

TECHNICIAN SPECIAL NOTE: PLEASE READ. MAZDA WARRANTY OPERATIONS IS ALLOWING FOR THESE TWO CAMPAIGNS TO RUN MULTIPLE CAR UPDATES AT THE SAME TIME PER TECHNICIAN, PUNCH TIME FLAGS ARE NOT REQUIRED. ALL CLAIMS ARE CHECKED FOR PROPER SOFTWARE VERSIONS PRIOR TO ACCEPTANCE. THE TECHNICIAN MUST BE CERTIFIED AT MINIMUM TO PERFORM THE REPAIR.

Special Service Program Campaign SSPE2 – Ethernet Communication and OTA Update Issues & MSP67 – Battery Depletion Concern

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Vehicle Inspection Procedure and Preparation for Repair

1. Verify that the vehicle is within the following ranges and there is an OPEN SSPE2 and/or MSP67 campaign in eMDCS: **CERTAIN VEHICLES WILL NOT HAVE MSP67.**

SSPE2 - Subject Vehicles:

Model	Subject VIN range	Subject production date range
2026MY CX-5	JM3 KM**** T0 100025 – 199717	From December 16, 2025 through July 10, 2026

**Only VIN's in this range and with an "OPEN" status in eMDCS are affected.

MSP67 - Subject Vehicles:

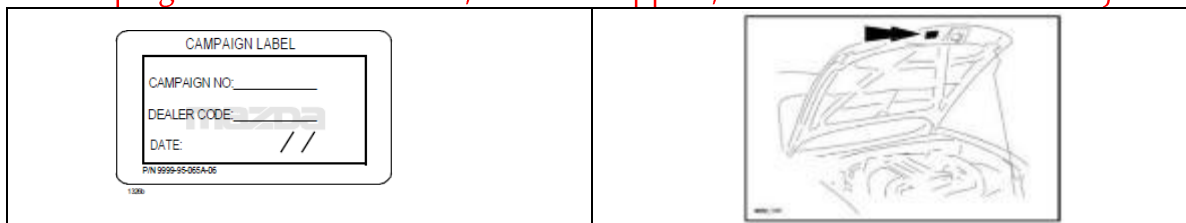
Model	Subject VIN range	Subject production date range
2026MY CX-5	JM3 KM**** T0 100025 – 174450	From December 16, 2025 through May 26, 2026

**Only VIN's in this range and with an "OPEN" status in eMDCS are affected.

2. If the vehicle does not have an OPEN or Announced SSPE2 or MSP67 campaign, return the vehicle to the customer or inventory.

3. Perform an eMDCS Warranty Vehicle Inquiry and inspect the vehicle for a Campaign Label with SSPE2 and/or MSP67 attached to the vehicle's hood, driver door or firewall. **Only perform the campaigns which are listed in eMDCS Warranty Vehicle Inquiry.**

NOTE: Always be sure to verify the campaign number as the vehicle may have multiple campaign labels on the hood, radiator support, and firewall or driver door jamb.



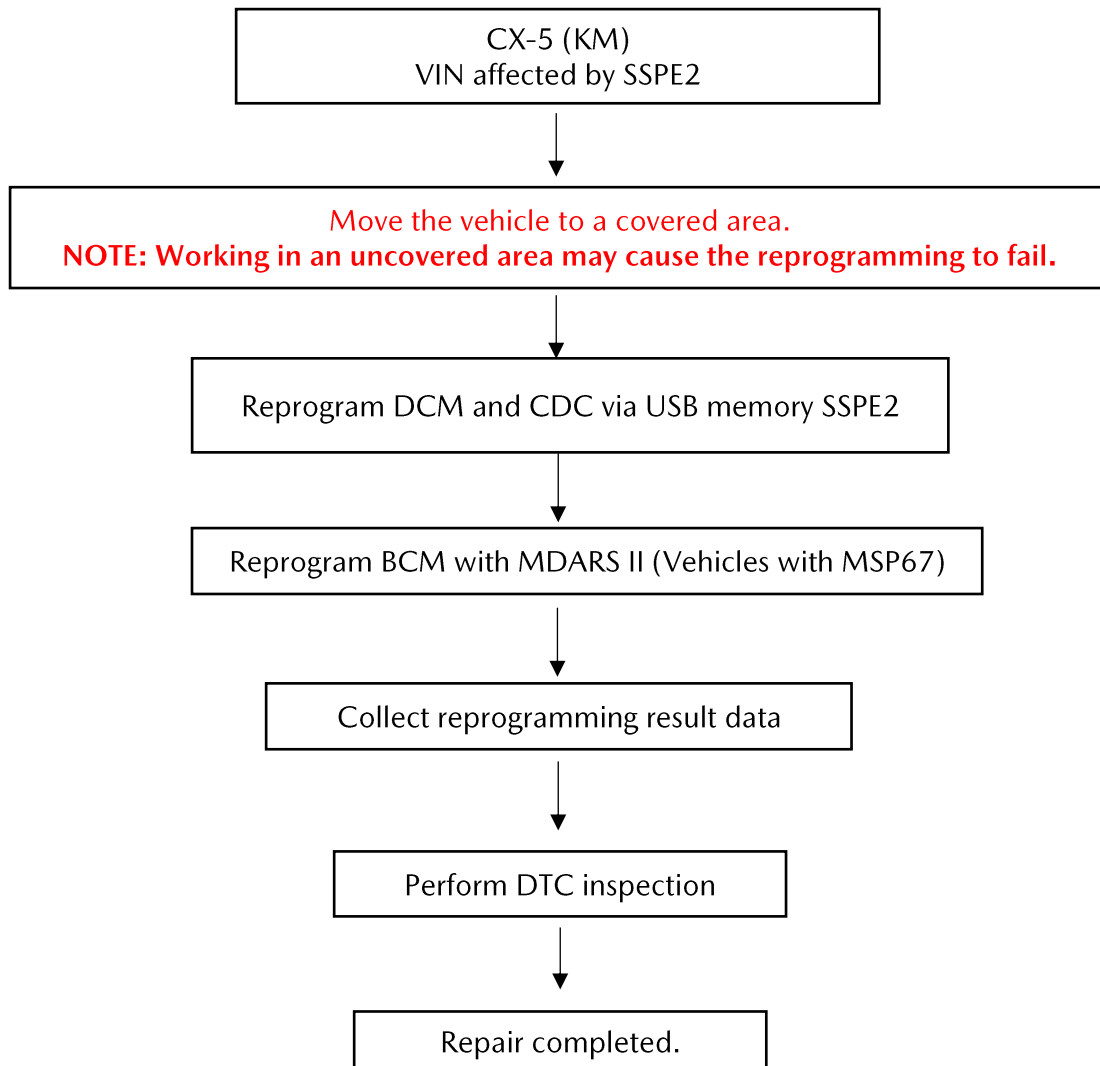
eMDCS - Warranty Vehicle Inquiry Results

If eMDCS displays:	Campaign Label is:	Action to perform:
If no repair date is displayed on the line with CAMPAIGN SSPE2 and/or MSP67, the campaign has not been completed on this vehicle.	Present	Fill out Dealer Special Service Program Help on OneMazda contact or the Mazda Warranty Department at warrantydept@mazdausa.com to review vehicle history.
	Not present	Proceed to "REPAIR PROCEDURE".
If repair date is displayed for CAMPAIGN SSPE2 or MSP67, is "CLOSED"	Present	Return vehicle to inventory or customer.
	Not present	Complete a label and apply to vehicle's hood with repair date and dealer code from eMDCS Warranty Inquiry.
CAMPAIGN SSPE2 or MSP67 is not displayed	See Action	The vehicle is not affected by the Special Service Program

TECHNICIAN LEVEL REQUIRED: CERTIFIED OR ABOVE (DOES NOT MUST BE HYBRID CERTIFIED). Note: The technician repairing needs to be Certified or above and does not need to be Senior or Master as long as they have had the required training for the repair being conducted.

A: Flow Chart

NOTE: This Flow Chart needs to be followed strictly



Section B: Repair Procedure

PREPARATION FOR USB STICK:

- Download the latest DCM and CDC software file and store it in a folder on the PC.
- Use a USB memory stick with a Type-C connector and a capacity of 32GB or more.
- Connect the USB memory to your PC and format it in exFAT format.
- Copy the latest DCM and CDC software file from the folder on the PC and save it to the **root directory of the USB stick (DO NOT put in any folder).**



CAUTION: PLEASE READ BEFORE REPAIR **WORKPLACE FOR REPROGRAMMING**

NOTE: Since GPS signals may interfere with **DCM reprogramming**, reprogram in a covered area where GPS signals cannot be received.

- Working in an uncovered area (outdoor area) may cause the reprogramming to fail.
- Be sure to move the vehicle to a covered area (indoor area or workshop) before performing the reprogramming
- If the reprogramming fails, the “*screen message” in step “8-10)” will be displayed. Adjust the vehicle's position so that it does not receive a GPS signal.

1. The repair is a standalone procedure posted on MGSS. Please follow the link below to complete the repair. ***NOTE: Updates to this procedure will occur on occasion so it is important to always click the link for each repair.***

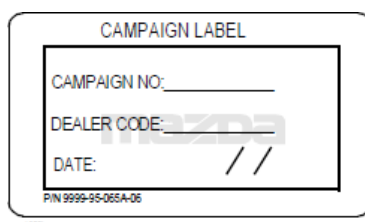
Click the link below and follow the repair procedure exactly according to the steps in this link. [DATA COMMUNICATION MODULE \(DCM\), COCKPIT DOMAIN CONTROLLER \(CDC\) AND BODY CONTROL MODULE \(BCM\) SOFTWARE UPDATE PROCEDURES](#)

-----END OF SECTION B-----

GO TO SECTION C. CAMPAIGN LABEL INSTALLATION

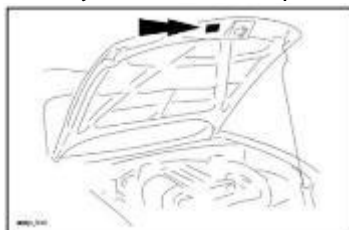
C. Campaign Label Installation

1. Fill out a Black "Campaign Label" (9999-95-055A-06) with Campaign #: "SSPE2 and/or MSP67", your dealer code, and the repair date. **It is OK to bundle multiple campaigns on one label as long as each campaign is legible as Mazda vehicles may have more than 1 campaign.** Use more than one label if necessary.



The image shows a rectangular form titled "CAMPAIGN LABEL". Inside the form, there are three lines for text entry: "CAMPAIGN NO: _____", "DEALER CODE: _____", and "DATE: ____/____/____". Below these lines, the text "PIN 9999-95-055A-06" is printed. A small "1.02B" is printed at the bottom left of the form.

2. Affix it to the hood as shown. If you cannot place the label here, the radiator support, firewall or driver door jamb are acceptable locations:



END OF REPAIR PROCEDURE