

CUSTOMER SATISFACTION NOTIFICATION

NORTH AMERICA

Powertrain Modules Software Update



FCA US LLC

Reference: 74D

DODGE  2024 – 2026 (LB) Dodge Charger

Jeep 2024 – 2025 (KM) Jeep Wagoneer S

Template Version 1.8

Revision	Edition	Detail
0	August 2026	Initial Version.

SYMPTOM DESCRIPTION

The powertrain modules software on about 18,900 of the above vehicles may contain multiple software issues that could cause various vehicle operating symptoms or conditions.

SCOPE

This campaign applies only to the above vehicles equipped with an electrified powertrain system.

NOTE: Some vehicles above may have been identified as not involved in this campaign and therefore have been excluded from this campaign.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Dealers should complete this campaign service on these vehicles before retail delivery. Dealers should also perform this repair on vehicles in used vehicle inventory and those vehicles in for service. Involved vehicles can be determined by using the VIP inquiry process.

REPAIR TO BE PERFORMED

Update the software on the following modules software level in this order: BPCM, MCPA, MCPB, EVCU, and IDCM by following the directions outlined in the Service Procedure below.

Use the following labor operation numbers and time allowances:

NOTE: All LOP's are combination based on which modules were updated, below is the combination of modules, select the operation that was applied to the vehicle, and apply to the LOP number.

Operation 1: (BPCM) or (MCPA) or (MCPB) or (IDCM)

Operation 2: (BPCM & MCPA & MCPB) or (BPCM & MCPA & IDCM) or (BPCM & MCPA) or (BPCM & MCPB & IDCM) or (BPCM & MCPB) or (BPCM & EVCU) or (BPCM & IDCM) or (MCPA & MCPB & IDCM) or (MCPA & MCPB) or (MCPA & EVCU) or (MCPA & IDCM) or (MCPB & EVCU) or (MCPB & IDCM) or (EVCU & IDCM) or (EVCU)

Operation 3: (BPCM & MCPA & MCPB & EVCU) or (BPCM & MCPA & MCPB & IDCM) or (BPCM & MCPA & EVCU) or (BPCM & MCPB & EVCU & IDCM) or (BPCM & MCPB & EVCU) or (BPCM & EVCU & IDCM) or (MCPA & MCPB & EVCU & IDCM) or MCPA & MCPB & EVCU) or (MCPA & EVCU & IDCM) or (MCPB & EVCU & IDCM)

Operation 4: (BPCM & MCPA & MCPB & EVCU & IDCM) or (BPCM & MCPA & EVCU & IDCM)

Labor Description	Number	Hrs
Inspect BPCM,MCPA,MCPB, EVCU and IDCM software level	18-74-D1-81	0.2hrs
Inspect and Reprogram Modules – Operation 1	18-74-D1-82	0.2hrs
Inspect and Reprogram Modules – Operation 2	18-74-D1-83	0.3hrs
Inspect and Reprogram Modules – Operation 3	18-74-D1-84	0.4hrs
Inspect and Reprogram Modules – Operation 4	18-74-D1-85	0.5hrs

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NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete claim processing instructions.

PARTS INFORMATION

No parts required for this campaign.

SPECIAL TOOLS

The following special tools is /are required to perform this repair:

Number	Description
NPN	wiTECH MicroPod II / MDP
NPN	Laptop Computer
NPN	wiTECH Software

DEALER NOTIFICATION

To view this notification on DealerCONNECT, select "Global Recall System" on the Service tab, then click on the description of this notification.

Owner Notification and Service Scheduling

All involved vehicle owners known to FCA are being notified of the service requirement by mail. They are requested to schedule appointments for this service with their dealers. A generic copy of the owner letter is attached.

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Service Procedure

The wiTECH scan tool must be used to perform this Customer Satisfaction Notification (CSN). The wiTECH software is required to be at the latest release level before performing this procedure. If the reprogramming flash for the modules is aborted or interrupted, repeat the procedure. The BPCM, MCPA, MCPB, EVCU and IDCM module software must be at the latest software calibration level after completing this CSN.

1. Open the hood. Install a battery charger and verify that the charging rate provides 13.0 to 13.5 volts. Do not allow the charger to time out during the flash process. Set the battery charger timer (if so equipped) to continuous charge.

NOTE: Use an accurate stand-alone voltmeter. The battery charger voltmeter may not be sufficiently accurate. Voltages outside of the specified range will cause an unsuccessful flash. If voltage reading is too high, apply an electrical load by activating the park or headlamps and/or HVAC blower motor to lower the voltage.

2. Connect the wiTECH MicroPod II or MDP to the vehicle data link connector.
3. Place the ignition in the **"RUN"** position.
4. Open the wiTECH 2.0 website.
5. Enter your **"User id"** and **"Password"** and your **"Dealer Code"**, then select **"Sign In"** at the bottom of the screen. Click **"Accept"**.
6. From the **"Vehicle Selection"** screen, select the vehicle to be updated.
7. From the **"Action Items"** screen, select the **"Topology"** tab.
8. From the **"Topology"** tab, select the **"BPCM Module"** icon.
9. From the **"Flash"** tab, compare the **"Current Electronic Control Unit (ECU) Part Number"** with the **"New ECU Part Number"** listed.
 - If the **"Current ECU part Number"** is the same as the **"New Part Number"**, proceed to **Step 16**.
 - If the **"Current ECU part Number"** is NOT the same as the **"New Part Number"**, continue with **Step 10**.
10. From the BPCM tab, select the flash part number. Read the flash special instructions page. Select **"OK"** to continue.
11. From the flash ECU agreement page, agree to terms by checking the box.
12. Select **"Flash ECU"** and then follow the wiTECH screen instructions to complete the flash.
13. Confirm the software is at the latest available calibration level.
14. Using wiTECH, perform a **"Hard Reset"** under Guided Diagnostics.
15. Click **"View DTCs"**, select **"Clear All DTCs"**, click **"Continue"** and then click **"Close"**.
16. From the **"Action Items"** screen, select the **"Topology"** tab.

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Service Procedure [Continued]

17. From the “**Topology**” tab, select the “**MCPA Module**” icon.
18. From the “**Flash**” tab, compare the “**Current Electronic Control Unit (ECU) Part Number**” with the “**New ECU Part Number**” listed.
 - If the “**Current ECU part Number**” is the same as the “**New Part Number**”, proceed to **Step 26**.
 - If the “**Current ECU part Number**” is NOT the same as the “**New Part Number**”, continue with **Step 19**.
19. From the MCPA tab, select the flash part number. Read the flash special instructions page. Select “**OK**” to continue.
20. From the flash ECU agreement page, agree to terms by checking the box.
21. Select “**Flash ECU**” and then follow the wiTECH screen instructions to complete the flash.
22. Confirm the software is at the latest available calibration level.
23. Using wiTECH, perform a “**Hard Reset**” under Guided Diagnostics.
24. Click “**View DTCs**”, select “**Clear All DTCs**”, click “**Continue**” and then click “**Close**”.
25. From the “**Action Items**” screen, select the “**Topology**” tab.
26. From the “**Topology**” tab, select the “**MCPB Module**” icon.
27. From the “**Flash**” tab, compare the “**Current Electronic Control Unit (ECU) Part Number**” with the “**New ECU Part Number**” listed.
 - If the “**Current ECU part Number**” is the same as the “**New Part Number**”, proceed to **Step 34**.
 - If the “**Current ECU part Number**” is NOT the same as the “**New Part Number**”, continue with **Step 28**.
28. From the MCPB tab, select the flash part number. Read the flash special instructions page. Select “**OK**” to continue.
29. From the flash ECU agreement page, agree to terms by checking the box.
30. Select “**Flash ECU**” and then follow the wiTECH screen instructions to complete the flash.
31. Confirm the software is at the latest available calibration level.
32. Using wiTECH, perform a “**Hard Reset**” under Guided Diagnostics.
33. Click “**View DTCs**”, select “**Clear All DTCs**”, click “**Continue**” and then click “**Close**”.
34. From the “**Action Items**” screen, select the “**Topology**” tab.
35. From the “**Topology**” tab, select the “**EVCU**” icon.

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Service Procedure [Continued]

36. From the **"Flash"** tab, compare the **"Current Electronic Control Unit (ECU) Part Number"** with the **"New ECU Part Number"** listed.
 - If the **"Current ECU part Number"** is the same as the **"New Part Number"**, proceed to **Step 43**.
 - If the **"Current ECU part Number"** is NOT the same as the **"New Part Number"**, continue with **Step 37**.
37. From the EVCU tab, select the flash part number. Read the flash special instructions page. Select **"OK"** to continue.
38. From the flash ECU agreement page, agree to terms by checking the box.
39. Select **"Flash ECU"** and then follow the wiTECH screen instructions to complete the flash.
40. Confirm the software is at the latest available calibration level.
41. Using wiTECH, perform a **"Hard Reset"** under Guided Diagnostics.
42. Click **"View DTCs"**, select **"Clear All DTCs"**, click **"Continue"** and then click **"Close"**.
43. From the **"Action Items"** screen, select the **"Topology"** tab.
44. From the **"Topology"** tab, select the **"IDCM"** icon.
45. From the **"Flash"** tab, compare the **"Current Electronic Control Unit (ECU) Part Number"** with the **"New ECU Part Number"** listed.
 - If the **"Current ECU part Number"** is the same as the **"New Part Number"**, proceed to **Step 52**.
 - If the **"Current ECU part Number"** is NOT the same as the **"New Part Number"**, continue with **Step 46**.
46. From the IDCM tab, select the flash part number. Read the flash special instructions page. Select **"OK"** to continue.
47. From the flash ECU agreement page, agree to terms by checking the box.
48. Select **"Flash ECU"** and then follow the wiTECH screen instructions to complete the flash.
49. Confirm the software is at the latest available calibration level.
50. Using wiTECH, perform a **"Hard Reset"** under Guided Diagnostics.
51. Click **"View DTCs"**, select **"Clear All DTCs"**, click **"Continue"** and then click **"Close"**.
52. Place the ignition in the **"OFF"** position and then remove the wiTECH MicroPod II or MDP device from the vehicle.
53. Return the vehicle to the customer.

This notice applies to your vehicle,

[Model Year and Model]

VIN XXXXXXXXXXXXXXXXXX

74D

LOGO

VEHICLE PICTURE

YOUR SCHEDULING OPTIONS

- 1. RECOMMENDED OPTION**
Call your authorized Chrysler / Dodge / Jeep® / RAM / Dealership
- 2. Call the FCA Recall Assistance Center at 1-800-853-1403.** An agent can confirm part availability and help schedule an appointment
- 3. Visit recalls.mopar.com, scan the QR code below, or download the Mopar Owner's Companion App.**

QR Code

Get access to recall notifications, locate your nearest dealer, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity.

DEALERSHIP INSTRUCTIONS

Please reference CSN 74D.

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Powertrain Modules Software Update

Dear [Name],

At FCA US LLC, we recognize that the success of our business depends on the satisfaction of our customers. We are constantly monitoring the quality of our products and looking for opportunities to improve our vehicles even after they are sold. Because your long-term satisfaction is important to us, we are contacting you on important improvements we would like to make to your vehicle ^[1]. This will be done at no charge to you.

We are recommending the following improvements be performed on certain [2024 – 2026 Model Year (LB) Dodge Charger and 2024 – 2025 (KM) Jeep Wagoneer S] vehicles equipped with an electrified powertrain system.

WHY DOES MY VEHICLE NEED REPAIRS?

The powertrain modules software in your vehicle[1] may contain multiple software issues that could cause various vehicle operating symptoms or conditions.

HOW DO I RESOLVE THIS CUSTOMER SATISFACTION NOTIFICATION?

FCA US will repair your vehicle free of charge (parts and labor). To do this, your dealer will update the powertrain modules software. The estimated repair time is about 30 minutes. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which may require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience. Please bring this letter with you to your dealership.

**TO SCHEDULE YOUR FREE REPAIR,
CALL YOUR CHRYSLER, DODGE, JEEP OR RAM DEALER TODAY**

WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit www.fcarecallreimbursement.com to submit your reimbursement request online. ^[2] Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the repair performed.

We apologize for any inconvenience, but are sincerely concerned about your satisfaction. Thank you for your attention to this important matter.

Customer Assistance/Field Operations
FCA US LLC



Mr. Mrs. Customer
1234 Main Street
Hometown, MI 48371

[1] If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.

[2] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.