



Service Information

Offboard Diagnostic Information System Service (ODIS Service)

Number: VOS-26-42

Subject: DA 0019 12-Volt Battery Test Hotfix Instructions

Date: July 15, 2026

Hotfix Alert!

Issue Seen: DA 0019 - Hotfix 12-V battery test(s) – No battery diagnosis - Inconclusive test result.

Affected Vehicles: All vehicles with a 12 volt battery.

Important:

We recommend installation of this hotfix on one diagnostic device ONLY. Hotfix must be removed immediately after performing the procedure.

1.0 – Prerequisite

ODIS Service with the **latest Diagnostic Content version** installed. Validate your installed version of ODIS with the D.C.V. listed in Elsa2Go>Service References for this particular hotfix.

To confirm the installed diagnostic content version in ODIS Service, go to:

Info >  Versions>Diagnostic data; didb_GFS-v.en_US: xxxxxxxx **X.XX.XX**

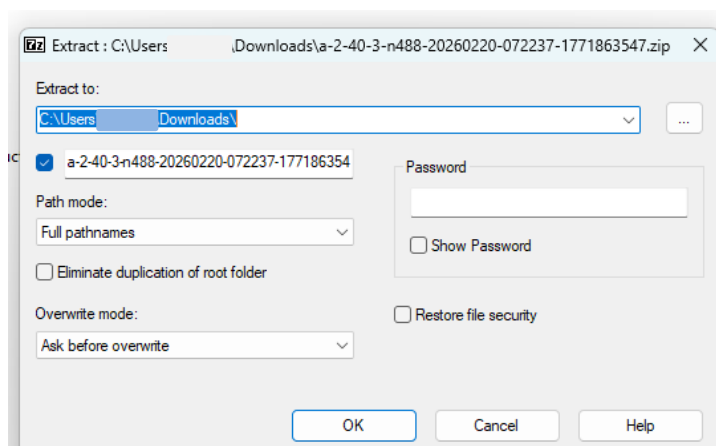
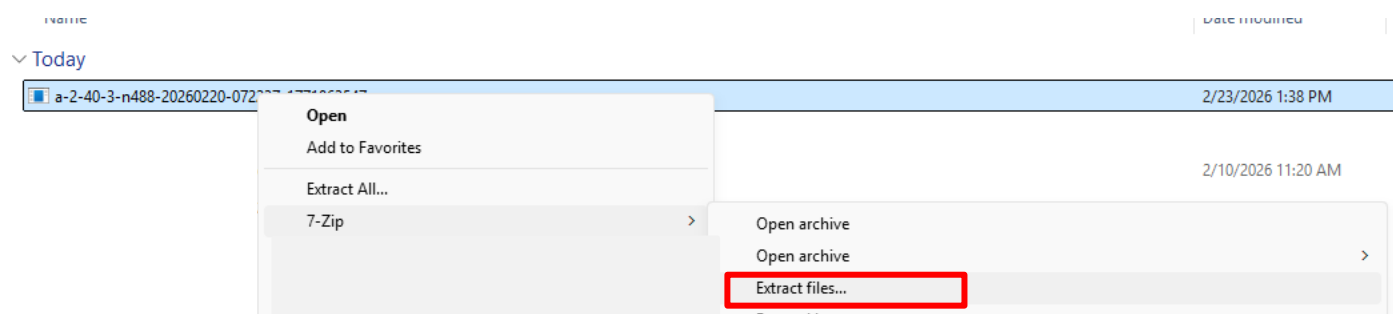
didb_GFS-v.en_US: 2026.07.00 **2.56.5** ← (EXAMPLE ONLY)



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2.0 – Download Hotfix

1. Open a **Web Browser** on the diagnostic device and log on to **vwhub.com**
2. Navigate to **Elsa2Go>Service References>Software/Hardware Updates**
3. Search for **VOS-26-42 12-Volt Battery Test Hotfix Zip File**
4. Click the **VOS-26-42 12-Volt Battery Test Hotfix Zip File** and **save** it to your downloads folder.
5. Close your browser.
6. Browse to your downloads folder and unzip the hotfix zip file. **(Example file shown below)**



(continued)

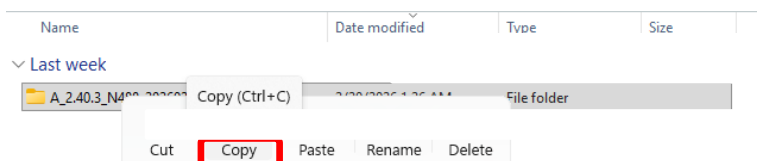


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7. After unzipping the file, double-click on the file to open it.

a-2-40-3-n488-20260220-072237-1771863547

8. Right click the file (example only) name and select **Copy**:



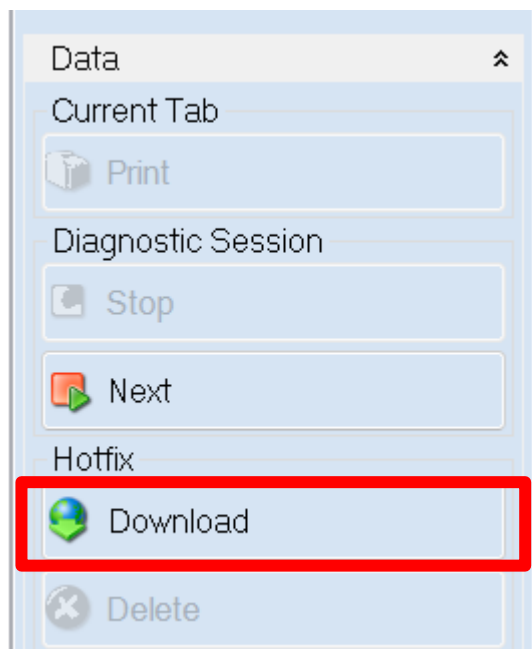
9. Navigate to your computer desktop, right click anywhere on the Windows desktop and select **Paste**. This file icon (example) must appear on the desktop:



3.0 – Install Hotfix into ODIS Service

1. Open ODIS Service (“Run as Administrator”)

2. Expand the **Data** submenu and click **Download** (under **Hotfix**):

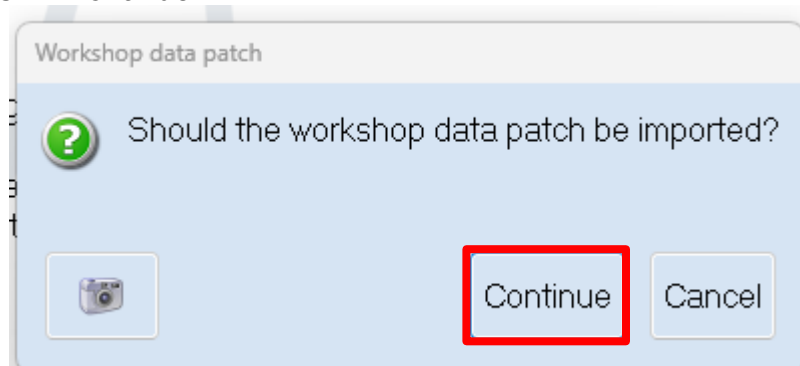


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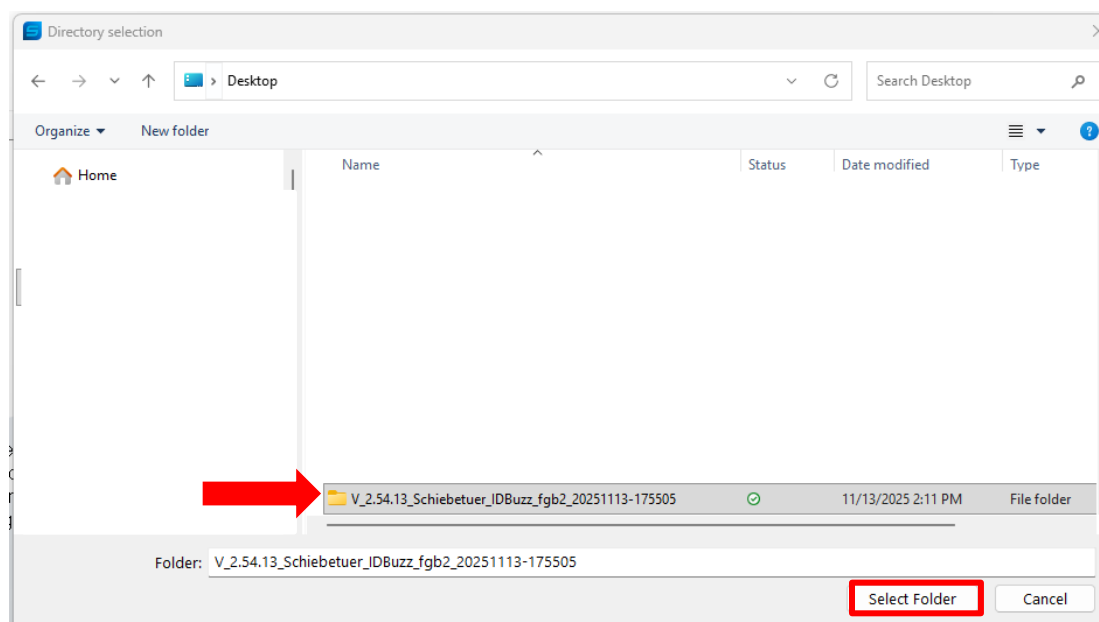


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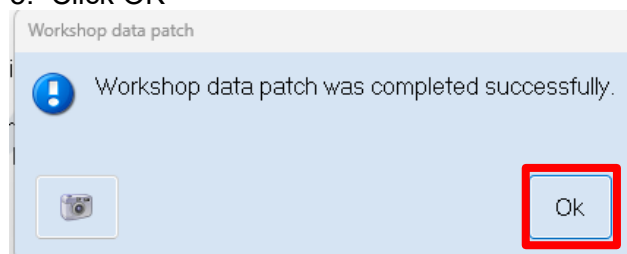
3. Click **Continue**:



4. The Directory selection window will appear. Browse to and **highlight the Hotfix file (example only)**, then click **Select Folder**:



5. Click **OK**



6. Perform the diagnostic procedure

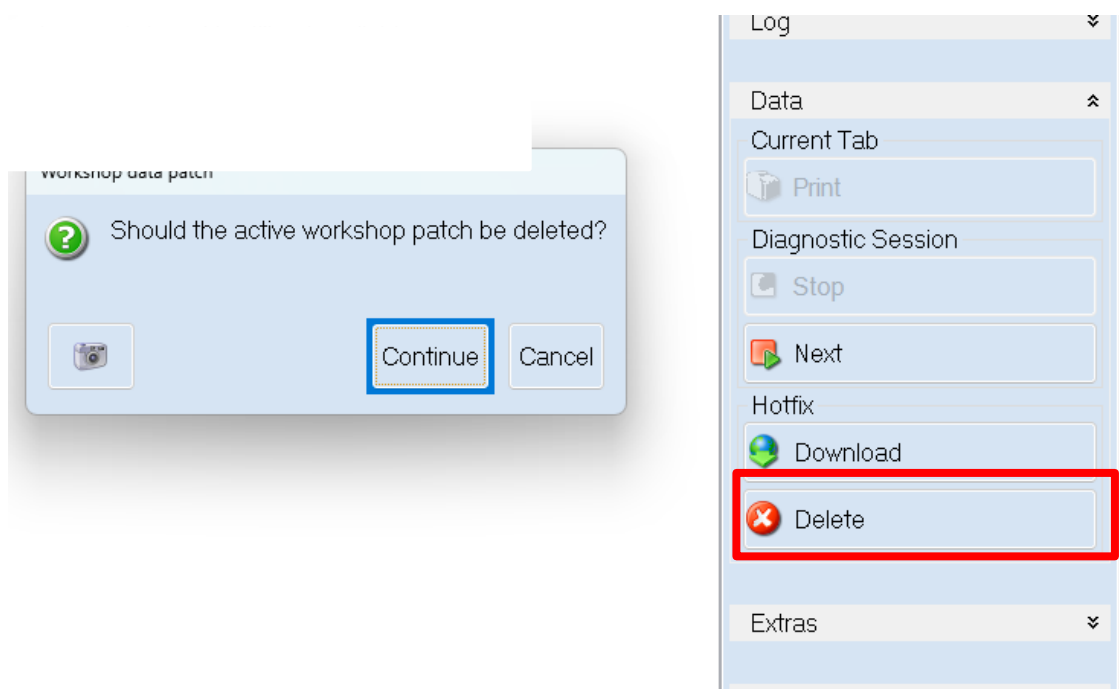


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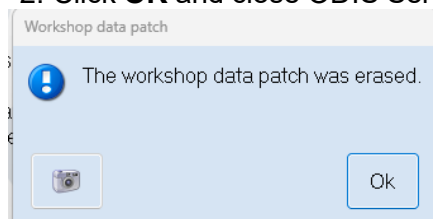
4.0– Uninstall the Hotfix from ODIS Service

The Hotfix must be removed after performing the procedure. Failure to do so will cause other vehicle diagnostic sessions to malfunction.

1. Select **Delete** (under Hotfix), then **Continue**:



2. Click **OK** and close ODIS Service:



Please contact Diagnostic Tester Software Support by phone at 888-896-1298 or email softwaresupport@vw.com with any questions or concerns.