



Connection offline

Technical Service Bulletin

Transaction No.: **2069594/3**

60 Sloshing noises from roof area when vehicle is moving, water under front trim

Release date: Jul 27, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A6 allroad	2020 – 2024	All	3FU
RS 6 Avant	2021 – 2024		

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised title (Change to text) Revised <i>Condition</i> (Change to text) Revised <i>Technical Background</i> (Change to text) Revised <i>Service</i> (Change to text) Revised <i>Warranty</i> (Change to text)
2	10/17/2025	Revised title (Change to text) Revised <i>Condition</i> (Change to text) Revised <i>Technical Background</i> (Change to text) Revised <i>Production Solution</i> (Change to text) Revised <i>Service</i> (Change to text) Revised <i>Warranty</i> (Remove road test allowance)
1	03/07/2023	Initial publication

Customer states:

- Sloshing noises from roof area when vehicle is moving.

Workshop findings:

- The complaint can be reproduced and traced to the panoramic sunroof.

Technical Background

Water is not guided away from the panoramic sunroof via water drain hoses; it drains out of the sunroof frame under the bonded front trim and via the outer A-pillar. Fine dirt can block the small water drain channel here.

Production Solution

The windscreen seal will be cut back at the edges to enlarge the water drain channel.

Service



CAUTION

Make sure to observe accident prevention regulations.

The measures shown and described here should always be performed on both sides of the vehicle.

1. Figure 1 shows the area of the vehicle described.

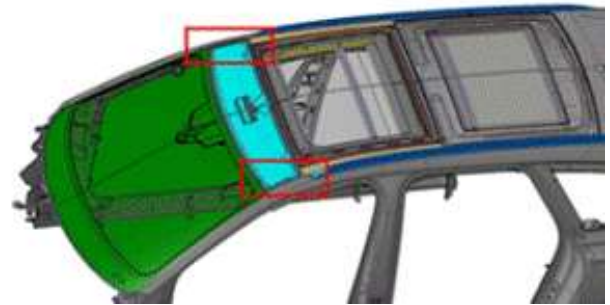


Figure 1. Area of vehicle described.

2. Figure 2 shows the dirt in the front sunroof frame with the glass panel opened. Carefully remove all accumulated dirt.



Figure 2. Dirt in the front sunroof frame.

3. The following two figures (3 and 4) show the actual cause. The water drain channel is blocked by dirt here between the windscreen and the A-pillar. In the figures, the front trim has been cut out so that this location can be seen.

CAUTION: Do not cut the front trim out of the vehicle body.



Figure 3. Water drain channel blocked by dirt.



Figure 4. Water drain channel blocked by dirt.

4. **Customer service solution:**

Clean the blockage

5. **Close the sunroof all the way.**

Remove the water deflector on the windscreen. Use the Workshop Manual for this (Figures 5, 6 and 7).



Figure 5. Water deflector.



Figure 6. Water deflector removed.



Figure 7. *Dirt in exposed channel.*

6. Now take a pneumatic gun and loosen the dirt. **The pneumatic gun must also be held pointed upwards so that the dirt under the front trim is also loosened.** (Figures 8 and 9).



Figure 8. *Removal of dirt and debris in the drainage channels using a pneumatic gun.*



Figure 9. *Dirt removed.*

7. The sunroof frame area must then be cleaned thoroughly from above with water and detergent. (Figures 10, 11 and 12).



Figure 10. *Rinsing the drainage channels.*



Figure 11. Rinsing the drainage channels.

8. If necessary, repeat the cleaning procedure multiple times until no more dirt particles are visible.



Figure 12. Drainage channels rinsed.

9. Cutting back windscreen sealing lip

Figures 13 and 14 show the upper windscreen sealing lip. The sealing lip must be cut back as far as possible from the red line to the right (yellow arrow). Please note that the seal under the windscreen must also be removed.



Figure 13. Sealing lip.



Figure 14. Cutting sealing lip.



CAUTION

Mask off the area with adhesive tape if necessary to prevent damage to paintwork.



NOTICE

Using a smaller knife makes it easier to cut back the seal. Ideally, a scalpel or small nail scissors (commercially available) should be used. The cutter knife shown in the image above is not ideal due to its width. In addition, the seal can be pulled out slightly using a small pair of pliers or tweezers so that it is possible to cut deeper.

10. Finally, fit the water deflector on the A-pillar again. (Figure 15).



Figure 15. Water deflector reinstalled.

Warranty

Claim Type:	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	6048		
Damage Code:	0016		
Labor Operations:	Remove and install 2 windscreen trim strips	6661 2099	20 TU
	Clean roof frame (front).	5106 2999	10 TU
	Clean sunroof frame.	6028 2999	10 TU
	Modify windscreen (both sides).	6410 4999	10 TU
Claim Comment:	As per TSB 2069594/3		

Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2069594**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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