



SIB 64 08 26

EVAPORATOR CONDENSATE DRAIN COMES LOOSE

2026-08-28

☐	THIS REPAIR IS MOBILE FRIENDLY
☐	THIS REPAIR IS REMOTE SOFTWARE UPGRADE (RSU) FRIENDLY

MODEL

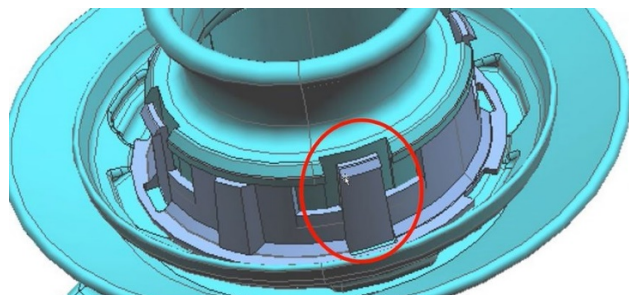
E-Series	Model Description
F44	2 Series Coupe
F74	M235i Gran Coupe
U10	X2 Sports Activity Coupe
U11	X1 Sports Activity Vehicle

SITUATION

Customers may hear a noise from underneath the vehicle, or feel something rubbing being transmitted into the body of the vehicle while driving.

Customers may find water inside the vehicle on the front carpet.

Thank you for the submission of Information Only TSARA cases received on this topic.

CAUSE

The two-piece evaporator condensation drain was not fully locked together (lock tab circled in red) when assembled and has come apart. Its lower half can thereby bounce around under the vehicle.

CORRECTION

Replace the lower half of the evaporator condensation drain with the correct part number.

PROCEDURE

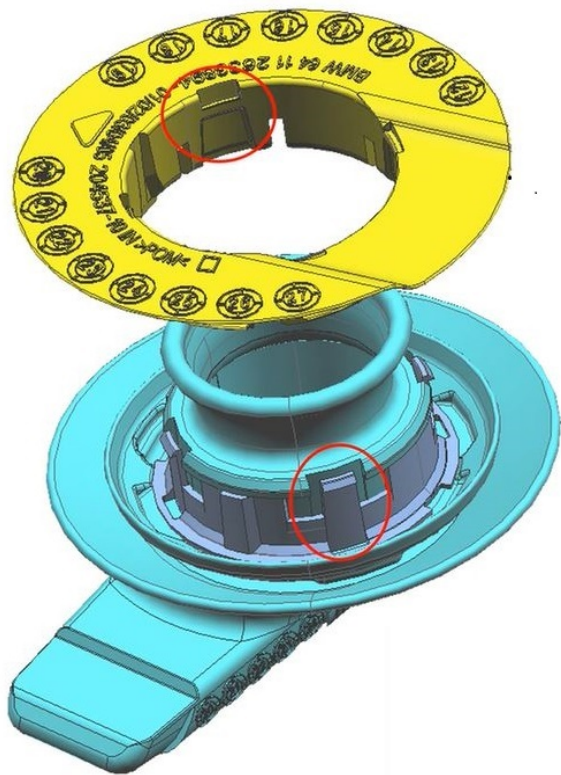
1. Confirm that the lower half of the evaporator condensation drain is no longer in place. If part of it is still hung up under vehicle near the exhaust heat shield or driveshaft, remove it from vehicle.
2. Replace the lower half of the evaporator condensation drain. The lower half 'snaps' into the upper half which should still be retained in the vehicle body from above.

NOTE: Both halves of the evaporator condensation drain were redesigned.

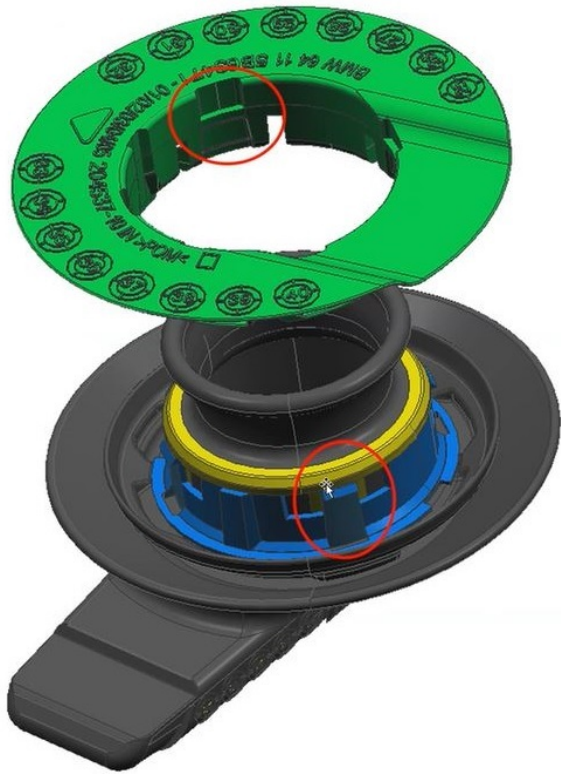
The updated parts are installed in vehicles produced FROM February 28, 2025.

When replacing the lower half of the 'condensation water drain' it must match the production date of the upper retaining ring for condensate'. See ETK page 64_2843 for your specific vehicle. You must use the old upper and lower together, or the new upper and lower together; don't mix parts!

Used in vehicles produced **UP TO** February 28, 2025. The clip locations circled in red indicate the design change.



Used in vehicles produced **FROM** February 28, 2025. The clip locations circled in red indicate the design change.



PARTS INFORMATION

Use and invoice the part number below that applies

Part Number	Description	Quantity
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64 11 5 A0D B46	Condensation water drain up to Feb. 27, 2025. Must be used in conjunction with Retaining ring for Condensation water UP TO Feb. 27, 2025 = 64 11 5A0DB47	1
OR		
64 11 5 B63 470	Condensation water drain FROM Feb. 27, 2025. Must be used in conjunction with Retaining ring for Condensation water FROM Feb. 27, 2025 = 64 11 5B63471	1

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants (in sublet), one-time use screws, nuts, and seals, which must be replaced or installed (according to the ISTA repair instructions/ETK/AIR), are to be selected from the Electronic Parts Catalog, and/or other approved BMW Group's resources according to the respective vehicle type. Invoiced these items separately under the Repair Code listed in this bulletin.

CLAIM INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repair Code:	6411333700	Moisture condensate drain hose on air conditioning Loose
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Diagnosis

Labor Operation	Description	Labor Allowance
51 00 001*	Localizing body complaint(s) (Work time)	WT FRU
Or:		
00 58 500*	Diagnosis Worktime Flat Rate	2 FRU

And, with the diagnosis above that applies to your center together with the flat rate allowances for the work below that was performed.

Repair

Labor Operation	Description	Labor Allowance
26 11 000	Completely removing and installing the propeller shaft (Including the heat shields for access) (Main work)	As applicable
Or:		
26 11 507	Completely removing and installing the propeller shaft (Including the heat shields for access) (Plusposition work)	As applicable
And:		
64 99 000	Work time to replace the lower half of the evaporator condensation drain	10 FRU

If you are using a Main labor operation code for another repair, then use the Plusposition labor operation code 26 11 507 instead of 26 11 000

Work time labor operation codes 51 00 001 and 00 58 500 are not considered Main labor operations.

(*) Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

Consequential Repairs

When additional work and/or parts are required as a “direct result” of the issue described in this Service Information bulletin, claim these items under the under the Repair Code in this bulletin together with the corresponding labor operation codes including addressing overlapping labor, and their flat rate unit (FRU) allowances that apply, including diagnosis*.

Please explain the reason for this consequential repair work (the why and the what) on the repair order and in the claim comments section

BMW Group’s AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (last seven (7) characters of the VIN), and click on the “Search” icon. If the “Vehicle Selection” window displays two or more model possible vehicle choices, select the applicable Model, or enter the full VIN (17 characters) instead to proceed. Click on the “Flat Rate Units” button and enter a flat rate labor operation code number “without spaces” in the field to the right, click on the “Search” icon to display the corresponding listing of “Flat rate unit group details” that are available and their corresponding FRU allowances.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department