



EXTENDED WARRANTY

Global Service Action
Number: E001

Subject: Diagnostic Module Tank Leakage (DMTL) Pump Replacement - Extended Warranty	Publication No.: E001
	Model: Range Rover Sport (LW)
	Model Year: 2022
	Model: Range Rover Sport (L1)
	Model Year: 2023
	Model: Range Rover (LK)
	Model Year: 2023
	Date of Issue: 08 July 2026

To:	Jaguar Land Rover North America, LLC.
For the Attention of:	The approved JLR retailer / authorized repairer.
Important:	NOTE: The information in this campaign is intended for use by professional technicians. If you are not a JLR retailer / authorized repairer, do not assume that a condition described affects a specific vehicle. Contact an authorized JLR retailer / authorized repairer to determine if this campaign applies to a specific vehicle. This bulletin is to provide the relevant details relating to extended warranty being offered on the vehicle lines, model years and parts described.

FOR THE ATTENTION OF ALL:

This bulletin is issued to inform you about an extension to the standard JLR warranty being offered in-

- USA

Which vehicles are covered under this extended warranty?

The extended warranty coverage is applicable to the following vehicles;

- Range Rover (LK) - Ingenium I6 3.0L petrol engine - 2023 model year.
- Range Rover Sport (L1) - Ingenium I6 3.0L petrol engine - 2023 model year.
- Range Rover Sport (LW) - V8 S/C 5.0L petrol engine - 2022 model year.

What does this extended warranty cover?

This extended warranty covers all repairs to, or replacement of the [Diagnostic Module Tank Leakage \(DMTL\)](#) pump on applicable vehicles.

What is the extended warranty offering?

The extended warranty coverage is as follows:

- USA: 15 years / 150,000 miles, whichever occurs first.

What JLR retailers / authorised repairer must do?

Repairs to applicable vehicles must follow the standard JLR repair process. JLR retailers / authorized repairers must:

- Check for eligible vehicles on the JLR claims submission system, the vehicle must be an applicable vehicle covered by this extended warranty.
- Follow the repair procedures provided in TOPlx.
- Submit a warranty claim via the warranty system.

NOTE: Where no other JLR warranty program exists, the warranty claim must be submitted under Program Code **DMTL**.

NOTE: A sample copy of the relevant USA customer letter is appended for information.

Customer Reimbursement Process

If a customer has indicated that they have already paid for this concern as a normal retail repair (vehicle outside warranty period) prior to the date of the customer letter, a copy of the repair order must be produced as proof of the repair. Submit a claim with program code [DMTL](#), making sure there is zero time for labour and zero parts allowance, and then record the total re-imbursement value as miscellaneous item using the sundry code **ZZZ305**.

A copy of the invoice must be attached to the repair order for Warranty Audit purposes.

A brief comment must be entered in the 'Comments' field on the claim to itemize and explain the charges.

Only vehicles eligible for the [DMTL](#) pump extended warranty as defined in this bulletin may be included in this process.

Yours faithfully

Steve Oldham

Global Customer Care Quality Director

SAMPLE USA CUSTOMER LETTER - FOR INFORMATION ONLY**An important message for owners of Range Rover and Range Rover Sport Vehicles.****Limited Extended Warranty Program E001 - [Diagnostic Module Tank Leakage \(DMTL\)](#) Pump Replacement****Affected Vehicles:**

- Range Rover (LK) - Ingenium I6 3.0L petrol engine - 2023 model year.
- Range Rover Sport (L1) - Ingenium I6 3.0L petrol engine - 2023 model year.
- Range Rover Sport (LW) - V8 S/C 5.0L petrol engine - 2022 model year.

Dear Current or Former Range Rover or Range Rover Sport Owner or Lessee:

JLR is providing a no-charge limited extended warranty program to current and former owners of affected vehicles. Our records indicate that you are or have been the owner or lessee of an affected vehicle.

In line with our commitment to customer satisfaction, we are offering these benefits in response to reports of [DMTL](#) pump leakage.

What is the concern?

During ongoing quality assessments, a potential concern was identified where there may be faults detected with the [DMTL](#) pump. If a fault is detected with the [DMTL](#) pump, a [Malfunction Indicator Lamp \(MIL\)](#) may be illuminated on the instrument panel cluster, no other customer symptoms or warnings will be present.

How long is the extended Warranty?

JLR is providing extended warranty coverage on the [DMTL](#) pump of your vehicle, for the concern described above, for a period of fifteen (15) years from the date your vehicle was originally placed in service or 150,000 miles, whichever occurs first. There will be no charge for repairs under this extended warranty program.

What we are asking you to do:

Repairs under this extended warranty program must be performed by a JLR retailer / authorized repairer. It is not necessary to take your vehicle to your JLR retailer / authorized repairer upon receiving this letter unless you believe that your vehicle has the concern described above. If your vehicle require service under this extended warranty program, the required service will be performed as quickly and efficiently as possible in order to minimize inconvenience to customers. Your JLR retailer / authorized repairer can provide you with an estimate of the overall time required for the service visit.

JLR recommends you keep a copy of this letter in your glovebox with your vehicle literature pack and it be provided to the new owner of your vehicle if it is sold.

What if I have previously paid for this repair?

You are entitled to be reimbursed if, prior to the date of this letter, a former or current owner has paid for [DMTL](#) pump repairs due to the concern described above and your vehicle's mileage did not exceed 150,000 miles at the time of the repair. In order to qualify for a refund, you must provide your JLR retailer / authorized repairer with the original paid invoice receipt.

To avoid delays, do not send the receipt to Jaguar Land Rover North America, LLC.

Attention Leasing Agencies: This notice must be forwarded to your lessee within TEN (10) days.

Moved or no longer own this JLR vehicle?

If you are no longer the owner of this vehicle, JLR would appreciate the name and address of the new owner (if known); fill out and return the enclosed return postage-paid card.

What to do if you have questions:

If you have any questions or concerns regarding this limited extended warranty program, contact the Service Manager at your JLR retailer / authorized repairer for assistance. If you have any questions or concerns that your JLR retailer / authorized repairer cannot address, contact the JLR Customer Relationship Center at **1-800-637-6837, option 9**, and one of our representatives will be happy to assist you.

You may also contact us by email using the following address: lrweb2@jaguarlandrover.com. include your full name, address, and [Vehicle Identification Number \(VIN\)](#) of your vehicle in your email.

If you prefer to contact JLR by mail, you can use the following address:

- Jaguar Land Rover North America, LLC
- ATTN: Customer Relationship Center
- 100 Jaguar Land Rover Way
- Mahwah, NJ 07495

JLR appreciates your confidence in our product and wishes to do everything we can to retain that confidence. If you request a JLR retailer / authorized repairer service visit, JLR, in cooperation with your JLR retailer / authorized repairer, will strive to minimize any inconvenience caused by this program.

Sincerely,

Wayne Clarke

Director, Technical Services

Jaguar Land Rover North America, LLC