



Briggs – Volkswagen Water Pump Class Settlement and Limited Warranty Extension Dealer FAQs

Class Settlement

- **What did the class action allege and what is the Class Settlement?**

The class action alleged that the Main Engine Water Pumps of certain model year 2018-2022 Volkswagen Atlas and Atlas Cross Sport vehicles were defectively designed, resulting in premature failure and, in some cases, head gasket failure. VWGoA has denied those claims and maintained that the Main Engine Water Pumps were not defective, functioned properly, and did not result in premature water pump or head gasket failure. Without any admission of liability or fault, VWGoA has entered into a nationwide class settlement that has been preliminarily approved by the court.

The class settlement, discussed below, applies to certain specific model year 2018-2022 Volkswagen Atlas and Atlas Cross Sport vehicles equipped 3.6 Liter engines that were imported and distributed by VWGoA in the United States and Puerto Rico and designated on a VIN List ("Covered Vehicles" or "Settlement Class Vehicles").¹

The class settlement provides the following two categories of benefits relating to these Covered Vehicles:

1. **Limited Warranty Extension for Current Owners/Lesseees:** Effective on July 6, 2026, the New Vehicle Limited Warranties ("NVLWs") for the Covered Vehicles will be extended to cover **eighty percent (80%)** of the cost of replacement (parts and labor), by an authorized Volkswagen dealer, of a failed Main Engine Water Pump and Water Pump Gasket of a Covered Vehicle during a period of 8.5 years or 85,000 miles (whichever occurs first) from the vehicle's In-Service Date. The specifics of the Warranty Extension are discussed more fully below. The Warranty Extension will be administered through the SAGA system; and
2. **Reimbursement for the Past Paid Cost of a Covered Main Engine Water Pump and/or Head Gasket Repair (to be administered solely by an independent Settlement Claim Administrator and not by any Volkswagen dealers):** Customers who, prior to July 6, 2026 and within 8.5 years or 85,000 miles (whichever occurred first) of the Covered Vehicle's In-Service Date, paid out-of-pocket expenses for a replacement of a failed Main Engine Water Pump or Water Pump Gasket may be eligible to submit, to the Settlement Claim Administrator, a claim for reimbursement of eighty percent (80%) the cost (parts and labor) of (i) one (1) prior replacement of a failed Main Engine Water Pump or Water Pump Gasket, and (ii) up to two (2) prior repairs or replacements of a failed head gasket if the repair record states that the head gasket repair or replacement was performed because the Covered Vehicle had a coolant leak or low coolant level. There are also certain "caps" or maximum amounts of reimbursement if the Covered Repair was not performed by an authorized Volkswagen dealer. The reimbursement under this Settlement will require a fully completed and signed claim form together with certain documentary proof to be submitted to the Settlement Claim Administrator, as explained in the Class Notice. **However, this entire part of the settlement, including all claims and issues relating to reimbursement, the deadline and procedure for filing a reimbursement claim, and the proof that needs to be submitted, will be handled exclusively by the Settlement Claim Administrator. It is not handled by VWGoA or its dealers (this is explained more in the FAQs below).**

¹ Not every such model and model year vehicle is covered by the Settlement. The specific Settlement Class Vehicles are determined by VINs. You can look up whether the vehicle is a Covered Vehicle, and which Generation engine the vehicle has by typing your vehicle's VIN in Elsa > Vehicle Data



- **How should I respond to questions regarding the terms of the settlement?**

If a Settlement Class Member (customer) contacts you with any questions regarding the details of this settlement or any applicable procedures or deadlines, please tell them to contact the Settlement Claim Administrator at (888) 227-1902 and/or to visit the settlement website at www.MainEngineWaterpumpSettlement.com, which will contain copies of the Class Notice and other necessary information including applicable deadlines and required proof and procedures.

- **What if a customer asks whether his/her vehicle is affected?**

If you receive a contact from a Settlement Class Member (customer) asking if their vehicle is included in the Settlement, please refer them to the Settlement Claim Administrator at (888) 227-1902 and/or to visit the settlement website at www.MainEngineWaterpumpSettlement.com, which will contain copies of the Class Notice and other necessary information including applicable deadlines and required proof and procedures. The settlement website will also contain a VIN Lookup portal that will enable them to input their vehicle's VIN to see whether it is included in the settlement.

You can determine if a vehicle is eligible for the Main Engine Water Pump Limited Warranty Extension by checking the VIN in Elsa > Vehicle Data. If the Warranty Extension is applicable to the vehicle, the "Warranty Key" section of the "Vehicle Summary" screen in Elsa will be populated with the Warranty Key indicating the vehicle is applicable to this warranty extension.

Vehicles with totaled status are excluded from coverage under this Limited Warranty Extension. If the customer has any further questions about the settlement, please tell them to contact the Settlement Claim Administrator at (888) 227-1902 and/or to visit the settlement website at www.MainEngineWaterpumpSettlement.com, which will contain copies of the Class Notice and other necessary information including applicable deadlines and required proof and procedures.

- **What if a customer asks how to submit a claim for reimbursement for a prior paid repair, what information or documentation he/she would need to provide, and/or the deadline and procedure for submitting a claim?**

For any questions about the reimbursement part of the settlement, please tell the customer to contact the Settlement Claim Administrator at (888) 227-1902 and/or to visit the settlement website at www.MainEngineWaterpumpSettlement.com which will contain copies of the Class Notice and other necessary information including the applicable deadline, procedure, and what is required for submission of a reimbursement claim.

- **What if a customer says he/she is not satisfied with the amount of the reimbursement for past repair?**

For any questions regarding the reimbursement part of the settlement, including the submission or outcome of any claim for reimbursement, please tell the customer to contact the Settlement Claim Administrator at (888) 227-1902 and/or to visit the settlement website at www.MainEngineWaterpumpSettlement.com, which will contain copies of the Class Notice and other necessary information including applicable deadlines and required proof and procedures.

Main Engine Water Pump Limited Warranty Extension

Effective on July 6, 2026, the applicable New Vehicle Limited Warranties for the Covered Vehicles will be extended to cover **eighty percent (80%)** of the cost of replacement, by an authorized Volkswagen dealer, of a failed or malfunctioning Main Engine Water Pump, during a period of 8.5 years or 85,000 miles (whichever occurs first) from the vehicle's In-Service Date.



Exclusions: This Main Engine Water Pump Limited Warranty Extension shall not apply if the failure or malfunction of the Main Engine Water Pump resulted from misuse, abuse, alteration or modification, a collision or crash, vandalism, other impact or outside source, and/or failure to use the proper VW recommended coolant fluid.

In-Service Date: The vehicle's In-Service Date is defined as the date the vehicle was delivered to either the original purchaser or the original lessee; or if the vehicle was first placed in service as a "demonstrator" or "company" car, on the date such vehicle was first placed in service.

Claiming instructions for this Main Engine Water Pump Limited Warranty Extension can be found within Warranty Communication VWP-26-07 Main Engine Water Pump Limited Warranty Extension (Class Action).

- **What is the effective date of the Main Engine Water Pump Limited Warranty Extension?**

The effective date of the Warranty Extension is July 6, 2026. The Warranty Extension does not apply to any repair order opened prior to July 6, 2026. If the customer wishes to seek reimbursement for the paid cost of such a repair, he/she/it would need to submit a timely and valid claim for reimbursement to the Settlement Claim Administrator. The criteria, deadline, proof requirements, and procedure for submitting a claim for reimbursement are described in the Class Notice and are also available on the settlement website, www.MainEngineWaterpumpSettlement.com. If the customer has any questions about this, he/she/it should be directed to the Settlement Claim Administrator at (888) 227-1902 or to the Settlement website.

- **What is covered under the Main Engine Water Pump Limited Warranty Extension?**

The Warranty Extension covers eighty percent (80%) of the cost of replacement of a failed Main Engine Water Pump or Water Pump Gasket in a Covered Vehicle during a period of 8.5 years or 85,000 miles (whichever occurs first) from the vehicle's In-Service Date.

- **Does the Warranty Extension cover head gasket repairs?**

No. The Warranty Extension only covers repair or replacement of a failed Main Engine Water Pump. It does not cover repair or replacement of the head gasket unless it's consequential damage to the Main Engine Water Pump failure.

- **Are there exclusions to coverage under the Main Engine Water Pump Warranty Extension?**

Yes. If the failure or malfunction of the Main Engine Water Pump resulted from abuse, misuse, alteration or modification, a collision or crash, vandalism, other impact or outside source, and/or failure to use the proper VW recommended coolant fluid, then it shall be excluded from and not covered by the Main Engine Water Pump Limited Warranty Extension.

- **Are dealer owned vehicles eligible for the Main Engine Water Pump Limited Warranty Extension?**

Under the Settlement terms, "anyone who purchased a Settlement Class Vehicle for purpose of commercial resale" is excluded from the Settlement Class. The Settlement also excludes "anyone acting as a used car dealer." Thus, the Warranty Extension would exclude authorized Volkswagen dealers or any other commercial reseller or used car dealer, unless the vehicle was purchased for purposes other than for commercial re-sale, such as use as a loaner vehicle or company car.

- **Is the Main Engine Water Pump Limited Warranty Extension transferrable?**

The warranty, as extended, is fully transferable to subsequent owners to the extent the time and mileage period of the Warranty Extension has not expired.

- **Are towing costs covered under this Main Engine Water Pump Limited Warranty Extension?**

No. Towing costs are not covered under this Warranty Extension.

- **Will there be a Loaner car provision / reimbursement as part of the extension?**

No, there is no loaner car provision/reimbursement as part of this Warranty Extension.



- **Does the Limited Warranty Extension apply to Main Engine Water Pumps that have not failed?**

No. Like the original warranty, failure or malfunction of the Main Engine Water Pump is required for any aspect of the Warranty Extension to apply.

- **What if the repairs are within the prorated amount but the customer has an active CPO contract?**

The dealer should use any applicable warranties before charging the customer for the repairs. If the CPO Contract is still valid and the failure is a covered component, then the dealer must claim 80% of the repair utilizing the 2WA claim type for the Main Water Pump Class Action Extension then submit the remainder of the proration under CPO coverage (G10). Customer would be responsible for the \$50 CPO deductible.

Refer to the *Using CPO on VINs with a Prorated Warranty Extension Job Aid* for proper SAGA claiming located in WISE > Resource Center > Job Aids & SAGA Communications (VWS) > Warranty Job Aids.