

Customer Service Notification

FROM: Maserati TSO

TO: Maserati Network



PERSONAL SERVICE LAB

MASTERS OF CARE

Customer Service Notification 822

Grecale Folgore – BPCM Software Update



DATE: August 17th, 2026

Certain Maserati Grecale (M182) BEV Folgore vehicles listed in MODISCS+ are involved in a Customer Service Notification (CSN) concerning the BPCM (Battery Pack Control Module) software update.

VEHICLES INVOLVED: Grecale (M182) MY25 - MY26**Description**

With the continued expansion of **IONITY** high-power charging infrastructure, some vehicles may have difficulty starting or maintaining DC fast charging. In some cases, charging may stop unexpectedly, or an **error message may appear on the IPC** (Instrument Panel Cluster) while the vehicle is connected to the charging station. These conditions are related to the current battery management logic, which may not be fully optimized for certain high-power charging conditions.

Required Actions:

- Update the **BPCM** software following the procedure provided in this bulletin.
- Confirm proper charging system operation after the update is complete.

We remind you that all the Customer Service Notification must be performed within the first workshop visit, regardless of the Mandatory setting set in Modis, as required by Maserati policies

Also, for vehicles in Stock Dealer / PDI, it is necessary to carry out all action operations before delivery to the end customer, as required by the White Book and explicitly reported in the Pre-delivery checklist.

Please read and review this bulletin first before ordering parts and/or starting the procedure.

Contact your Regional AfterSales Manager (RAM) or the Technical Support Helpdesk if you have any questions.

Thank You for your continued support and cooperation.

Maserati North America
Aftersales Dept.

Technical Procedure

1. Always check ModisCS+ to see if the vehicle is involved in this action and if it has not been previously performed.
2. Before proceeding, please ensure that the engine is off.
3. Connect the 12V Vehicle Battery to Battery Maintainer.
4. With MD-Evo perform **BPCM – ECU programming**.

The software below (or newer one) must be installed:

SW Target	F188 Target
P10.3	670362429

5. Using MD-Evo, clear DTCs.
6. After the ECUs updates, please follow the following operations:
 - Close the MDEVO application and disconnect the MDVCI2
 - Disconnect the 12V Battery Maintainer from the 12V Battery
 - Perform the Key OFF
 - Make sure that the front hood, the trunk and all the doors are properly closed
 - Wait for the power latch (wait until the dashboard clock turns off)
NOTE: allow the vehicle to sleep for ten minutes
 - Reconnect the 12V Battery Maintainer to the 12V Battery
 - Perform the Key ON
 - Reconnect the MDVCI2, restart the MDEVO application and clear DTCs from the ECU View
 - Perform the Ignition Cycle (Key OFF and Key ON)
 - Verify that the vehicle goes into ready mode
7. Procedure complete. Vehicle can be released.

Note: This software update improves Battery State of Health (SOH) calculation accuracy; however, the vehicle may not display a fully representative battery health value immediately after the update. Once the campaign is completed, the Battery Pack Control Module (BPCM) will automatically complete a self-learning period during normal vehicle operation and charging. No additional workshop action is required after the software update is performed.

The Battery Certificate and updated SOH calculations require sufficient operational data to be collected over time. In some cases, this process may require several weeks or months of normal vehicle use before accurate results are available. Dealers should provide the **Maserati Folgore Battery Certificate Customer Brochure (included as an attachment)** customer handout, which explains the recommended driving and charging habits required to support the battery self-learning process and future Battery Certificate eligibility.

Warranty Claim Information

Fill in the relative Warranty Claims as follows:

Description	Code
CSN Number	822
Warranty Code	23
Fault Code	063
Component Code	8.21.001
Operation Code	8.21.001.A (0,20 h)