

EMISSION RECALL

NORTH AMERICA

Catalytic Converter Incorrect



Reference: 32D

FCA US LLC



Remedy available for
2025 (RU) Chrysler Pacifica

Template Version 1.0

Revision	Edition	Detail
0	August 2026	Initial Version.

SYMPTOM DESCRIPTION

The right catalytic converter on 10 of the above vehicles may have been built with a with nonfunctional ceramic lattice (brick). This causes a DTC (Diagnostic Trouble Code) to trigger and an MIL (Malfunction Indicator Light) to set. These catalytic converters are non-functional and incapable of reducing/removing pollutants from the exhaust.

SCOPE

This recall applies only to the above vehicles with 3.6L V6 engine with ESS (sales code ERC).

NOTE: Some vehicles above may have been identified as not involved in this recall and therefore have been excluded from this recall.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Dealers should complete this campaign service on these vehicles before retail delivery. Dealers should also perform this repair on vehicles in used vehicle inventory and those vehicles in for service. Involved vehicles can be determined by using the VIP inquiry process.

REPAIR TO BE PERFORMED

Replace the right catalytic converter.

ALTERNATE TRANSPORTATION

Dealers should proactively minimize customer inconvenience while the recall repair is being performed. Reference the Goodwill Alternate Transportation Guidelines warranty bulletin link within Recall Central on DealerCONNECT for options to support the customer while their vehicle is in service.

COMPLETION REPORTING / REIMBURSEMENT

Claims for vehicles that have been serviced must be submitted on the DealerCONNECT Claim Entry Screen located on the Service tab. Claims paid will be used by FCA to record recall service completions and provide dealer payments.

Use the following labor operation numbers and time allowances:

Labor Description	Number	Hrs
Replace Rear Catalytic Converter	11-32-D1-82	1.2

Add the cost of the recall parts package plus applicable dealer allowance to your claim.

NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete recall claim processing instructions.

PARTS INFORMATION

Part No.	Qty.	Part Name
68629870AA	1	Catalytic Converter
68271967AA	1	Crossover Pipe Gasket
06513075AA	2	Steady Rest Bracket Bolt
06105051AA	2	Y-Pipe to Converter Bolt
68312280AA	1	Crossover Pipe Clamp
68093232AA	1	Manifold Gasket
06512593AA	4	Manifold Bolts
68470042AA	1	Ball Joint Pinch Bolt
06511747AA	1	Ball Joint Pinch Bolt Nut
68671283AA	1	Axle Shaft Nut
68569798AA	1	Clamp, Muffler to Resonator

Part No.	Qty.	Part Name
04275086AE	1	Authorized Modification Label

Ordering Additional Authorized Modification labels:

The labels may be ordered using the Marketing Materials link within DealerCONNECT.

Process Steps to Order Additional labels and extended warranty information kits:

1. Access the "DealerCONNECT" website.
2. Select the "Marketing" link in the header of DealerCONNECT.

3. Locate the “Product Information” section heading on the Marketing page.
4. Select the “Literature and Merchandising Materials” link in the product information section.
5. Locate the “MOPAR” section heading on the Literature and Merchandising Materials page.
6. Select the “Recall Labels / Cards” link listed in the MOPAR section.
7. Select Item > Update Cart > Submit Order.

PARTS RETURN

No parts return required for this campaign.

Render the recalled part unusable and discard.

SPECIAL TOOLS

Part No.	Qty.	Part Name
2049500110	1	Joint Pliers

DEALER NOTIFICATION

To view this notification on DealerCONNECT, select “Global Recall System” on the Service tab, then click on the description of this notification.

OWNER NOTIFICATION / SERVICE SCHEDULING

All involved vehicle owners known to FCA are being notified of the service requirement by first class mail. They are requested to schedule appointments for this service with their dealers. A generic copy of the owner letter is attached.

VEHICLE LISTS, GLOBAL RECALL SYSTEM, VIP AND DEALER FOLLOW UP

All involved vehicles have been entered into the DealerCONNECT Global Recall System (GRS) and Vehicle Information Plus (VIP) for dealer inquiry as needed.

GRS provides involved dealers with an updated VIN list of their incomplete vehicles. The owner’s name, address and phone number are listed if known. Completed vehicles are removed from GRS within several days of repair claim submission.

To use this system, click on the “Service” tab and then click on “Global Recall System.” Your dealer’s VIN list for each recall displayed can be sorted by: those vehicles that were unsold at recall launch, those with a phone number, city, zip code, or VIN sequence.

Dealers must perform this repair on all unsold vehicles before retail delivery. Dealers should also use the VIN list to follow up with all owners to schedule appointments for this repair.

Recall VIN lists may contain confidential, restricted owner name and address information that was obtained from the Department of Motor Vehicles of various states. Use of this information is permitted for this recall only and is strictly prohibited from all other use.

ADDITIONAL INFORMATION

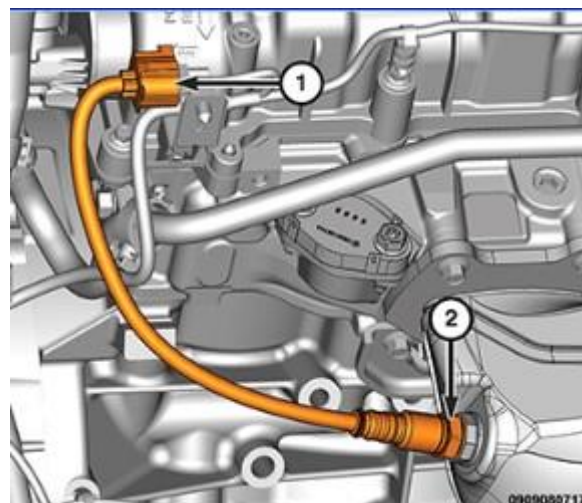
If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services / Field Operations
FCA US LLC.

SERVICE PROCEDURE

A. Removal

1. Disconnect and isolate the negative battery cable.
2. Disconnect the right side upstream oxygen sensor wire harness connector (1) (Figure 1).

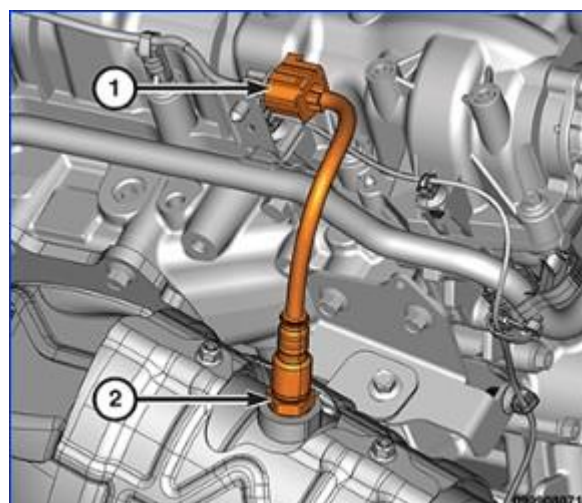


1 - Right Side Oxygen Sensor Wire Harness Connector

2 - Right Upstream Oxygen Sensor

Figure 1 – Right Upstream Oxygen

3. Disconnect the right side downstream oxygen sensor wire harness connector (1) (Figure 2).
4. Remove the exhaust cross-under pipe from vehicle. Refer to the detailed service procedures available in DealerCONNECT/ Service Library under: Service Info> 11 - Exhaust System / PIPE, Exhaust Crossunder / Removal and Installation.
5. Remove the right side half shaft assembly. Refer to the detailed service procedures available in DealerCONNECT/ Service Library under: Service Info> 03 - Differential and Driveline / Halfshaft, Front / Removal and Installation.



1 - Oxygen Sensor Wire Harness Connector

2 - Oxygen Sensor

Figure 2 – Right Downstream Oxygen Sensor

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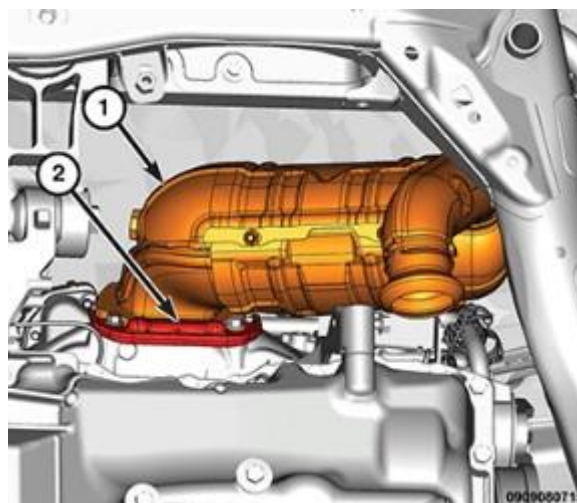


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FCA US LLC

NOTE: The lower bolts for the converter flange are used to hold a guide retainer plate (2). The retainer does not need to be removed. The catalytic converter is held in by the plate and upper bolts (Figure 3).

NOTE: It is not necessary to drain the cooling system.

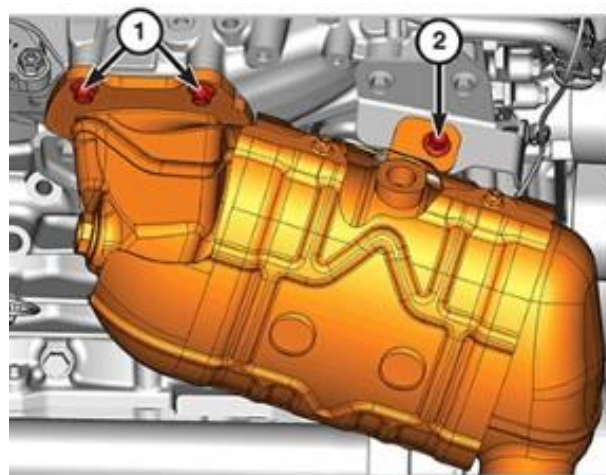


1 - Catalytic Converter

2 - Guide Retainer Plate

Figure 3 – Catalytic Converter

6. Remove the catalytic converter exhaust manifold upper bolts (1) (Figure 4).
7. Remove the catalytic converter support bracket bolt (2) (Figure 4).
8. Remove the catalytic converter by lifting and sliding the flange up and away from the exhaust manifold (Figure 4).

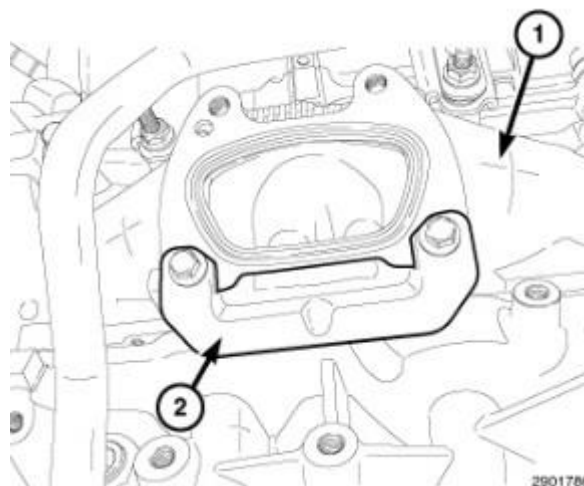


1 - Exhaust Manifold Upper Bolts

2 - Catalytic Converter Support Bracket Bolt

Figure 4 – Catalytic Converter

9. Remove the lower retainer plate (2) and the exhaust gasket from the manifold flange (1) (Figure 5).
10. Remove the upstream and downstream oxygen sensors from the catalytic converter. Refer to the detailed service procedures available in DealerCONNECT/ Service Library under: Service Info> 14 - Fuel System / Fuel Injection, Gas / SENSOR, Oxygen / Removal and Installation.



1 – Exhaust Manifold

2 - Lower Retainer Plate

Figure 5 – Lower Retainer Plate

B. Installation

NOTE: When reinstalling the original oxygen sensors, coat the sensor threads with an anti-seize compound such as Loctite 771- 64 or equivalent.

1. Remove and transfer the upstream and downstream oxygen sensors from the catalytic converter. Refer to the detailed service procedures available in DealerCONNECT/ Service Library under: Service Info> 14 - Fuel System / Fuel Injection, Gas / SENSOR, Oxygen / Removal and Installation.
2. Position a **NEW** exhaust gasket onto the manifold flange and install the lower retainer plate. Loosely install all four bolts to align the gasket. Tighten the **NEW** lower retainer bolts to 27 N·m (20 ft. lbs.), then remove the upper two bolts (Figure 5).
3. Position the catalytic converter against the exhaust manifold. Position the converter flange into the retainer (Figure 3).
4. Install the **NEW** upper flange bolts and tighten to 27 N·m (20 ft. lbs.) (Figure 4).
5. Install the catalytic converter support bracket bolt and tighten to 27 N·m (20 ft. lbs.) (Figure 4).
6. Install the right side half shaft assembly. Refer to the detailed service procedures available in DealerCONNECT/ Service Library under: Service Info> 03 - Differential and Driveline / Halfshaft, Front / Removal and Installation.
7. Remove the exhaust cross-under pipe from vehicle. Refer to the detailed service procedures available in DealerCONNECT/ Service Library under: Service Info> 11 - Exhaust System / PIPE, Exhaust Crossunder / Removal and Installation.
8. Connect the right side downstream oxygen sensor wire harness connector (Figure 2).
9. Connect the right side upstream oxygen sensor wire harness connector (Figure 1).
10. Connect the negative battery cable.
11. Start the engine and inspect for exhaust leaks. Repair exhaust leaks as necessary.
12. Check the exhaust system for contact with the body panels. Make the necessary adjustments, if needed.

Install the Authorized Modifications Label:

Type or print (with a ballpoint pen) the necessary information shown in Figure 6 onto the Authorized Modifications Label. Then attach the label near the VECI label.

Chrysler Group LLC	AUTHORIZED MODIFICATIONS	THESE MODIFICATIONS HAVE BEEN APPROVED AS APPROPRIATE BY EPA AND CARB.
THE FOLLOWING MODIFICATIONS HAVE BEEN MADE:		
Right Catalytic Converter Replaced		
CHANGE AUTHORITY	DEALER CODE	DATE
RECALL	XXXXX	XX / XX / XXXX
04275086AD		

Figure 6 – Authorized Modifications Label

Complete Proof of Correction Form for California Residents:

This recall is subject to the **State of California Registration Renewal/Emissions Recall Enforcement Program**. Complete a Vehicle Emission Recall Proof of Correction Form (**Form No. 81-016-1053**) and **supply it to vehicle owners residing in the state of California** for proof that this recall has been performed when they renew the vehicle registration.

This notice applies to your vehicle,

[Model Year and Model]

VIN XXXXXXXXXXXXXXXXXX

32D

LOGO

VEHICLE PICTURE

YOUR SCHEDULING OPTIONS

- 1. RECOMMENDED OPTION**
Call your authorized Chrysler / Jeep® / Dodge / RAM Dealership.
- 2. Call the FCA Recall Assistance Center at 1-800-853-1403.** An agent can confirm part availability and help schedule an appointment.
- 3. Visit recalls.mopar.com, scan the QR code below, or download the Mopar Owner's Companion App.**

QR Code

Get access to recall notifications, locate your nearest dealer, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity. The last eight characters of your VIN are provided above.

DEALERSHIP INSTRUCTIONS

Please reference Emissions Recall

32D

IMPORTANT EMISSIONS RECALL

Catalytic Converter Incorrect

Dear [Name],

FCA US LLC, has determined that certain [2025 (RU) Chrysler Pacifica] vehicles with 3.6L V6 engines with Electric Stop Start (ESS) have an emission control component problem that requires corrective action.

WHY DOES MY VEHICLE NEED REPAIRS?

The right catalytic converter on your vehicle ^[1] may have been built with a nonfunctional ceramic lattice (brick). This causes a Diagnostic Trouble Code (DTC) to trigger and a Malfunction Indicator Light (MIL) to set. These catalytic converters are non-functional and incapable of reducing/removing pollutants from the exhaust.

HOW DO I RESOLVE THIS IMPORTANT EMISSIONS ISSUE?

FCA US LLC will repair your vehicle free of charge (parts and labor). To do this, your dealer will replace the right catalytic converter. The estimated repair time is 1 hour and 15 minutes. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience. Ask your dealer for alternate transportation options while your vehicle is in service. Please bring this letter with you to your dealership.

**TO SCHEDULE YOUR FREE REPAIR,
CALL YOUR CHRYSLER, JEEP®, DODGE OR RAM DEALER TODAY**

CALIFORNIA RESIDENTS

The State of California requires the completion of this emission recall repair prior to vehicle registration renewal. Your dealer will provide you with a Vehicle Emission Recall Proof of Correction Form after the Emission Recall service is performed. Be sure to save this form since the California Department of Motor Vehicles may require that you supply it as proof that the Emission Recall has been performed.

In order to ensure your full protection under the emissions warranty provisions, it is recommended that you have your vehicle serviced as soon as possible. Failure to do so could be determined as lack of proper maintenance of your vehicle.

WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit www.fcarecallreimbursement.com to submit your reimbursement request online. ^[2] Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your satisfaction. Thank you for your attention to this important matter.

Customer Assistance/Field Operations
FCA US LLC



Mr. Mrs. Customer
1234 Main Street
Hometown, MI 48371