WARRANTY BULLETIN

TO: Dealer Principal, Service Manager, Service Advisor and Warranty Claims Administrator

SUBJECT: (XZ1) Instrument Panel Cluster (IPC) - Select 2018 - 2020 Jeep Wrangler (JL) and 2020 Jeep Gladiator (JT)

NO: D-26-17
DATE: July 31, 2026

FOR: All U.S. Dealers
All U.S. Business Centers

PURPOSE:

To announce a warranty extension on the **Instrument Panel Cluster (IPC)** on the following select vehicles:

- 2018 - 2020 Jeep Wrangler (JL)
- 2020 Jeep Gladiator (JT)

Affected Vehicles:
This warranty extension bulletin applies to vehicles built on or before January 01, 2020 (MDH 0101XX) and equipped with a Cluster 7.0" TFT Color Display (Sales Code JAL) or a Cluster 7.0" TFT Color Display (Sales Code JAJ).

NOTE: This warranty extension coverage period is 15 years / 150,000 miles from the vehicle's In-Service Date.

We are extending the warranty period on the Instrument Panel Cluster (IPC) because some of the vehicles within the above referenced population may experience a blank Electronic Vehicle Information Center (EVIC) IPC display. No information is displayed for the digital speedometer, fuel level, temperature gauge, odometer, outside temperature and PRNDL.

NOTE: The analog speedometer and tachometer continue to function normally.

TIMING:

Effective Immediately

ACTION:

Always check DealerCONNECT or WiADVISOR VIP to verify if a vehicle is involved in a warranty extension. A vehicle involved in this warranty extension will display an **(XZ1) Instrument Panel Cluster** message in VIP. If no (XZ1) coverage message displays in VIP, the vehicle is not in the scope of this warranty extension and no further action is required on your behalf.

All technicians are required to familiarize themselves with Technical Service Bulletin 08-298-26 before replacing the Instrument Panel Cluster (IPC) on select vehicles. This Technical Service Bulletin has been released to assist all dealers in the proper diagnosis and replacement of the Instrument Panel Cluster (IPC).

The Global Claim System (GCS) will honor the warranty extension coverage on the labor operation number(s) in the Technical Service Bulletin.

Refer to Technical Service Bulletin 08-298-26 for Part and LOP information.

A copy of the generic owner letter is attached to this bulletin.

ADDITIONAL INFORMATION:

If a customer has already experienced this specific condition and paid to have it repaired, please direct them to www.fcarecallreimbursement.com to submit their reimbursement request online. Customers can also mail their original receipts and / or other adequate proof of payment to the following address for reimbursement consideration:

FCA US LLC Customer Care
P.O. Box 21-8004
Auburn Hills, MI 48321-8004
Attention: Reimbursement

Customers with questions or concerns about this issue are advised to contact their dealership. In the event further assistance is necessary, customers should be advised to contact Customer Care at the following.

- Jeep Brand Vehicles: 1.877.426.5337 or 1.877.IAM.JEEP

Please ensure all affected dealership personnel are aware of this bulletin.

WARRANTY OPERATIONS

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FCA US LLC reserves the right to change any or all of the rules set forth in the Dealer Policy Manual and the Warranty Administration Manual by means of Warranty Bulletins and also by making the amended manual available to you on DealerCONNECT.

Owner Name
1234 Anywhere St
Anytown, St XXXXX
VIN: xxxxxxxxxxxxxxxxx

Dear (Name):

This letter is to inform you that the warranty period on your vehicle's Instrument Panel Cluster (IPC) has been extended to 15 years / 150,000 miles from the vehicle's In-Service Date. This warranty extension on the Instrument Panel Cluster (IPC) applies to certain [2018 - 2020 Jeep Wrangler and 2020 Jeep Gladiator] vehicles. Our records show that you either own or lease one of the vehicles affected by this warranty extension.

We are extending the warranty period on the Instrument Panel Cluster (IPC) because some of the vehicles within the above referenced population may experience a blank Electronic Vehicle Information Center (EVIC) IPC display. No information is displayed for the digital speedometer, fuel level, temperature gauge, odometer, outside temperature and PRNDL. **(NOTE: The analog speedometer and tachometer continue to function normally.)** If you are experiencing this condition now, or if you experience it in the future, simply contact your dealer to have the appropriate repair performed. **Conversely, if you do not experience this condition, then your Instrument Panel Cluster (IPC) is operating correctly and no repair is necessary.**

If you have already experienced this specific condition and previously paid for a repair, you may be eligible to receive a reimbursement. Visit www.fcarecallreimbursement.com to submit an online reimbursement request. You may also complete the enclosed Customer Reimbursement Claim Form and send your original receipts, invoices and/or repair order to the following address for reimbursement. Your claim will be acted upon within 60 days of receipt:

FCA US LLC Customer Center
P.O. Box 21-8004
Auburn Hills, MI 48321-8004
Attn: Reimbursement

If you have questions or need any assistance, please contact your dealer or the FCA US LLC Customer Care. FCA US LLC Customer Care is available 24 hours a day / 7 days a week. They can be reached at: 1-877-426-5337 or 1-877-IAM-JEEP.

Please keep this letter in your glove box along with your vehicle's other warranty information for future reference if necessary. This warranty extension applies only to the Instrument Panel Cluster (IPC) condition described above; the other terms and the "What's Not Covered" items of your warranty remain the same as stated in your Warranty Information book.

FCA US LLC is taking this action to demonstrate its commitment to your continued satisfaction.

FCA US LLC

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