SSM 55079 2025-2026 Bronco - 7 Speaker Audio System - Various Speaker DTCs Stored In The ACM With No Customer Facing/Audio Related Symptoms

Some 2025-2026 Bronco vehicles equipped with a 7 speaker audio system (minor feature code IDBAL) may exhibit diagnostic trouble codes (DTC) B128A:01, B128A:11, B128A:12, B128A:13, B1288:11, B1288:12 and/or B1238:17 stored in the audio front control module (ACM) with no customer facing symptoms related to those DTCs. Clear the DTCs and if the DTCs return with no customer facing symptoms, this condition may be due to the ACM software. Replacement of the ACM and/or speakers will not resolve this condition. Inform customers that they can continue to drive the vehicle and engineering is currently working on a solution for this condition that is expected in Q4 2026.

Continue to monitor Professional Technician System (PTS) for additional information and schedule service appointments for customers once the repair becomes available. If a vehicle exhibits this condition, enter the vehicle identification number (VIN) and click the "Submit Global Concern Report (GCR)" link at the upper right of the PTS "Vehicle ID" screen. Fill out the GCR form, referencing this article number in the report.

Do not use the "Report A Problem" link to submit a report for this condition.

To confirm a vehicle is built with a certain minor feature code, review the build information by clicking "Additional Information" under Vehicle ID Tab > Vehicle Information, or double-clicking the VIN in the upper left corner on PTS.