



Connection offline

Technical Service Bulletin

27 New Q3: battery warning U183C00 in DA0019

Transaction No.: **2082614/1**

Release date: Jul 2, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
Q3	2026	All	Not applicable

Customer states:

Electrical fault displayed in instrument cluster due to 12V battery

Workshop findings:

DTC in diagnostic address 0019:

Number: **U183C00**: 12-volt battery discharged

Fault type 2: intermittent/static

Technical Background

The state of charge (SOC) of the 12V battery is below 50 % and does not increase when the battery is charged.

As a result of an incorrect 12V charging procedure, the amount of charge cannot be determined correctly in the BDM (battery control unit). This results in incorrect measured values in the BDM and in the low-voltage energy management (gateway).

Production Solution

Not applicable.

Service



The procedure described in the Owner's Manual must be adhered to when charging the 12V battery.



The battery must be charged via the ground point on the body. It must not be charged via the negative terminal on the 12V battery.

Incorrect procedure when charging battery (see Figure 1):



Figure 1. Battery maintainer installation position

Correct position for negative clamp

Incorrect position for negative clamp



Before checking a battery with GFF or an external tester, you must make sure that the 12V battery is charged via the ground on the body.

If the battery was charged at the negative terminal of the battery, please note the following:

Reset the BDM by unplugging the positive and LIN connector from the sensor head of the BDM and plugging it back in again.

Warranty

Claim Type:	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	2708		
Damage Code:	0040		
Labor Operations:	GFF / Guided Functions	0150 0010	See SRT with associated operations
	GFF / Guided Functions	0150 0060	Labor according to the diagnostic log
	Repair earth strap	9785 4199	5 TU
Claim Comment:	As per TSB 2082614/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.

Additional Information

All part and service references provided in this TSB (**2082614**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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