

ATTENTION:

GENERAL MANAGER ☐
 PARTS MANAGER ☐
 CLAIMS PERSONNEL ☐
 SERVICE MANAGER ☐

IMPORTANT - All
 Service Personnel
 Should Read and
 Initial in the boxes
 provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2022-24MY WRX

NUMBER: 05-93-26

SUBJECT: Rubbing Sound from Front Coil Spring

DATE: 07/22/26

INTRODUCTION:

This bulletin announces the design change made to the front coil spring to address cases of a rubbing sound heard driving over bumps and/or turning. This sound is caused by contact between the coil spring and the strut bearing. The new springs have a reshaped coil to allow more strut bearing clearance further reducing any spring/bearing contact. If a rubbing sound is duplicated from the front coil spring(s), both springs will require replacement.

PRODUCTION CHANGE INFORMATION:

The NEW coil springs have been incorporated into vehicle production as per the VIN table below.

Model	Starting VIN
WRX	R9816120

DESCRIPTION OF DESIGN CHANGE:

Old	New	Identification paint																				
Rear Front Inside Outside	Rear Front Inside Outside Changed the number of turns. (+0.1)	<table border="1" style="margin-top: 10px; width: 100%; text-align: center;"> <tr> <th></th> <th>VC240</th> <th>VC250</th> <th>VC300</th> <th>VC310</th> </tr> <tr> <td>(a)</td> <td style="background-color: #00a0e3; color: white;">Blue</td> <td style="background-color: #00a0e3; color: white;">Blue</td> <td style="background-color: #e31a1c; color: white;">Red</td> <td style="background-color: #e31a1c; color: white;">Red</td> </tr> <tr> <td>(b)</td> <td style="background-color: #f1c232; color: white;">Yellow</td> <td style="background-color: #2e8b57; color: white;">Green</td> <td style="background-color: #f1c232; color: white;">Yellow</td> <td style="background-color: #2e8b57; color: white;">Green</td> </tr> <tr> <td>(c)</td> <td style="background-color: #e91e63; color: white;">Pink</td> <td style="background-color: #e91e63; color: white;">Pink</td> <td style="background-color: #e91e63; color: white;">Pink</td> <td style="background-color: #e91e63; color: white;">Pink</td> </tr> </table>		VC240	VC250	VC300	VC310	(a)	Blue	Blue	Red	Red	(b)	Yellow	Green	Yellow	Green	(c)	Pink	Pink	Pink	Pink
	VC240	VC250	VC300	VC310																		
(a)	Blue	Blue	Red	Red																		
(b)	Yellow	Green	Yellow	Green																		
(c)	Pink	Pink	Pink	Pink																		

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

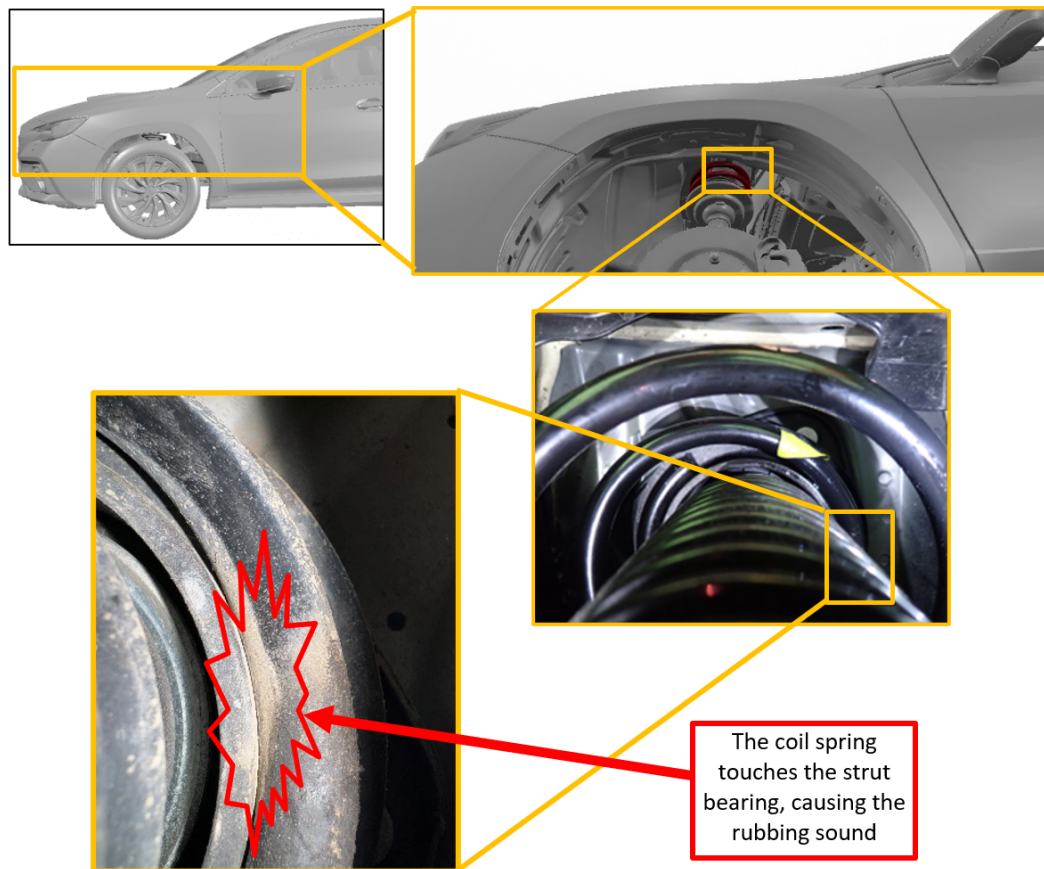
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ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

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DESCRIPTION OF SYMPTOM:

The noise is produced due to the coil spring of the strut touching the strut bearing as shown below.



PART INFORMATION:

REMINDER: Always order the most up-to-date replacement parts based on the specific VIN being repaired.

Model	Transmission	Specification	Part Number	Part Description
WRX	CVT	Conventional Damper	20330VC241	COIL SPRING - FRONT
		Electric Damper	20330VC300	
	MT	18-inch wheels	20330VC251	
		19-inch wheels Electric Damper	20330VC310	

One-Time Use Parts		
Part Description	Part Number	Quantity
NUT	902370060	6
FLANGE NUT	902380017	2
NUT M14	902380008	4
SELF LOCKING NUT	902350027	2

NOTE: The Service Manual uses a **black star (★)** in the component breakdown illustrations to indicate one-time use parts.

Continued...

SERVICE PROCEDURE / INFORMATION:

REMINER: Customer satisfaction and retention starts with performing quality repairs.

The service procedures for front coil spring replacement remain unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time, every time. This includes but is not limited to important SAFETY precautions, proper inspection criteria, necessary special tools, required processes and related one-time-use parts needed for a complete and lasting repair.

Refer to STIS: FRONT SUSPENSION > Front Strut

WARRANTY / CLAIM INFORMATION:

For vehicles within the Basic New Car Limited Warranty period or covered by an active Subaru Added Security Classic or Gold plan, this repair may be submitted using the following claim information:

Warranty Type	Labor Description	Labor Operation #	Labor Time	Fail Code	Skill Level
WC / SAS	BOTH FRONT COIL SPRING REPLACEMENT	B611086	1.5	NAD25	SG4 / SL2
	FOUR WHEEL ALIGNMENT	C611038	1.4		

The Skill Group and Skill Level listed in this bulletin define the qualifications recommended for this work. Repairs should be dispatched to a technician who is trained at the specified level. For more information on Labor Operation Skill Group/Level assignments, [click here to access the Gear Reduction](#). To request a Skill Group/Skill Level change, [fill out this form](#).

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.