



Mitsubishi Motors North America, Inc.

TECHNICAL SERVICE BULLETIN

SUBJECT:

FRONT FLAP OF CUP HOLDER DETACHED

No: TSB-26-52-002

Version: 1

Reason for change: N/A

Date: July 16, 2026

TO: Mitsubishi Motors US and Puerto Rico Dealer Principals, General Managers, Service Managers, Service Advisors, Parts Managers, Technicians and Warranty Administrators

AFFECTED VEHICLES

2025 - 2026 Outlander

2026 Outlander Plug-in Hybrid

GROUP

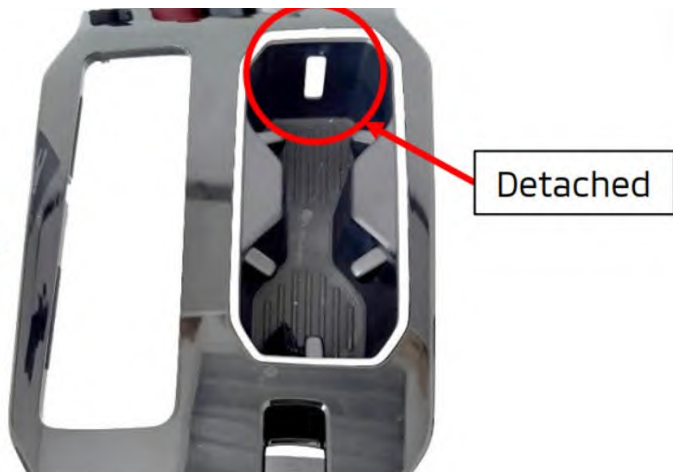
52A - Interior

CUSTOMER COMPLAINT

Front flap of the cup holder is missing or detached.

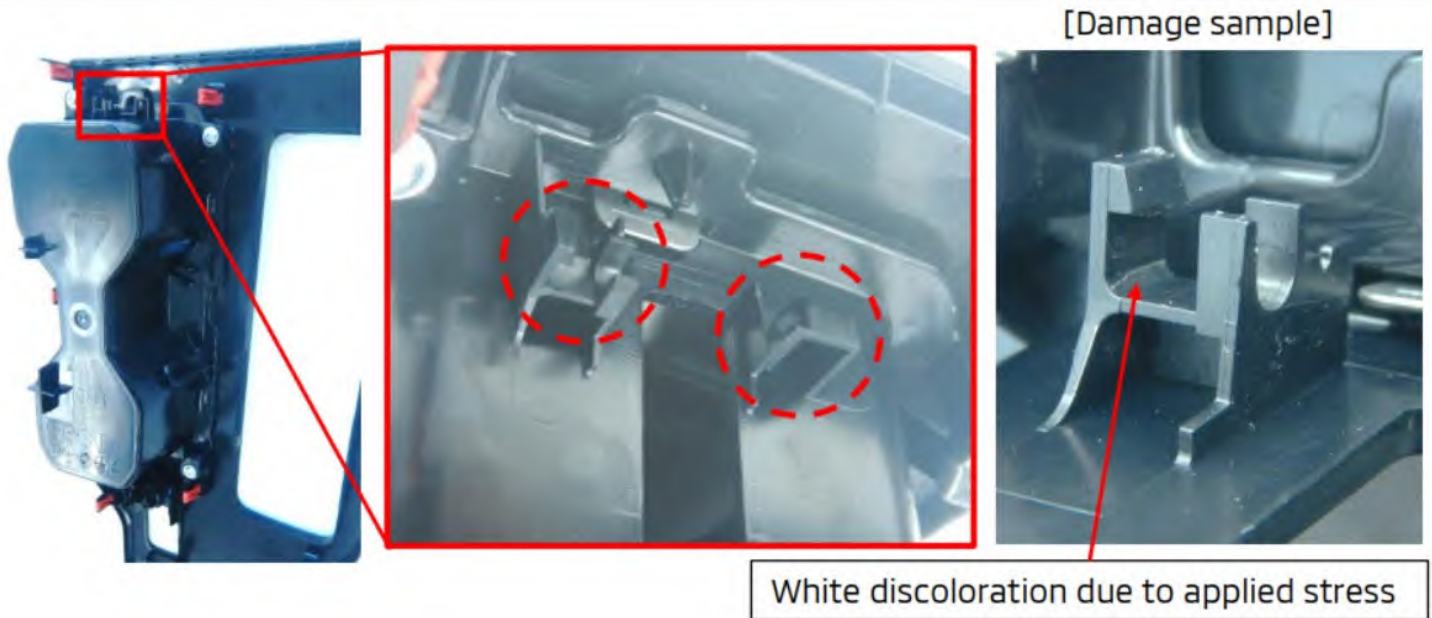
PURPOSE

We have received reports regarding the front flap of the cup holder detaching in the Outlander and Outlander Plug-in Hybrid, and we are currently considering a countermeasure for this issue. This article outlines the repair procedures for this issue and the points to be explained to customers. Please utilize this information for customer handling until a countermeasure is available.

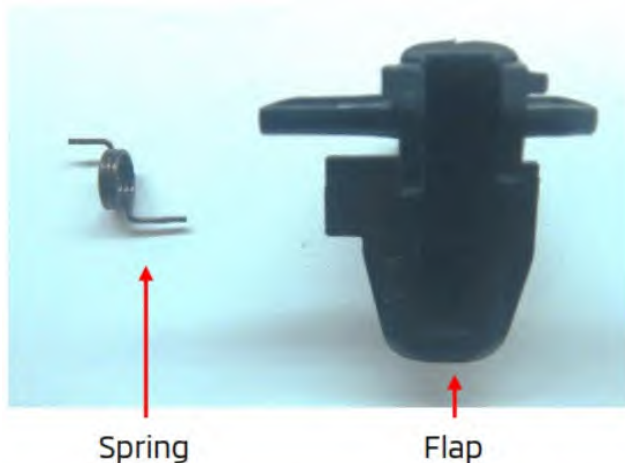


REMEDY

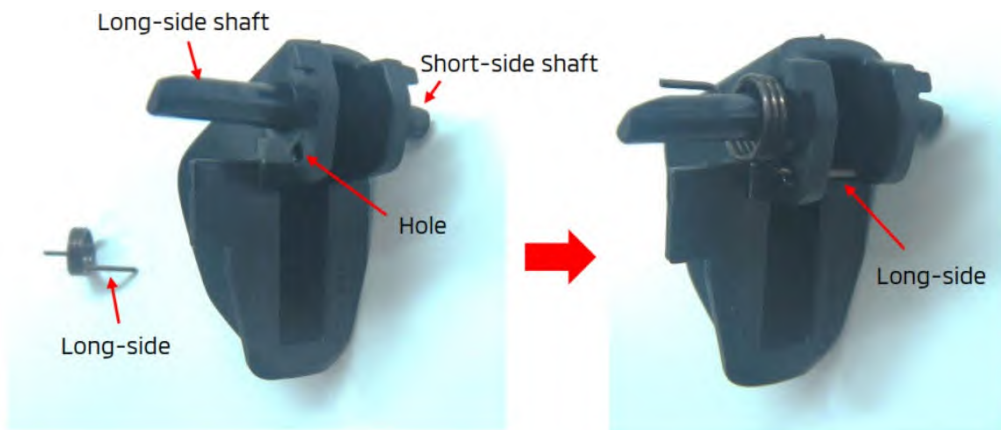
1. Remove the gearshift lever panel and check for any damage at the flap mounting area. If any damage is found, replace the gearshift lever panel with a new one. If no damage is found, proceed to Step 2.



2. Check the detached flap and spring for any damage. If any damage is found, replace the gearshift lever panel with a new one. If no damage is found, proceed to Step 3.

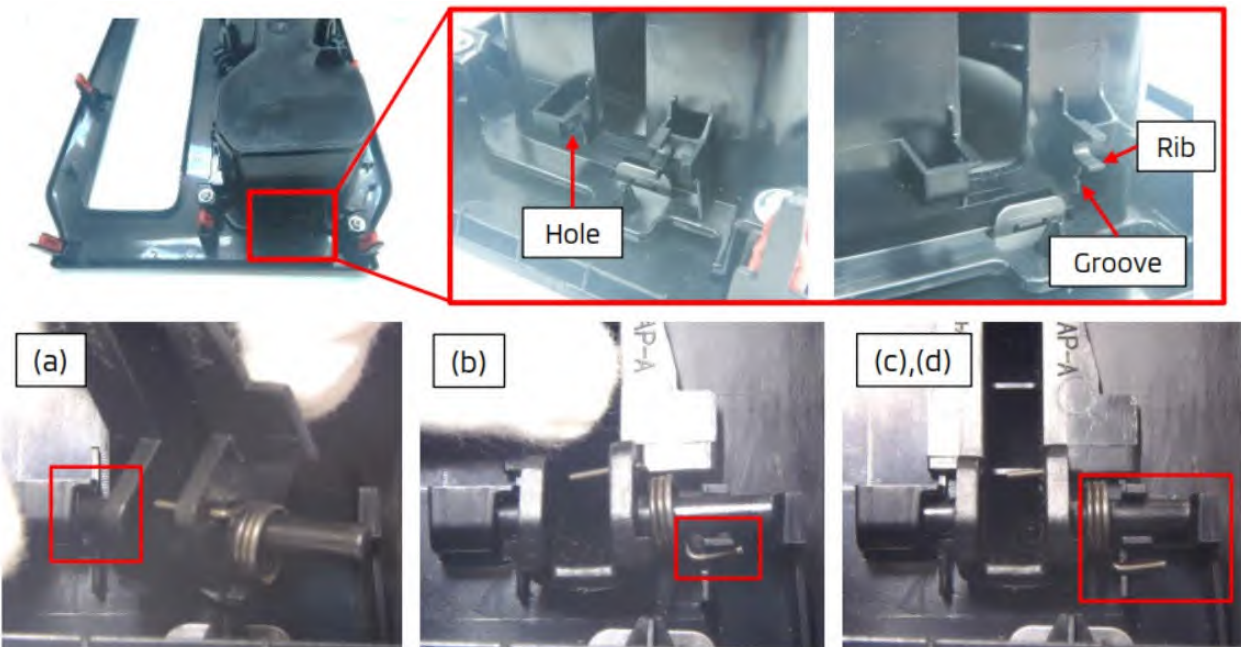


3. Install the spring onto the flap as shown in the image below.



4. Install the flap and spring onto the gearshift lever panel.

- (a) Insert the short-side shaft of the flap into the hole in the gearshift lever panel.
- (b) Hook the spring over the rib on the panel.
- (c) Push in the long-side shaft of the flap and properly seat it into the panel.
- (d) Confirm that the spring is correctly seated in the groove of the panel.



Points to explain to customers:

Reproduction testing has confirmed that if a bottle placed in the cup holder is removed while tilted toward the rear of the vehicle, the bottom edge of the bottle may catch on the front flap, causing it to detach. If a customer reports this issue, please inform them that a countermeasure is currently under consideration, and advise them to remove items from the cup holder as vertically as possible.



WARRANTY INFORMATION

Standard warranty coverage applies and should be verified on the Superscreen.

Disclaimer

NOTE: The information contained in this document is intended for use by trained professional technicians with the knowledge to properly perform diagnosis and repairs on Mitsubishi vehicles, using Mitsubishi Motors approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply that the repairs described are covered under warranty. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.