

UPDATED 7/20/2026

[CLICK HERE FOR THE LOOK UP TOOL TO VERIFY REPAIR ELIGIBILITY UNDER CSP14 IN MGSS](#)

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| <br><b>CSP14 &amp; CSP15<br/>VIN LOOKUP<br/>TOOL</b> | <p>PLEASE USE ONLY for CSP14 AND CSP15<br/><u>GOOGLE SHEETS OR EXCEL - MACROS MUST BE ENABLED</u><br/><a href="#">Google Sheets Link to Tutorial CLICK HERE</a></p> <p>Please Read the ENTIRE Instructions:</p> <ol style="list-style-type: none"><li>1. Hit the Button "CLEAR VIN" to make sure the VIN area is blank.</li><li>2. Enter the VIN# (Vehicle Identification Number in full), in Cell B3 next to the Red Arrow. Ensure the VIN does not contain a SPACE at the beginning or end of the VIN number</li><li>3. Hit "Enter" on your keyboard</li><li>4. The answer of which part to install and claim is in GREEN.</li><li>5. To enter another VIN, Click the "Clear VIN" Button and Enter another 17 digit VIN</li></ol> <p><i>*Note: You must copy all 17 characters of the VIN. It is better to copy and paste the VIN from the Warranty Inquiry Screen on eMDCS. This tool will return an error code if the VIN is not 17 digits, or does not match the affected vehicle list.</i></p> | <p><u>IMPORTANT NOTES:</u></p> <p><u>AT THIS TIME THE ONLY VEHICLES TO BE REPAIRED ARE THOSE IDENTIFIED IN THE PHASE 1, 2 and 3.</u></p> <p><u>IF A VEHICLE IS NOT IN THESE PHASES AND EXPERIENCING A SQUEAK OR SQUEAL NOISE, PLEASE ADVISE THE CUSTOMER TO WAIT UNTIL THEY RECEIVE THE PARTS AVAILABLE LETTER.</u></p> <p><u>ANY BRAKE CONCERN NOT RELATED TO CSP14, PLEASE ADDRESS AS NORMAL UNDER WARRANTY OR OUT OF WARRANTY PER CURRENT WARRANTY PROCEDURES.</u></p> |
|                                                                                                                                       | <p>ENTER VIN </p> <p><input type="button" value="CLEAR VIN"/></p> <p>VEHICLE IDENTIFICATION NUMBER (VIN)</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <p>ONLY CX-90 VEHICLES IN CSP14 - PHASE 1 - ARE TO BE REPAIRED</p> <p>Please Enter A Valid 17 digit VIN</p> <p></p> <p> <b>IMPORTANT NOTE: ONLY CX-90 VEHICLES IN CSP14 - PHASE 1, 2 and 3 CAN BE REPAIRED</b></p>                                                                                    |