

Technical Information

Service

50/26 ENU 0X00

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Warranty Information: Warranty Extension for Coolant Pump (50/26)

Model Line: **Panamera (971)**

Model Year: **As of 2019 up to 2023**

Country/Market: USA (C02)
Puerto Rico (C02/COA)
Canada (C36)

Equipment: Hybrid drive system PHEV (**M No. 0K3**)

Concerns: **Coolant pump (part ID. 1950)**

Situation: **Technical warranty extension (TGV) coolant pump**

The warranty on the coolant pump **applies for 15 years from the new vehicle delivery date or until a total mileage of 150,000 mls (241,400 km) is reached.**

The coverage refers in particular to the following fault memory entries stored as **active** in the thermal management (TME) control unit and the possible resulting replacement of the coolant pump:

- **P2C6800** - Additional coolant pump, low-temperature circuit (P1), blocked (00D301)
- **P2B2A00** - Additional coolant pump, low-temperature circuit (P1), dry run (00D302)
- **P2C6600** - Additional coolant pump, low-temperature circuit (P1), sluggish (00D303)

You will find the exact warranty period of a vehicle in the vehicle information in the Porsche Central Service System (PCSS).

The warranty extension is displayed as an additional new vehicle warranty coverage and contains the added information "**TGV coolant pump**" in the "Coverage" column.

The warranty applies to **all vehicles assigned to the warranty extension** and is transferred automatically to the next owner.

All other warranty terms and conditions remain unchanged.

Overview of components covered by the warranty extension in conjunction with the specific damage category

Fault location (FES5)	Designation	Damage category (SA4)	Designation
19500	Coolant pump	9735	Processing in accordance with PAG instructions

Information: Scopes not covered by this warranty extension

All damage or malfunctions caused by external factors such as damage due to an accident, incorrect use or neglect of the vehicle.

Restrictions on cover of the warranty extension

The warranty and service information includes information about the warranty conditions for the vehicle. The owner should always read these warranty conditions carefully as the rights and obligations listed there also apply to the warranty extension.

Customer communication

Please do not actively inform affected customers about the warranty extension unless this is a legal requirement in your market. Otherwise, **no active customer communication** is planned.

Invoicing:

The warranty is invoiced via **warranty type 111** in accordance with the existing damage pattern within the scope covered.

The documentation specifications in the Porsche Warranty Manual must be observed without restriction.

If a mobility option is required in relation to repairs covered by the technical warranty extension, this can be invoiced as part of the existing customer mobility program. The customer mobility program regulations apply unchanged.

If you have further questions and concerns relating to this warranty extension, get in touch with the contact person responsible for warranty enquiries at your importer's office.

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