



Service Bulletin

Bulletin No.: PIC6659

Date: August, 2026

PRELIMINARY INFORMATION

Subject: Instrument Panel Cluster Fails Programming After Replacement

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Trax	2019 - 2022		All	All	All	All

Involved Region or Country	North America
Condition	Some customers may require an Instrument Panel Cluster (IPC) replacement. Upon replacement, technicians may have difficulties programming the module. Programming of the replacement IPC may fail with E4491 error.
Cause	Engineering is currently investigating.

Correction

Engineering is aware of the concern and is investigating the issue.

If the error E4491 occurs while programming a replacement IPC, a pre-programmed IPC replacement can be ordered through the electronic service center, Specmo.

Once the pre-programmed replacement IPC is received from Specmo the IPC should not be reprogrammed again.

The IPC will only require the setup procedure through TLC SPS2.

Note: This issue cannot be resolved by a VCI at this time.

The PI will be updated or replaced with a TSB once a determination has been made.

Version	1
Modified	08/18/2026 - Created on.

