



Connection offline

Technical Service Bulletin

Transaction No.: **2081912/2**

55 One or more electric exterior door handles cannot be reached after KD2 package update

Release date: Jul 16, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment			
A5, S5 (FU), A6 Sportback e-tron, and S6 Sportback e-tron	2025	All	4200 – Driver's side exterior door handle activation			
			Software Part number	Software version	Hardware part number	Hardware version
			*.927.*75*.J*	*	*	*
			*.927.*75*.K*	*	*	*
			85B.927.753.S*	431	*85B*.927.753.G*	H06
			85B.927.753.S*	420	*85B*.927.753.G*	H06
			85B.927.753.S*	430	*85B*.927.753.G*	H06
			85B.927.753.T*	430	*85B*.927.753.H*	H07
			85B.927.753.T*	431	*85B*.927.753.H*	H07
			85B.927.753.T*	420	*85B*.927.753.H*	H07
			85H.927.753.S*	130	*85H*.927.753.G*	H06
			85H.927.753.S*	120	*85H*.927.753.G*	H06
			85H.927.753.S*	131	*85H*.927.753.G*	H06
			85H.927.753.T*	120	*85H*.927.753.H*	H07
			85H.927.753.T*	130	*85H*.927.753.H*	H07
			85H.927.753.T*	131	*85H*.927.753.H*	H07
			4201 - Front passenger's side exterior door handle activation			
			Software Part number	Software version	Hardware part number	Hardware version
			*.927.*75*.J*	*	*	*
			*.927.*75*.K*	*	*	*
			85B.927.753.S*	430	*85B*.927.753.G*	H06

A6 (FN)

2026

85B.927.753.S*	420	*85B*.927.753.G*	H06
85B.927.753.S*	431	*85B*.927.753.G*	H06
85B.927.753.T*	431	*85B*.927.753.H*	H07
85B.927.753.T*	430	*85B*.927.753.H*	H07
85B.927.753.T*	420	*85B*.927.753.H*	H07
85H.927.753.S*	120	*85H*.927.753.G*	H06
85H.927.753.S*	130	*85H*.927.753.G*	H06
85H.927.753.S*	131	*85H*.927.753.G*	H06
85H.927.753.T*	120	*85H*.927.753.H*	H07
85H.927.753.T*	130	*85H*.927.753.H*	H07
85H.927.753.T*	131	*85H*.927.753.H*	H07
4202 - Driver's side rear exterior door handle activation			
Software Part number	Software version	Hardware part number	Hardware version
.927.75.J*	*	*	*
.927.75.K*	*	*	*
85B.927.753.S*	430	*85B*.927.753.G*	H06
85B.927.753.S*	420	*85B*.927.753.G*	H06
85B.927.753.T*	431	*85B*.927.753.H*	H07
85B.927.753.T*	420	*85B*.927.753.H*	H07
85B.927.753.T*	430	*85B*.927.753.H*	H07
85H.927.753.S*	120	*85H*.927.753.G*	H06
85H.927.753.S*	131	*85H*.927.753.G*	H06
85H.927.753.S*	130	*85H*.927.753.G*	H06
85H.927.753.T*	130	*85H*.927.753.H*	H07
85H.927.753.T*	131	*85H*.927.753.H*	H07
4203 - Passenger side rear exterior door handle activation			
Software Part number	Software version	Hardware part number	Hardware version

		.927.75.J*	*	*	*
		.927.75.K*	*	*	*
		85B.927.753.S*	431	*85B*.927.753.G*	H06
		85B.927.753.T*	420	*85B*.927.753.H*	H07
		85B.927.753.T*	430	*85B*.927.753.H*	H07
		85B.927.753.T*	431	*85B*.927.753.H*	H07
		85H.927.753.S*	130	*85H*.927.753.G*	H06
		85H.927.753.S*	131	*85H*.927.753.G*	H06
		85H.927.753.S*	120	*85H*.927.753.G*	H06
		85H.927.753.T*	130	*85H*.927.753.H*	H07
		85H.927.753.T*	120	*85H*.927.753.H*	H07
		85H.927.753.T*	131	*85H*.927.753.H*	H07
		8136 - Near Field Communication Antenna, Driver Side			
		Software Part number	Software version	Hardware part number	Hardware version
		85A.927.753.T*	630	*85A*.927.753.H*	H06
		85A.927.753.T*	620	*85A*.927.753.H*	H06

Revision History		
Revision	Date	Purpose
2	-	Revised header (Updated software)
1	05/05/2026	Initial publication

One or more of the electric exterior door handles cannot be reached after the KD2 package update (combined software update TSB 2079690, *00 Combined software update 03.10.00/C (28.13.01) KD2*) has been performed.

Technical Background

The electric exterior door handles remain in an undefined status.

Production Solution

Not applicable.

Service



Please note: GFF version 2026.04.00 or higher (available from 15.04.2026) is required for this. Please make sure you are using the latest GFF version.

If a mounting bracket has already been replaced using a replacement part with part number index “L”, the original mounting bracket that could not be reached after flashing must be reinstalled to perform the measure described here. This measure **cannot** be performed on vehicles fitted with mounting brackets with index “L”.

Please use the **SVM code PRHBLKD2ETAB,DUCFSPCLR** to flash the electric exterior door handles. **Use the program “SVM – Authorized Multiple Code Entry”.**

If flashing with this SVM code is also unsuccessful and one of the following error codes is shown, the mounting bracket must be replaced:

Event in Audi Software Version Management (SVM):

8101

8118

8090

If error code 8060 is shown, please try to perform the procedure a second time using the SVM code specified here. If this is also unsuccessful, the mounting bracket must be replaced.

Then end the KD2 update with the SVM code from the combined software update TSB TSB 2079690, *00 Combined software update 03.10.00/C (28.13.01) KD2*.

Warranty

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	5711		
Damage Code:	KD02		
Labor Operations:	Program door handle	5711 2599	10 TU
Claim Comment:	As per TSB 2081912/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.

Additional Information

All part and service references provided in this TSB (**2081912**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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