine oil consumption, which increases the risk of reduced diesel particulate filter performance and elevated exhaust emissions levels.

SERVICE ACTION

Before delivering any new in-stock vehicles involved in this recall, dealers are to inspect the CCV assembly to determine if it contains a serviceable filter. If the CCV housing contains a serviceable filter, then the CCV is to be replaced with a filter free CCV assembly. This repair must be performed at no charge to the vehicle owner. For new vehicle storage guidelines, refer to EFC13033, Storage Guidelines for New Vehicles.

SERVICE ACTION (continued)

Owners will also be mailed an Owner's Manual insert with their Owner Notification Letter to state that the CCV filter is no longer serviceable.

NOTE: For the affected Super Duty vehicles only, emissions recall 26E02 must be completed and its claim submitted before the referenced Customer Satisfaction Program 26N03 will be activated.

Medium Truck customers may be eligible for a diesel particulate filter replacement under Customer Satisfaction Program 20M06.

NOTE: The State of California and the Commonwealth of Massachusetts require the completion of emissions recall repairs before vehicle registration renewal. For vehicles registered in these states, please download and print a blank Vehicle Emissions Recall Proof of Correction Certificate (refer to EFC15625 – Proof of Correction Policy Update Effective October 21, 2024, for further details), and then provide the owner with a completed Proof of Correction certificate after the repair has been performed. If necessary, these certificates can still be obtained by contacting your regional office.

FSA PROGRAM OPTIONS

Program Option	Eligibility	Comments
Mobile Repair	Yes	See Mobile Service Repair Assessment Level section below, if applicable.
Over-the-Air (OTA) Update	No	See Over-The-Air (OTA) Updates section of the FSA Policy Document, if applicable.
Rentals	No	See the Rental Vehicles section below, if applicable.
Alternative Transportation Available	No	See Alternate Transportation section in the FSA Policy Document.
Pickup & Delivery (PDL)	Yes	See Pickup & Delivery section in the FSA Policy document.
Towing	No	See Towing section below, if applicable.
Essential Special Service Tools (ESST)	No	See Technical Instructions and/or Workshop Manual (WSM) as needed.
Administrative Allowance	No	See Administrative Allowance section in FSA Policy Document, and if applicable, Labor Allowances table below.
Owner Refunds	Yes	See Owner Refunds section below, if applicable.
Photo Submission	No	See Repair Photo Submission section below, if applicable.

Note: For further information on certain Program Options above, see the corresponding section within the FSA Policy Document.

OWNER NOTIFICATION MAILING SCHEDULE

Pending Agency approval, owner letters are expected to be mailed the week of October 12, 2026 or sooner. Dealers should repair any affected vehicles that arrive at their dealerships, whether or not the customer has received a letter.

PLEASE NOTE:

The sale of uncorrected new vehicles to customers could lead to penalties under applicable state and Federal regulations. Correct all vehicles in your new vehicle inventory before delivery.

ATTACHMENTS

- Technical Instructions
- Owner's Manual Insert
- Owner Notification Letters

REFERENCE MATERIAL

- Warranty & Policy Manual (located on FMCDDealer Warranty Portal Page):
www.fmcdealer.dealerconnection.com/content/fmcdealer/us/en/parts_service/wty.html
- FSA Policy Document (located on FMCDDealer FSA Resources Page for Ford and Lincoln dealerships):
www.fmcdealer.dealerconnection.com/content/fmcdealer/us/en/parts_service/fsa/rsc.html
- FSA Policy Document (located on the Fleet SharePoint site for Fleets with in-house warranty):
<https://azureford.sharepoint.com/sites/OneWarrantySolution/usfleet/SitePages/Home.aspx>
- The Mobile Repair / Vehicle Pickup & Delivery Record can be found on the Technical Assistance tab in PTS:
<https://www.fordtechservice.dealerconnection.com>

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Customer Service Division

Emissions Recall 26E02**MOBILE SERVICE REPAIR ASSESSMENT LEVEL**

- Arrange for a mobile repair at the owner's location
- All Vehicles Affected:
 -   - Light Mobile Service (MRA2)

OASIS ACTIVATION

OASIS will be activated on August 26, 2026.

FSA VIN LISTS ACTIVATION

FSA VIN Lists will be available through <https://web.fsavinlists.dealerconnection.com> by August 26, 2026. Owner names and addresses will be available in FSA VIN Lists within 10 days of owner letter mailing.

NOTE: Your FSA VIN Lists may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall.

SOLD VEHICLES

- Ford has not issued instructions to stop selling/delivering or driving used vehicles under this emissions recall. Owners should contact their dealers for an appointment to have their vehicles remedied as soon as practicable.
- Immediately contact any of your affected customers whose vehicles are not on your VIN list but are identified in OASIS. Give the customer a copy of the Owner Notification Letter (when available) and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.
- Dealers are to prioritize repairs of customer vehicles over repairs of new and used vehicle inventory.

IN-STOCK VEHICLES

- Use OASIS to identify and correct all affected vehicles in your new and used vehicle inventory.

BRANDED / SALVAGED TITLE VEHICLES

Affected branded / salvaged title vehicles are eligible for this recall.

OWNER REFUNDS

- **This emissions recall must be performed, even if the owner has paid for a previous repair. Claiming a refund will not close the recall on the vehicle.**
- Ford Motor Company is offering a refund for owner-paid repairs covered by this program if the repair was performed prior to the date of the Owner Notification Letter. This refund offer expires October 31, 2027.
- Dealers are also pre-approved to refund owner-paid emergency repairs that were performed away from an authorized servicing dealer after the date of the Owner Notification Letter. There is no expiration date for emergency repair refunds. Non-covered repairs, or those judged by Ford to be excessive, will not be reimbursed.

Emissions Recall 26E02**OWNER REFUNDS (continued)**

- Refunds will only be provided for costs associated with replacing the vehicle's original filter-containing CCV assembly with a non-filter CCV assembly or for the costs associated with diesel particulate filter replacements which had Diagnostic Trouble Code (DTC) P2002.
- Refer to the Warranty and Policy Manual regarding Customer/Dealer Refunds.

RENTAL VEHICLES

Rental vehicles are not approved for this program.

Dealer Portal Job Aids can be referenced from FMCDealer:

[Central Loaner Support Guide](#)

[CRC Dealer Job Aid: Central Loaner - Field Service Action \(FSA\) Program](#)

Customer experience may require potential rentals. With proper dealer parts ordering and service appointment scheduling, rental vehicles should not be required. However, if you have a unique owner circumstance that may require a rental vehicle, please contact the Centralized Loaner Support Team via the CRC Dealer Portal. Follow eligibility guidelines for vehicles within 5 years and 60,000 miles leveraging Dealer Loaner Assistance (PRENT).

ADDITIONAL REPAIR (LABOR TIME AND/OR PARTS)

Additional repairs identified as necessary to complete the FSA should be managed as follows:

- For related damage and access time requirements, refer to the Warranty and Policy Manual / Section 6 – Ford & Lincoln Program Policies / General Information & Special Circumstances for FSAs / Related Damage.
- **For vehicles within new vehicle bumper-to-bumper warranty coverage, no SSSC approval is required**, although related damage must be on a separate repair line with the "Related Damage" radio button checked.
 - F-250/F-350/F-450/F-550 – 3 years or 36,000 miles
 - F-600/F-650/F-750 trucks – 2 years, regardless of miles driven
- **For vehicles outside new vehicle bumper-to-bumper warranty coverage:**
 - Submit an Approval Request to the SSSC Web Contact Site before completing the repair.
- See "Additional Repair Info" in the FSA Policy Document for further Terms and Conditions.

CLAIMS PREPARATION AND SUBMISSION

- **Technician Competency Requirement:** The STST Competency 10 certification requirement in the U.S. market became effective for repair orders opened on or after August 31, 2024. The FSA repair will be rejected and the claim will not be paid if the repairing technician is not certified in STST Competency 10 FSA. See EFC15936 for more details.
- **Claim Entry:** Enter claims using Dealer Management System (DMS) or One Warranty Solution (OWS) online.
 - When entering claims, select claim type 31: Field Service Action. The FSA number 26E02 is the subcode.
 - If other services are requested on the same RO, please complete them. Once they are completed, and if the customer elects to take delivery of their vehicle while waiting for parts to arrive to complete this program, dealers should close the repair order. Reference to W&P manual section 1.3.09 for detailed information associated with these applicable process steps.

Emissions Recall 26E02

CLAIMS PREPARATION AND SUBMISSION (continued)

- For additional claims preparation and submission information, refer to the Recall and Customer Satisfaction Program (CSP) Repairs in the OWS User Guide.
- **Related Damage/Additional labor and/or parts:** Must be claimed as Related Damage on a separate repair line from the FSA with the same claim type and subcode as described in Claim Entry above.
IMPORTANT: Click the Related Damage Indicator radio button.
- **Refunds:** Submit refunds on a separate repair line.
 - Program Code: 26E02
 - Misc. Expense: REFUND
 - Misc. Expense: ADMIN
 - Misc. Expense: 0.2 Hrs.

Emissions Recall 26E02

LABOR ALLOWANCES

Note: Only one labor operation may be claimed from this table. (Additional supplemental labor operations may be claimed from the Supplemental Labor Allowances table.)

Description	Labor Operation	Labor Time Hour(s)
All Vehicles: Inspect CCV system, has no filter - PASS This labor operation code closes the FSA.	26E02A	0.2
F-350 - 550 Vehicles: Inspect CCV system, has a serviceable filter – FAIL Replace CCV This labor operation code closes the FSA.	26E02B	1.1
F-650 - 750 Vehicles: Inspect CCV system, has a serviceable filter – FAIL Replace CCV This labor operation code closes the FSA.	26E02C	1.2

SUPPLEMENTAL LABOR ALLOWANCES **These labor operation codes DO NOT close the FSA.**

Note: Claim any relevant supplemental labor operations in addition to the primary labor operation.

Description	Labor Operation	Labor Time Hour(s)
Mobile Service: This allowance is only for <u>non-eligible</u> 2026 Remote Experience Program Dealers. Can be used when the repair takes place away from the dealership. If Additional Time is Required Due to Travel, Please Submit an SSSC Approval Form.	26E02MM	0.5
Ford Vehicle Pickup & Delivery Allowance: This allowance is only for <u>non-eligible</u> 2026 Remote Experience Program Dealers. NOTE: This allowance is for dealer-performed vehicle Pickup & Delivery for dealership repairs only. Can only be claimed once, regardless of outstanding FSAs repaired.	26E02PP	0.5

Emissions Recall 26E02**PARTS REQUIREMENTS / ORDERING INFORMATION****Restricted Part Ordering:**

To place an order for CCV (FC3Z-6A785-F), left fuel supply tube bolt (W503275-S437) and fuel injection pump assembly tube bracket stud (W714647-S442) submit an Enhanced Order Entry (formerly Special Parts Order Process) order in the DOW system. **SSSC contact is not required to order K-Coded parts on this program.** More information can be found in EFC 15482.

To place an order for CCV (DC3Z-6A785-C) submit a VIN-specific Part Order contact via the SSSC Web Contact Site.

Inspection is required, see Technical Instructions.

Service Part Number	Claim Quantity	Package Order Quantity	Number in Package	Description
FC3Z-6A785-F	1	1	1	CCV – All F-350 - 550 and 2017-2019 F-650 - 750 Vehicles
DC3Z-6A785-C	1	1	1	CCV – 2016 F-650 - 750 Vehicles
W503275-S437	2	1	4	Bolt – Left fuel supply tube
W714647-S442	1	1	4	Stud – Fuel injection pump assembly tube bracket

Dealers will be notified via a DOES II communication if circumstances warrant a change in part supply strategy and when open ordering resumes.

If other services are requested on the same RO, please complete them. Once they are completed, and if the customer elects to take delivery of their vehicle while waiting for parts to arrive to complete this program, dealers should close the repair order. Reference to W&P manual section 1.3.09 for detailed information associated with these applicable process steps.

DEALER PRICE

For the latest prices, refer to DOES II.

PARTS RETENTION, RETURN, & SCRAPPING

Please refer to the FSA Policy Document for any and all questions on parts.

EXCESS STOCK RETURN

Please refer to the FSA Policy Document for any and all questions on parts.

REPLACED FSA PARTS INSPECTION AND SIGNATURE

Please refer to the FSA Policy Document for any and all questions on parts.

CERTAIN 2016-2019 MEDIUM DUTY AND 2017-2019 SUPER DUTY VEHICLES — CRANKCASE VENTILATION (CCV) INSPECTION AND REPLACEMENT

SERVICE PROCEDURE

IMPORTANT! The Service Technician Specialty Training (STST) Competency 10 certification requirement in the U.S. market became effective for repair orders opened on or after August 31, 2024. The Field Service Action (FSA) repair will be rejected and the claim will not be paid if the repairing technician is not certified in STST Competency 10 FSA. See Electronic Field Communication (EFC)15936 for more details.

1. Inspect the crankcase vent (CCV) oil separator for a serviceable filter element. See Figure 1. Does the CCV oil separator contain a serviceable filter?

Yes - Continue to Step 2.
No - This FSA is complete.

NOTE: A sealed CCV assembly is shown in Figure 2.

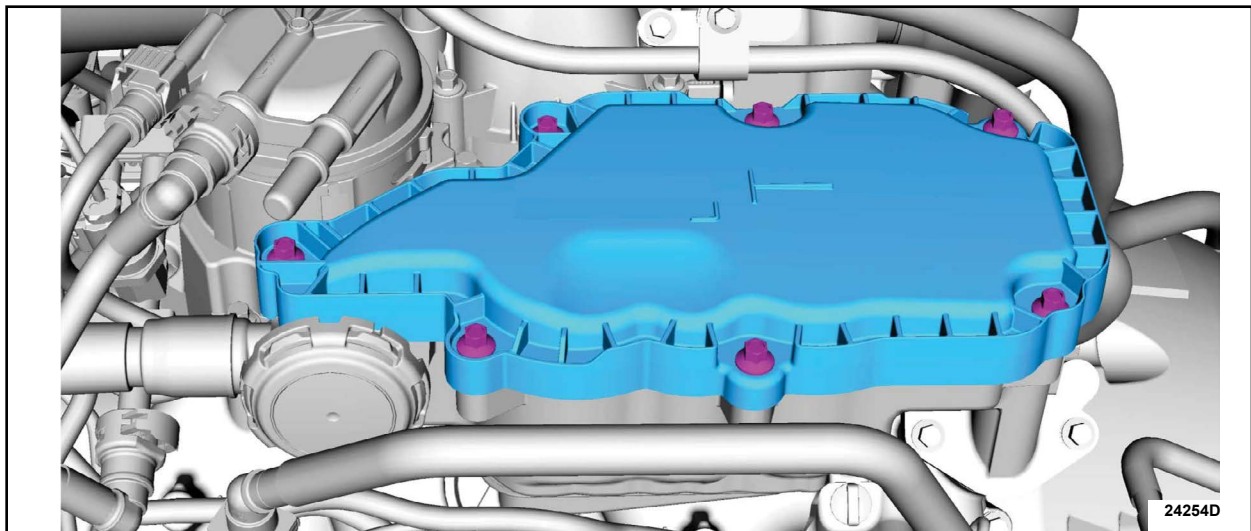


FIGURE 1



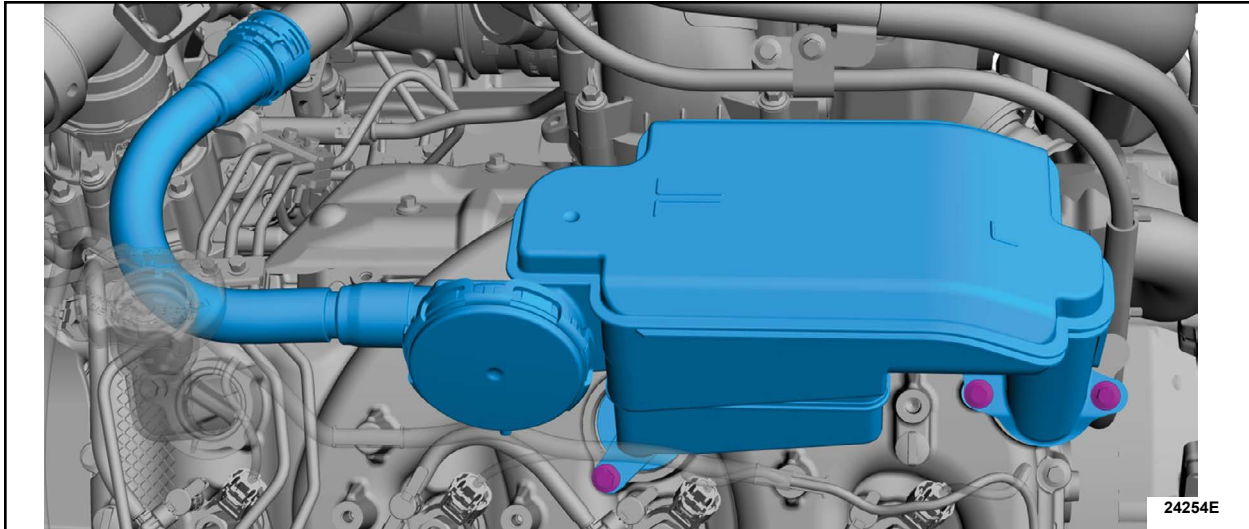


FIGURE 2

2. Release the fuel system pressure. Follow the Workshop Manual (WSM) procedures in Section 310-00C.
3. Remove the CAC Intake pipe. Follow the WSM procedures in Section 303-12C.
4. Clean any oil present in the turbo charger compressor outlet using a lint free rag. See Figure 3.

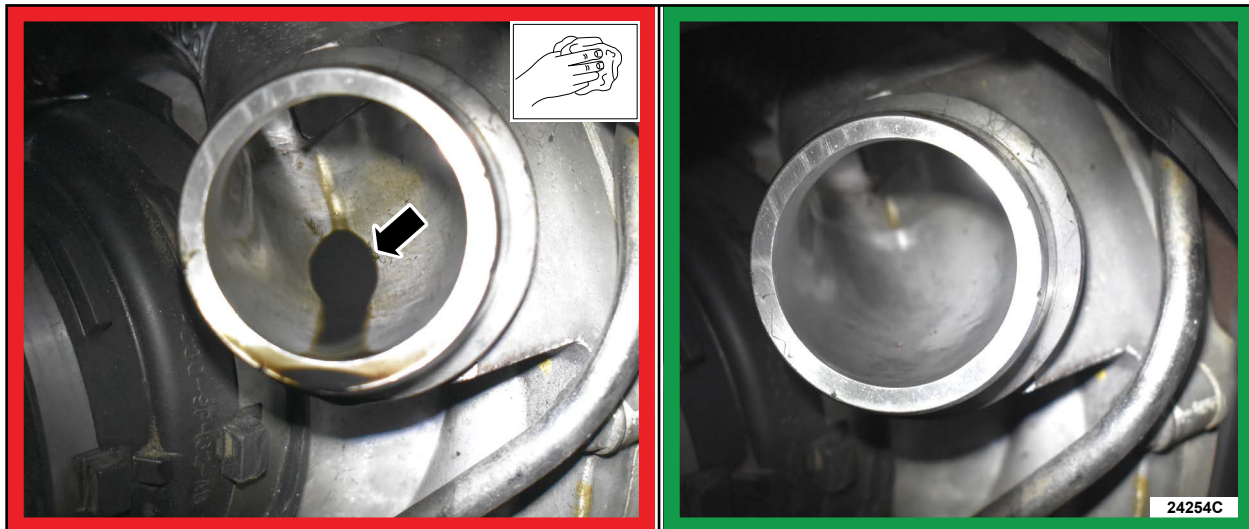


FIGURE 3



5. Replace the CCV. Follow the WSM procedures in Section 303-80C.
6. Install the CAC Intake Pipe. Follow the WSM procedures in Section 303-12C.
7. Bleed the fuel system. Follow the WSM procedures in Section 310-00C.

IMPORTANT NOTE: Federal law prohibits selling motor vehicle parts or components that are under safety, compliance, or emissions recall. Unless a part is requested to be returned to Ford, all parts replaced under this FSA must be scrapped in accordance with all applicable local, state and federal environmental protection and hazardous material regulations. Refer to the Parts Retention, Return, & Scrapping section of the FSA dealer bulletin for further information.



Owner's Manual Addendum

August 2026

Emissions Recall 26E02

Please insert this page in your Owner's Manual

This vehicle is no longer equipped with a serviceable crankcase vent (CCV) filter element. It is no longer required to replace the CCV filter as part of preventative maintenance.