



Warranty Information

Policies and Procedures Bulletin

Number: VWP-26-07

Subject: Main Engine Water Pump Limited Warranty Extension
(Class Action)

Date: July 6, 2026

Questions - For any questions regarding this bulletin, please contact the Warranty Helpline at 1-866-306-8447 or warranty.helpline@vw.com or Live Chat with us through www.vw-wise.com.

This document modifies the Volkswagen Warranty Policies and Procedures Manual.

Main Engine Water Pump Limited Warranty Extension

For applicable 2018-2022 Atlas and Atlas Cross Sport 3.6L Settlement Class Vehicles, the New Vehicle Limited Warranty will be extended to cover 80% of the replacement of the Water Pump or Water Pump Gasket by an authorized Volkswagen Dealer to 8.5 years or 85,000 miles, whichever occurs first, from the vehicle's original in-service date.

What is Covered

During the time/mileage period specified above (8.5 years/85,000 miles), an authorized Volkswagen Dealer will replace the Main Engine Water Pump or Water Pump Gasket at a prorated basis if the Water Pump has failed from a warranty defect.

Vehicles within the New Vehicle Limited Warranty time and mileage period will be covered at 100% (under the 110 Claim Type). Once the vehicle exceeds New Vehicle Limited Warranty, the entire repair will be covered at 80% if the vehicle is within 8.5 years or 85,000 miles (whichever occurs first).

Transferability

This warranty extension is fully transferable to subsequent owners.

Additional information

This warranty extension does not cover damage or malfunctions caused by outside influence, such as collision or crash, vandalism, or vehicle misuse abuse, alteration or modification, nor does it cover repairs that are necessary for proper diagnosis of these conditions or that are required to bring the vehicle up to factory specifications.

Vehicle Eligibility

To determine if a vehicle is eligible for the Water Pump Limited Warranty Extension, the "Warranty Key" section of the "Vehicle Summary" screen in Elsa will show "NA6 Water Pump Ext 8.5Y/85Kmi" Warranty Key indicating the vehicle is applicable to this warranty extension.

Vehicles with the totaled status are excluded from coverage under this limited Warranty Extension.

SAGA Claiming Procedures

Dealers must use the following Claim Type and Service Number when submitting warranty extension claims for the Water Pump Limited Warranty Extension.



Warranty Information

SAGA Claiming Procedures	
Claim Type	2WA
Service Number	1950 / 1951
Damage Code	0010 / 0050
Causal Indicator	Failed Component
Vendor Code	Identified on the Part

For additional assistance with determining customer participation, refer to Consequential Damage Proration Estimating Tool located in WISE > Resource Center > Job Aids & SAGA Communications (VWS) > Conversion Calculators. This tool will serve to provide a repair estimate that can be shared with the customer to demonstrate their potential repair costs. Estimates are only an approximation of charges based on the anticipated details of the work to be done and could be subject to change.

Document Revision Table	
Publish Date	Reason For Update
07/06/2026	Original Publication