VOLVO

Volvo Car USA LLC		Technical Journal	
Technical Journal Title Radio Reception and Sound Problems		Ref. No. TJ 37903.1.0	
Issuer (Dept.) Technical Service		Issue Date 7/9/26	Status Date 7/24/26
Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 3932	
Function Description AM/FM-mpx with stereo tape player 4-trac		Page Page 1 of 2	

DESCRIPTION:

If the customer complains of poor DAB/FM reception or no sound from the DAB/FM radio, follow the instructions under “Service”.

CSC Customer Symptom Codes

Code	Description
7W	Radio/Interference/FM and DAB
HQ	Radio/Poor reception/FM and DAB
IE	Radio/RDS/RBDS does not work

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
516							2027-9999		-	202617-999952

SERVICE:

Note! Do not replace any parts.

Some vehicles running on software version **3.1.11** may experience occasional radio reception or/and sound quality issues.

If you notice these symptoms, you can try the following:

- Turn off the **Auto Sync FM/DAB** function in the vehicle settings.
- If the radio sound disappears, switch to another radio station or another media source, and then switch back to the radio.
- If the issue remains, restart the infotainment system by pressing and holding the center display **home/button (scroll wheel)** for approximately **30 seconds**.

We are actively working on a solution, and an improved software update is planned for release during quarter 3 year 2026. We apologize for any inconvenience and appreciate your patience.

Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.
Please note that fault tracing is not eligible for separate reimbursement under this TJ. Any fault tracing VST OP numbers will be rejected. Note that the TJ number must be stated in the repair order text.

VST Operation Number

VST Operation Number	Description
98801-2	General reimbursement acc. to TJ

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area “Vehicle Report” and sub concern area “Support not needed”, use function group 3920.