



SIB 32 01 26

SERVICE ACTION: Replace Clutch Cable

2026-08-07

## AFFECTED VEHICLES

The affected vehicles have been marked with campaign number **0032200000**.

In order to determine if a specific motorcycle is affected by this campaign, it will be necessary to verify the vehicle VIN in AIR (Aftersales Information Research), and/or AWP (Aftersales Workplace). Based on the response of the system, either proceed with the repair or take no further action. Please note, open campaigns or vehicle stops may not appear in DCS Warranty Vehicle Inquiry or sales systems until 24-72 hours after they are announced, therefore AIR is always the recommended method for determining open campaigns and vehicle stops.

Please make sure you check your dealer inventory as soon as possible. You can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

## SITUATION

The engine side nipple of the clutch cable can come loose. As a result the clutch cannot be operated.

The affected vehicles were placed under delivery stop STOP320008, which is lifted with the completion of this technical campaign.

## CORRECTION

For vehicles that have not yet been delivered;

- The service action must be completed before vehicle handover.

In all instances in which the vehicles have already been handed over to customers;

- Please identify and contact all customers with affected units in your inventory records and advise them of the campaign. We ask that you schedule these units for repair as soon as possible to ensure the corrective action is completed in a timely manner.

## PROCEDURE

Replace the clutch cable in accordance with repair instructions "32 72 000 – Removing/installing or replacing clutch cable".

**NOTE:** Always verify the ROSS remedy status (Green ✓ or Red X) using the ROSS or WVI systems before ordering parts or scheduling appointments. A Red X may indicate that required parts and/or tools are not yet available.

## PARTS INFORMATION

Obtain and confirm the part numbers for your specific vehicle by entering the chassis number in ETK, which takes into account specific equipment and/or options.

Additional parts like gaskets, hardware, and chemicals may be required for the complete repair.

**Part Number**

|                                                 |              |
|-------------------------------------------------|--------------|
| Refer to AWP/AIR for part number based on model | Clutch Cable |
|-------------------------------------------------|--------------|

**ATTENTION:** The part numbers have not changed; therefore, the correct part must be identified by the index number printed at the end of the part number on the part itself. For example, the part number may end with -01, -02, etc.

Correct Index numbers by part number:

| PN          | Index number |
|-------------|--------------|
| 32738405175 | 04 or higher |
| 32738405176 | 04 or higher |
| 32738829918 | 02 or higher |
| 32735A71784 | Any index    |

**CLAIM INFORMATION**

Please submit claims via the normal claim process using the information below:

**Defect code**

|                |                      |
|----------------|----------------------|
| 00 32 20 00 00 | Replace Clutch Cable |
|----------------|----------------------|

**Labor Operation**

|            |                                                                                                          |                          |
|------------|----------------------------------------------------------------------------------------------------------|--------------------------|
| 32 73 000  | Removing/installing or replacing clutch cable                                                            | Refer to AWP/AIR for FRU |
| +32 73 500 | Removing/installing or replacing clutch cable                                                            | Refer to AWP/AIR for FRU |
| +46 52 510 | Mounting and dismounting the rear-wheel stand with special tools (for motorbikes without a center stand) | 1 FRU                    |

FRUs includes all repair procedures to complete the task with allowance for necessary ancillary tasks (e.g., visual inspection, lubrication, cleaning parts etc.) and administrative tasks.

Labor operation code 32 73 000 is a Main labor operation. If you are using a Main labor code for another repair, use the Plus code labor operation instead.

**QUESTIONS REGARDING THIS BULLETIN**

|                     |                                                       |
|---------------------|-------------------------------------------------------|
| Technical inquiries | Contact the BMW Technical Support Group via TSARA     |
| Warranty inquiries  | Submit an IDS ticket to the Warranty Department       |
| Parts inquiries     | Submit an IDS ticket to the Motorrad Parts Department |

**Supporting Materials**

[picture\\_as\\_pdf 32 01 26 - SA - Replace Clutch Cable.pdf](#)