



FIELD SERVICE CAMPAIGN – 26102

06 July, 2026

SUBJECT:

First Responder 12V Disconnect Label

MODELS INVOLVED:

IC Bus™ Electric CE Series school buses

DEFECT DESCRIPTION:

This document will guide the user through installing 12V disconnect label to the battery door.

ELIGIBILITY:

This procedure applies ONLY to vehicles marked in the International® Service PortalSM with FSC 26102. Also complete any other open campaigns listed on the Service Portal at this time.

TOOLS REQUIRED:

Description	Tool Number
Isopropyl Alcohol and Clean Cloth	Source Locally

Table 1 Tools Information

PARTS REQUIRED:

Part Number	Description	Quantity
4440977C1	Product Graphic, Label 12 Volt Disc Switch, Engine (English)	1
4440978C1	Product Graphic, Label 12 Volt Disc Switch, Engine (French)	1

Table 2 Parts Information

WORK INSTRUCTIONS

1. Park vehicle on flat, level surface.
2. Put drive mode selector in Park or Neutral and set the parking brake.
3. Turn ignition to Key OFF position.

Field Service Campaign 26102

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4. Install wheel chocks.
5. Locate the vehicle low-voltage battery door.



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Figure 1. First Responder Label Location

1. Label

NOTE: Ensure battery door is clean and free of any dirt / debris prior to label installation.

6. Clean right bottom corner of door, removing any dirt / debris.
7. Using isopropyl alcohol, clean / prep label adhesion area and let prepped area dry.

NOTE: Do not apply label to the edge of the battery box door. Allow for 1/2 in of space from the edge of the label.

8. Remove adhesive backing from label and affix label (Figure 1, Item 1) to lower right corner of battery box door. Apply direct pressure to promote proper adhesion.
9. Remove wheel chocks.

LABOR INFORMATION

Operation Number	Description	Time
A40-26102-1	Install Label	0.2 hr

Table 3 Labor Information

WARRANTY CLAIMS

Warranty claim expense is to be charged to Warranty. Claims are to be submitted in the normal manner, making reference to Field Service Campaign 26102.

Section 7 of the Warranty Policy and Procedures Manual contains further information related to the submission and processing of AFC / Recall claims.

As with all claim submissions, items acquired locally must be submitted in the “Other Charges” tab. The cost of any bulk items (such as a bag of cable tie straps, roll of wire, barrel of oil, or tube of silicone) should be prorated for the cost of the individual pieces / amount used during each repair.

To make sure this important improvement is made in a timely manner, all claims for 26102 activity must be submitted by 09 June 2027 or within the normal warranty period for the component repaired, if after 09 June 2027.

GROUP	NOUN	C	WARR.	TP	PAD

GROUP — Enter number ←

NOUN — Leave blank ←

C (CAUSE) — Enter either 1, 2, 3. (See below)

- 1. Inspected (No repair required).
- 2. Inspected and repaired.
- 3. Defective part from parts stock.

WARRANTY — (Warranty Code) Enter 40. ←

TYPE PART — Enter P for type part causing failure. ←

PAD — Enter 100 ←

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