



SSM 55081 2024 Nautilus - Rear Door Power Window Lock Feature Works Opposite Of Rear Door Child Locks - Built On Or Before 23-Jan-2024

Some 2024 Nautilus vehicles built on or before 23-Jan-2024 may exhibit a condition where the rear door power windows are locked when the child lock is off, and the rear door power windows are unlocked when the child lock is on. This may be due to the software in the body control module (BCM). To correct this condition, download and run the "BCM - Body Control Module (BCM) Software Update" application using the latest software version of the Ford Diagnosis and Repair System (FDRS) scan tool. For claiming, use causal part 15604 and labor operations 12651D and BCM.