



Service Bulletin

Bulletin No.: PIC6551C

Date: August, 2026

PRELIMINARY INFORMATION

Subject: Wireless CarPlay or Android Auto Will Not Launch

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
All	All	2021 - 2026		All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	Equipped with IOR radio and PPW Wireless Projection
Condition	Some customers may comment that their wireless CarPlay or Android Auto will no longer work, but when plugged in to the USB port it does work.
Cause	This can be due to the MEC (Manufacture Enable Counter) in the radio no longer at 0.

Correction

Please go into radio with GDS2 and perform the MEC counter reset, that should regain functionality of wireless CarPlay and Android Auto.

If the issue still persist, please refer to SI diagnostics.

Version	4
Modified	05/08/2024 - Created on. 10/15/2025 - Updated Model Year. 05/11/2026 - Updated Model Year. 08/18/2026 - Updated to add PPW to Additional Options (RPO)

