

Dark Chrome Finish on the Seamless Door Handle Appears Discolored

Topic number	LI72.00-P-080885
Version	1
Function group	72.00 - General
Date	8/14/26
Validity	Model 214, 223, 294, 295, 296, 297, manufacturing date January 1, 2025 to September 5, 2025 with SA code PAZ or PMA
Reason for change	fix-as-fail solution for (Comfort Theme) Dark Chrome surface discoloration.

Complaint

The Dark Chrome finish on the retractable door handle appears discolored, stained, or faded. The discoloration is typically visible along the upper surface of the handle.

Attachments	
File	Description
SDH-Dark-Chrome-GI-1.png	Discoloration of chrome application
	
SDH-Dark-Chrome-GI-2.png	Discoloration of chrome application
	

Cause

Insufficient surface treatment of the black chrome from the supplier

Remedy

- 1.) Clean door handles.
- 2.) Inspect the handle after cleaning.
- Confirm that the discoloration remains clearly visible across the upper portion of the handle.

- Compare the condition to the LI reference photos

3.) If the discoloration matches the fault profile shown in the reference photos → replace the affected retractable door handle.

Disclaimer

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Symptoms
Body > Door/Flap > Door > Door handle > Surface damage

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
		H	80A0H	Retractable door handle, front door, left, damage type 47
		H	80A0K	Retractable door handle, rear door, left, damage type 47
		H	80N0H	Retractable door handle, front door, right, damage type 47
		H	80N0K	Retractable door handle, rear door, right, damage type 47