



Connection offline

Technical Service Bulletin

Transaction No.: **2080913/5**

55 Rear lid does not open or close fully (software version 0231 on DA 0046)

Release date: Jul 20, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A5, and S5 (FU)	2025	002330 – 999999	0045 – Convenience system central module Software version: 0231
A6	2026	000953 – 033015	
A6 Sportback e-tron, and S6 Sportback e-tron	2025	000920 – 999999	
Q5, Q5 Sportback, SQ5, and SQ5 Sportback	2025	000948 – 142130	
Q6 e-tron, Q6 Sportback e-tron, SQ6 e-tron, and SQ6 Sportback e-tron	2025	003011 – 999999	

REVISION HISTORY

Revision	Date	Purpose
5	-	Revised header (Updated models, added VIN filters)
4	06/18/2026	Revised <i>Service</i> (Updated instructions) Revised <i>Warranty</i> (Updated labor operations)
3	3/17/2026	Revised <i>Warranty</i> (Updated GFF log) Revised <i>Condition</i> (Updated verbiage)

Customer states:

- The rear lid does not open as normal - it does not open fully.

OR

- It closes into the lock at full speed without the power latching system activating.

OR

- The rear lid does not close as normal and opens again.

Workshop findings:

- The complaint occurs occasionally and without an event memory entry.

- Software version 0231 is found at diagnostic address 0046 (convenience system central module).

Technical Background

The control unit detects excessive force and stops the rear lid moving or, in rare cases, the control unit forgets the exact position of the rear lid.

Production Solution

Not applicable.

Service

Note before workshop visit:

The service technician should check that a combined software update TSB is available.

The combined software update is now available for some of the affected vehicles. Before asking the customer to bring the vehicle into the workshop for repairs, please check whether a combined software update TSB is already shown for this vehicle in ElsaPro. You can also find this information in the central service info 2081477, *00 Service info: central overview of combined software update 03.11.00/C PPE/PPC - KD2**. If a combined software update TSB is not displayed, the combined software update is still being prepared, and a measure is not yet available for this vehicle. The planned release schedule can also be found in the central service info 2081477.

Combined software update (Vehicles with Software version 0231)

The combined software update is now available for some of the affected vehicles. This complaint is solved in VR target state 03.11.00/C. Please check the column VR target state 03.11.00/C in the central service info 2081477, *00 Service info: central overview of combined software update 03.11.00/C PPE/PPC - KD2**. Here you can find information on whether the measure is already available via a combined software update TSB or whether the measure will be made available later. Please run the combined software update if available. Proceed according to the combined software update TSB which is specified for this vehicle in the central service info TSB 2081477.

Check mechanical setting of rear lid (All vehicles)

Please first check the precise fit of the rear lid and the permissible buffer forces (40N - 60N) at the rear lid buffers and make sure the specifications are complied with. To do so, refer to the information provided under “*Adjusting rear lid*” in the Workshop Manual; use spring pressure gauge VAS 895 035 and measurement film VAS 895 037 or alternatively spring scales in accordance with SOST article on spring pressure gauge VAS 895 035.

Initialize rear lid (All vehicles)



NOTICE

It is imperative to reset initialization of the rear lid and then adapt it again. If this is not performed, the parameters logged in the control unit no longer match the preload of the rear lid and a repeat repair may be required.

To do so, start diagnosis via Guided Functions and perform the function “**0046 - Rear lid electronics - basic setting**”.



NOTICE

It is essential not to hinder or stop the movement of the rear lid under any circumstances. This would interrupt the initialization process.



CAUTION

Anti-trapping protection is NOT active for the entire duration of the initialization process. Make sure that there is no risk of trapping you or other people at any time.

For vehicles on which a combined software update has NOT been performed

Despite performing this TSB correctly, a repeat repair may be required in certain cases. The rear lid control unit can forget the position of the rear lid if control unit 0046 is woken up repeatedly. This can be identified by the fact that the power latching system does not start when the rear lid is in the lower end position, or if the rear lid is not fully closed. The rear lid is only closed in the first lock position. This is caused by the adapted mobile key (vehicle key on phone app). The probability of this occurring can be reduced by deactivating the mobile key or deactivating the mobile phone Bluetooth connection to the vehicle overnight.

The mobile key can be deactivated either via the MMI or on the customer's mobile phone.

Warranty

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	5568		
Damage Code:	KD2S		
Labor Operations:	Work for a combined software update	Please refer to central service information 2081477, 00 Service info: central overview of combined software update 03.11.00/C PPE/PPC - KD2*.	
	Adjust rear lid	5559 1599	10 TU
	GFF / Self-diagnosis	0150 0060	Labor according to the diagnostic log
Claim Comment:	As per TSB 2080913/5		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations as well as any associated tasks.

Additional Information

The software must be updated on a control unit in this vehicle, or the software must be updated on several control units in this vehicle to ensure they function correctly in conjunction with the other control units in the vehicle. Please inform the customer about the software update in question and ask whether they or other third parties have modified the software (e.g. tuning or retrofitting involving modifications to the vehicle's software). Please inform the customer that this software update may neutralize previous modifications to the vehicle's software performed either by the customer or other third parties.

If the customer declines the software update, please inform them that this could lead to issues or restrictions with the use of the vehicle or individual components.

Make a note to this effect on the order before it is signed by the customer. Include this information in the customer file.

It is also possible to reset individual user settings for the assist systems to the default settings. These settings can be adjusted individually by the vehicle users themselves after the software update.

All part and service references provided in this TSB (**2080913**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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