

## Condition

| Model(s)                                                                                                       | Year(s)      | VIN Range | Vehicle Specific Equipment |
|----------------------------------------------------------------------------------------------------------------|--------------|-----------|----------------------------|
| A5, S5 (FU), Q5, Q5 Sportback, SQ5, and SQ5 Sportback (GU)                                                     | 2025 – 2026  | All       | Not applicable             |
| A6 Sportback e-tron, S6 Sportback e-tron, Q6 e-tron, Q6 Sportback e-tron, SQ6 e-tron, and SQ6 Sportback e-tron | 2025<br>2027 |           |                            |
| A6                                                                                                             | 2026 – 2027  |           |                            |

### Customer states:

The customer complains about a high-pitched noise in the interior and/or from the headlights. The noise only occurs when the lights are switched on and changes depending on which light functions are used (turn signal, main beam, etc.).

### Workshop findings:

The complaint can be reproduced in the workshop.

## Technical Background

The noise is caused by the switching element which converts the voltage in the headlight output module and has a high-frequency circuit. This operating noise can always be heard from the headlights from outside the vehicle and is therefore perfectly normal; this is not a fault that is covered by the warranty.

In unfavorable isolated cases, the high frequency can be transmitted to other wires via the power supply wires of the output modules in the wiring harness. This could result in high-frequency noise from specific components being heard inside the vehicle.

## Production Solution

New software 0641 and changed hardware H17 for output modules (diagnostic address 0029/0039).

## Service

This TSB replaces Pending Service Solution (PSS) TSB 2080875: *90 PSS High-pitched noise in interior and from headlights*.

**Noises may occur in all vehicles as a result of the design. Such noises include operating noises from control units, control motors and similar components. Perception of these noises is subjective and varies from customer to customer. The noises are normal and not a sign of a technical fault.**

**Service partners are requested to ask detailed questions about the customer complaint in order to clearly identify the source. Repairs must only be performed if the customer explicitly makes a complaint and is**

particularly sensitive to the noise, and if the noise inside the vehicle (only if it occurs when the lights are switched on and changes depending on which light functions (turn signal, main beam, etc.) are used) **can definitely be heard in the workshop.**

If the complaint can definitely be reproduced, both headlight output modules must be replaced.



**It is important to note that the correct replacement part for the specific model and PR number must be used in accordance with the table provided under the parts information, contrary to the VIN-controlled information shown in ETKA.**

The corresponding headlight output modules must be ordered and fitted correctly.

## Warranty

|                          |                                                                                                     |           |                                       |
|--------------------------|-----------------------------------------------------------------------------------------------------|-----------|---------------------------------------|
| <b>Claim Type:</b>       | • If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only. |           |                                       |
| <b>Service Number:</b>   | 9407                                                                                                |           |                                       |
| <b>Damage Code:</b>      | 0040                                                                                                |           |                                       |
| <b>Labor Operations:</b> | Remove and install 2 output modules                                                                 | 9401 20xx | See SRT with associated operations    |
|                          | GFF / Guided Functions                                                                              | 0150 0060 | Labor according to the diagnostic log |
| <b>Claim Comment:</b>    | As per TSB 2081878/2                                                                                |           |                                       |

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.

## Required Parts and Tools

| Sales model                   | PR number                           | Part number |
|-------------------------------|-------------------------------------|-------------|
| Audi A5 ( <b>FU</b> ):        | 8EX - LED headlights                | 95C941571CK |
|                               | 8IT - LED headlights                | 95C941572AN |
|                               | 8IY / 8JT - matrix headlights       | 95C941591AP |
| Audi A6 ( <b>FN</b> ):        | 8IT - LED headlights                | 95C941571CK |
|                               | 8IY / 8IV / 8JV - matrix headlights | 95C941572AN |
| Audi A6 e-tron ( <b>GH</b> ): | 8IT - LED headlights                | 95C941571CK |
|                               | 8IY / 8JT - matrix headlights       | 95C941591AP |
| Audi Q5 ( <b>GU</b> ):        | 8IT - LED headlights                | 95C941571CK |

|                      |                               |             |
|----------------------|-------------------------------|-------------|
|                      | 8IY - matrix headlights       | 95C941572AN |
| Audi Q6 e-tron (GF): | 8IT - LED headlights          | 95C941571CK |
|                      | 8IY / 8JT - matrix headlights | 95C941591AP |

## Additional Information

All part and service references provided in this TSB (2081878) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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