

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A6 Sportback e-tron, S6 Sportback e-tron (GH), Q6 e-tron, Q6 Sportback e-tron, SQ6 e-tron, SQ6 Sportback e-tron (GF), A5, S5 (FU), Q5, Q5 Sportback, SQ5, and SQ5 Sportback (GU)	2025	All	Not applicable

REVISION HISTORY

Revision	Date	Purpose
3	-	Revised <i>Service</i> (Update verbiage)
2	12/18/2025	Revised header (Updated models) Revised <i>Condition</i> (Added model table) Revised <i>Warranty</i> (Updated Labor Operations)
1	11/07/2025	Initial publication

Customer States:

The customer complains that various driver assist systems are **sometimes** not available.

Workshop findings:

This TSB applies if the following conditions are met:

- The complaint does not occur permanently, can only be reproduced occasionally or has been adequately documented by the customer.
- All relevant TSBs related to driver assist systems have been checked and are **not applicable**.
- Fault-finding/diagnosis was performed and yielded **no clear results** and does not enable the cause to be clearly identified.

NOTICE

This TSB will not solve the problem if the complaint occurs continuously or cannot be remedied by switching the vehicle off and on again or performing a bus sleep cycle. In this case, please continue the diagnosis.

Technical Background

Software issue

Production Solution

Production change in week 36/2025

Service



Note before workshop visit:

The service technician should check that a combined software update TSB is available.

The combined software update is now available for some of the affected vehicles. Before asking the customer to bring the vehicle into the workshop for repairs, please check whether a combined software update TSB is already shown for this vehicle in ElsaPro. You can also find this information in the central service info 2081477, *00 Service info: central overview of combined software update 03.11.00/C PPE PPC - KD2**. If a combined software update TPI is not displayed, the combined software update is still being prepared, and the repair should still be postponed. The planned release schedule can also be found in the central service info 2081477.

Combined software update

The combined software update is now available for some of the affected vehicles.

This complaint is solved in **VR target state 03.11.00/C**. Please check the column **VR target state 03.11.00/C** in the central service info **2081477**.

Here you can find information on whether the measure is already available via a combined software update TSB or whether the measure will be made available later.

Please run the combined software update if available. Proceed according to the combined software update TSB which is specified for this vehicle in the central service info **2081477**.

Warranty

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.	
Service Number:	9638 (for vehicles with PR number GJ0) 9093 (for vehicles with PR number GJ6)	
Damage Code:	KD2S	
Labor Operations:	Work for a combined software update	Please refer to central service information 2081477
Claim Comment:	As per TSB 2079926/3	

All warranty claims submitted for payment must be in accordance with the Audi Warranty Policies and Procedures Manual. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations as well as any associated tasks.

Additional Information

All part and service references provided in this TSB (**2079926**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2026 Audi of America, LLC / Audi Canada Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, LLC / Audi Canada Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.