

Shrill Humming/Clacking Noise from the Engine Compartment: Check Mounting/Fastening of the ATF Cooler and/or ATF Lines (SY 51/26)

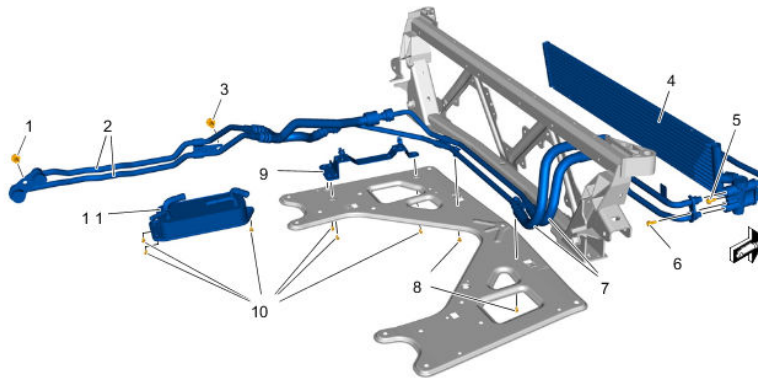
Model Line: **Panamera (971/YAA/YAB)**

Model Year: **from 2017**

Concerns: **Mounting/fastening of the ATF cooler**

Information: **The customer complains about humming or clacking noises from the engine compartment. The symptom usually occurs when the vehicle is stationary and the gear is changed to position "P".**

Cause: The complaint can be caused by insufficient damping of porous, worn, loose/not present bearing elements (rubber sleeves) of the oil water heat exchanger or by loose ATF lines.



Component overview of ATF cooler, ATF lines

- 1** Screw for ATF line/transmission connection point
- 2** Rear ATF lines
- 3** Screw for ATF lines/transmission
- 4-9** **Only for vehicles with I. No. A8F or A8H with OK0**
- 4** ATF cooler
- 5** Screw for thermostat/radiator package
- 6** Screw securing ATF lines/thermostat
- 7** Front ATF lines
- 8** Screws for decoupling elements/front axle support
- 9** Holder for ATF lines
- 10** Screws for ATF line holder or heat exchanger/front axle support
- 11** ATF cooler (oil water heat exchanger) **Only for vehicles with I. No. A8C or A8H with OK3**

Action: Check mounting of the ATF cooler (heat exchanger) -Mounting of ATF cooler/ATF lines- (if available) and/or check mounting of the ATF lines.

If the ATF cooler mountings are damaged, they must be replaced.



Mounting of ATF cooler

Part no.	Designation	Quantity
9A711725701	Rubber sleeve	3 piece(s)

If the source of noise is caused by ATF lines, repair or replace the mounting and/or ATF line.

PCSS encryption

ATF cooler
worn, excessive play

Important Notice: Technical Bulletins issued by Porsche Cars North America, Inc. are intended only for use by professional automotive technicians who have attended Porsche service training courses. They are written to inform those technicians of conditions that may occur on some Porsche vehicles, or to provide information that could assist in the proper servicing of a vehicle. Porsche special tools may be necessary in order to perform certain operations identified in these bulletins. Use of tools and procedures other than those Porsche recommends in these bulletins may be detrimental to the safe operation of your vehicle, and may endanger the people working on it. Properly trained Porsche technicians have the equipment, tools, safety instructions, and know-how to do the job properly and safely. Part numbers listed in these bulletins are for reference only. The work procedures updated electronically in the Porsche PIWIS diagnostic and testing device take precedence and, in the event of a discrepancy, the work procedures in the PIWIS Tester are the ones that must be followed.

© 2026 Porsche Cars North America, Inc.