

Clanking noise from the speakers in
the door trims, various model series

Topic number	LI82.62-P-078631
Version	5
Function group	82.62 - Loudspeakers, amplifiers, antennas
Date	8/6/26
Validity	All model series
Reason for change	Validity extended

Complaint

Clanking noise from the area of the speakers in the doors.

Cause

Under analysis.

Remedy

To narrow down the cause, first of all remove the door trim.

- If the noise continues to occur even with the door trim removed, then continue the diagnosis working towards the speaker and if necessary, create a TIPS case with an informative video as an attachment. Information: Please refer to this document in the warranty claim and, after completing diagnosis, select the damage code corresponding to the component part that caused the problem.
- If the noise stops when the door trim is removed, please proceed in accordance with LI72.10-P-067691. Information: In this case, do not use a damage code for the speakers in the warranty claim!

Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

Symptoms

Body > Door/Flap > Door > Door > Noise
Communication/information > Entertainment > Audio/Sound > Speakers emit interference noise
Communication/information > Entertainment > Audio/Sound > Poor audio quality
Body > Interior equipment > Interior trim > Noise
Body > Interior equipment > Door paneling > Noise

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note