

UPDATED 7/20/2026 – ADDED PHASES 2 AND 3

CSP14 - MAZDA REAR BRAKE PAD WARRANTY EXTENSION

CONDITION OF CONCERN

For certain 2024-2026MY CX-90 Vehicles Mazda is expanding the standard brake pad coverage from 1-year/12,000 miles to 3-years/36,000 miles to cover repairs related to rear brake squeal. The owner is eligible for a one-time replacement of redesigned rear brake pads at no cost if the brake squeal symptom matches a Technical Service Bulletin (TSB) which will be published prior to sending the Second notification. The redesigned brake pads will be covered under the vehicle's original 3-year/36,000-mile warranty, or 1 year/12,000 miles from installation whichever provides longer coverage. If the vehicle is out of warranty, the coverage will be as stated in the owner letter for 3 months from the parts available letter mail date with no mileage limitation.

REPAIR OUTLINE:

Replace the rear brake pads due to squeak or squeal noise.

LIMITATION OF WARRANTY – VEHICLE BRANDING – WARRANTY POLICY 3.4

For any Mazda Warranty including Warranty Extensions there is no coverage as outlined in "What Is Not Covered" in the Customer Warranty Booklet. There is no coverage for W-1 Total Loss vehicles or other Mazda Branding for brake components as outlined in Warranty Policy 3.4.

DETERMINATION IF VEHICLE IS ELIGIBLE FOR REPAIRS

****Please Note: The VINs below are ALL the VINs in the campaign, and within these, there are multiple phases. Each line does not represent a phase.****

See below to confirm if a VIN is within Phase 1, 2 or 3.

- Customer has the letter stating parts are now available.
- Open the Look Up Tool: [CLICK HERE for the Look up Tool to confirm eligibility.](#)
- If not in Phase 1, 2, or 3 the customer must wait until their letter is received for repairs.

SUBJECT VEHICLES – ONLY PHASE 1, 2 and 3 VEHICLES ARE ELIGIBLE AT THIS TIME

Model	Subject VIN range	Subject production range
2024-2026MY CX-90 (CSP14)	JM3KK**** R1 100044 - 189861	From December 27, 2022 through November 18, 2025
	JM3KK**** S1 189863 - 259921	
	JM3KK**** T1 350010 - 368006	
	JM3KJ**** T1 200004 - 350100	

****Only VIN's in this range and with CSP14 in eMDCS are included.**

OWNER NOTIFICATION

PHASE 1 Mailing: May 29, 2026.
PHASE 2 Mailing: July 20, 2026.
PHASE 3 Mailing: August 3, 2026

PARTS INFORMATION – SEE TSB FOR PARTS INFORMATION

Other than the parts listed in the TSB, there are no parts required for this repair

Description	Part Number	Quantity	Note
Pad Set, RR Caliper	K1YT-26-43ZA	1	N/A

WARRANTY CLAIM PROCESSING INFORMATION

[CLICK HERE FOR THE LOOK UP TOOL TO VERIFY REPAIR ELIGIBILITY UNDER CSP14 IN MGSS](#)



PLEASE USE ONLY for CSP14 AND CSP15
GOOGLE SHEETS OR EXCEL - MACROS MUST BE ENABLED
[Google Sheets Link to Tutorial CLICK HERE](#)

Please Read the ENTIRE Instructions:

1. Hit the Button "CLEAR VIN" to make sure the VIN area is blank.
2. Enter the VIN# (Vehicle Identification Number in full), in Cell B3 next to the Red Arrow. Ensure the VIN does not contain a SPACE at the beginning or end of the VIN number
3. Hit "Enter" on your keyboard
4. The answer of which part to install and claim is in GREEN.
5. To enter another VIN, Click the "Clear VIN" Button and Enter another 17 digit VIN

**Note: You must copy all 17 characters of the VIN. It is better to copy and paste the VIN from the Warranty Inquiry Screen on eMDCS. This tool will return an error code if the VIN is not 17 digits, or does not match the affected vehicle list.*

IMPORTANT NOTES:

AT THIS TIME THE ONLY VEHICLES TO BE REPAIRED ARE THOSE IDENTIFIED IN THE PHASE 1, 2 and 3.

IF A VEHICLE IS NOT IN THESE PHASES AND EXPERIENCING A SQUEAK OR SQUEAL NOISE, PLEASE ADVISE THE CUSTOMER TO WAIT UNTIL THEY RECEIVE THE PARTS AVAILABLE LETTER.

ANY BRAKE CONCERN NOT RELATED TO CSP14, PLEASE ADDRESS AS NORMAL UNDER WARRANTY OR OUT OF WARRANTY PER CURRENT WARRANTY PROCEDURES.

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ONLY CX-90 VEHICLES IN CSP14 - PHASE 1 - ARE TO BE REPAIRED

Please Enter A Valid 17 digit VIN

ENTER VIN

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RENTAL CAR INFORMATION - THERE IS NO RENTAL CAR INFORMATION FOR THIS CSP.
PLEASE UTILIZE MCVP FOR ANY NEEDED ALTERNATE TRANSPORTATION