

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A3, S3, and RS3	2022 – 2026	All	Not applicable

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised title (Change to text) Revised header (Add Model years) Revised <i>Condition</i> (Change to text) Revised <i>Technical Background</i> (Change to text) Revised <i>Service</i> (Change to text) Revised <i>Warranty</i> (Remove statement)
1	07/21/2023	Initial publication

Customer states:

The customer complains of a broken louver on the air vent for the chest. Refer to figures 1 and 2.



Figure 1. Air vent with broken louver.



Figure 2. Air vent with broken louver pivot pin.

Workshop findings:

The workshop can reproduce the complaint and finds a broken louver.

Technical Background

Component analyses show an increased load on the louvers due to external influences, such as telephone holders or a long object. The components are fully examined through pressure tests in the directions intended for use and do not display any issues.

Production Solution

Not applicable.

Service

A replacement under warranty is not permitted.

Additional Information

Please explain the situation to the customer.

All part and service references provided in this TSB (**2071007**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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