



SSM 55116 2025-2026 Expedition/Navigator/F-Super Duty/Explorer/Aviator/Nautilus/F-150 - No Crank/No Start - "No Key Detected"

Some of the following vehicles:

- * 2025-2026 Expedition/Navigator built on or after 02-Feb-2025
- * 2025-2026 F-Super Duty built on or after 02-Feb-2025
- * 2025-2026 Explorer/Aviator built on or after 02-Feb-2025
- * 2025-2026 Nautilus built on or after 17-Feb-2025
- * 2025-2026 F-150 built on or after 16-Jul-2025

may exhibit all of the following symptoms:

- "No Key Detected" message displayed on the instrument panel cluster (IPC).
- Key fob does not work in the backup slot.
- Remote keyless entry (RKE) (lock and unlock from the key fob) functionality will work to lock/unlock the vehicle.

If the vehicle exhibits these symptoms, manually enter the vehicle identification number (VIN) into the VIN entry dialog in the Ford Diagnosis and Repair System (FDRS) and then start a session using the Vehicle Communication Module (VCM) II, VCM 3, Vehicle Communication and Measurement Module (VCMM) or later level device with a universal serial bus (USB) cable disconnected from the laptop. Download the "BCM - Body Control Module (BCM) Hardware Test" application from the Toolbox. Select "Run" and connect the VCM II, VCM 3, VCMM or later device USB cable to the laptop. Follow the instructions as directed by the "BCM - Body Control Module (BCM) Hardware Test" guided routine.

For claiming, use causal part 15604 and labor operation MT55116SSM up to 1.8 hours.

NOTE: This article does not remove and RVC, Prior Approval or Warranty and Policy Requirements for component replacement.