



Connection offline

Technical Service Bulletin

Transaction No.: **2043424/20**

40 Creaking/squeaking noises from the front end on uneven roads

Release date: Jul 23, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A3, and S3	2015 – 2020 2022 - 2025	All	Not applicable
A3 Cabriolet	2015 – 2019		
A3 Sportback e-tron	2016 – 2018		
RS 3	2018 – 2020 2022 – 2025		
Q3	2019 – 2025		

REVISION HISTORY		
Revision	Date	Purpose
20	-	Revised <i>Warranty</i> (Updated labor operations)
19	01/30/2026	Revised <i>Condition</i> (Updated information) Revised <i>Technical Background</i> (Updated Information)
18	01/14/2025	Revised header (Added Model Year) Revised <i>Service</i> (Updated Information) Revised <i>Technical Background</i> (Updated Information)

Customer states:

- Creaking/squeaking noises are heard from the left front or right front area of the vehicle when it is driven on uneven roads.

Workshop findings:

- The noises are caused by the rear suspension control arm bush.

Technical Background

The rear elastomer bush of the control arm on the front axle has kidney shape slits. When driving on uneven roads this can cause noise due to relative movements in the elastomer bush.

Production Solution

Not applicable.

Service

- 1. Try to reproduce the customer complaint (in accordance with the customer statement/technical background) so that it can be clearly assigned to this TSB. The repair described below must only be performed if the specified criteria apply. For a permanent remedy to the noise complaint, the control arm must be removed. For the parts to be replaced and the required additional work, refer to the Workshop Manual. Apply Lithium Grease (part number G052 150 A2) to the kidney shape slits of the rear elastomer bush from above (with bush removed). The lithium grease must only be applied within the areas shown in red. (Figure 1).
- 2. Do this on both sides of the front axle.



NOTICE

20 g lithium grease (part number G052 150 A2) is needed for both control arms.



Figure 1. Lithium grease is applied on the red highlighted area.

Warranty

Claim Type:	• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	4020		
Damage Code:	0020		
Labor Operations:	Both lower control arms remove + reinstall	4017 20XX	See SRT with associated operations

	Deactivate/Activate HV system voltage (A3 e-tron Only)	9310 8350	See SRT with associated operations
	Grease 2 bonded rubber bushings	4020 4299	10 TU
	Road test prior to the service procedure	0121 0002	10 TU
	Road test after the service procedure	0121 0004	10 TU
Claim Comment:	As per TSB 2043424/20		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.

Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
G 052150A2 G 052150S0 (This number should be used in the SAGA warranty claim only)	Lithium grease	1

Additional Information

More information on this system can be found in the following resources:

- Elsa: *Chassis >> Suspension, Wheels, Steering >> Front Suspension >> Lower Control Arm and Ball Joint >> Lower Control Arm, Removing and Installing.*

All parts and service references provided in this TSB (**2043424**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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