

ATTENTION:

GENERAL MANAGER ☐

PARTS MANAGER ☐

CLAIMS PERSONNEL ☐

SERVICE MANAGER ☐

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

PRODUCT CAMPAIGN BULLETIN

APPLICABILITY: 2025-26MY Forester (Including SHEV)
2026MY Crosstrek SHEV
2019-26MY Ascent

NUMBER: WRH-26R

DATE: 07/20/26

NHTSA ID: 26V436

SUBJECT: Non-Compliance Recall and Stop Sale:
Certification Label Non-Compliance

REVISED: 07/22/26

Subaru of America, Inc. (Subaru) has initiated a non-compliance recall for certain 2026 model year Crosstrek Hybrid vehicles, 2025-2026 model year Forester & Forester Hybrid vehicles, and 2019-2026 Ascent vehicles due to incorrect information listed on the certification label.

DESCRIPTION OF THE NON-COMPLIANCE AND SAFETY RISK

The affected vehicles were manufactured with an incorrectly stated GAWR on the Part 567 certification label. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) 110 "Tire selection and rims and motor home/recreation vehicle trailer load carrying capacity information for motor vehicles with a GVWR of 4,536 kilograms (10,000 pounds) or less".

An incorrectly stated GAWR may lead to vehicle overloading, increasing the risk of a crash.

REMEDY

The remedy will include a corrective certification label overlay to be installed over the existing one. For all potentially affected vehicles, Subaru will mail a corrective certification label overlay to owners, including instructions on how to apply the label to their vehicle. Owners can also choose to have the label affixed by their preferred retailer, free of charge. Corrective certification label overlays will also be made available to retailers for in stock, SSLP and other potential requirements.

AFFECTED VEHICLES

A total of **541,237** U.S. vehicles will be affected by this recall, as listed below. Not all vehicles in the production range listed are affected by this recall. Coverage must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com prior to repair.

Model Year	Carline	Production Date Range
2026	Crosstrek Hybrid	June 26, 2025 – June 12, 2026
2025-2026	Forester	January 26, 2024 – June 11, 2026
2025-2026	Forester Hybrid	November 28, 2024 – June 15, 2026
2019-2026	Ascent	March 19, 2018 – June 11, 2026

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

Subaru of America, Inc. is ISO 14001 Compliant

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

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RETAILER RESPONSIBILITY

Please be advised that it is a violation of Federal law for a dealer to deliver a new motor vehicle covered by a recall under a sale or lease until the defect is remedied. Therefore, any Authorized Subaru Retailer failing to perform the applicable service procedures to correct all affected vehicles in their inventory prior to the vehicle being placed in service may be subject to civil penalties of up to \$27,874 per violation (i.e., for each vehicle), as provided in 49 CFR §578.6 and will also be in breach of the Subaru Dealer Agreement.

Any vehicles listed in any recall/campaign that are in retailer stock must be:

- Immediately identified
- Tagged or otherwise marked to prevent their delivery or use prior to repair
- Repaired in accordance with the repair procedures outlined in the Product Campaign Bulletin, once the parts become available

Until the recall remedy parts are available, this recall cannot be performed. If an affected vehicle is in for service, please inform the owner that their vehicle is affected by this recall and that remedy parts are not yet available. Owners will be mailed a corrective certification label overlay, including instructions on how to apply the label to their vehicle. Owners can also choose to have the label affixed by their preferred retailer, free of charge.

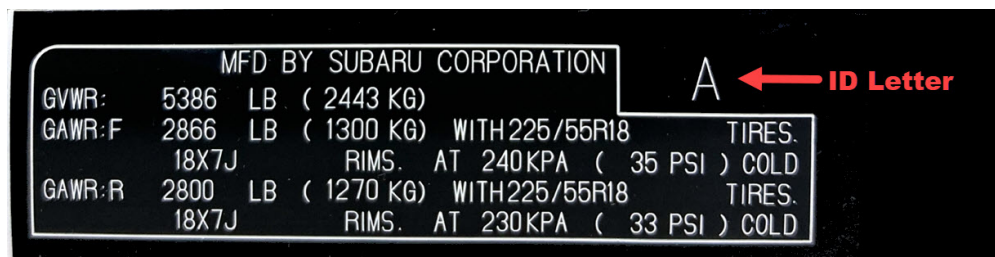
OWNER NOTIFICATION

Subaru will notify affected vehicle owners by first class mail within 60 days. Retailers will be advised when owner notification is scheduled.

PART INFORMATION:

Important: Each sticker has been assigned an ID letter to indicate which vehicle corresponds to each part number. This ID letter can be found in the upper-right corner of the sticker, near the cutout for the manufacturing date.

Models	Part Number	ID Letter
Crosstrek- SBR built VINs starting with JF2	99095FN000	F
Forester (Gas)- SBR built VINs starting with JF2	99095SL000	M
Forester (hybrid, 18 inch)- SBR built VINs starting with JF2	99095SL030	C
Forester (hybrid, 19 inch)- SBR built VINs starting with JF2	99095SL040	D
Ascent- SIA built VINs starting with 4S4	99095XC000	H
Forester (Gas)- SIA built VINs starting with 4S4	99095SL020	K
Forester (hybrid, 18 inch)- SIA built VINs starting with 4S4	99095SL060	A
Forester (hybrid, 19 inch)- SIA built VINs starting with 4S4	99095SL070	B



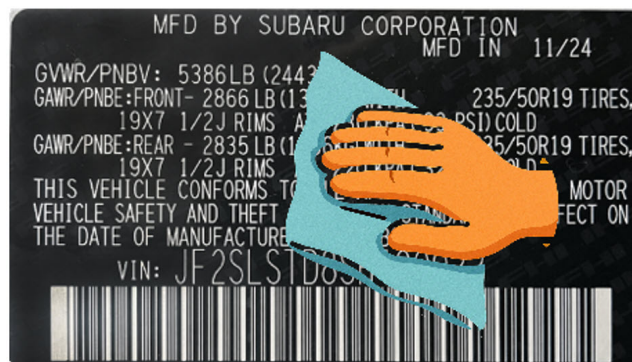
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SERVICE PROCEDURE / INFORMATION:

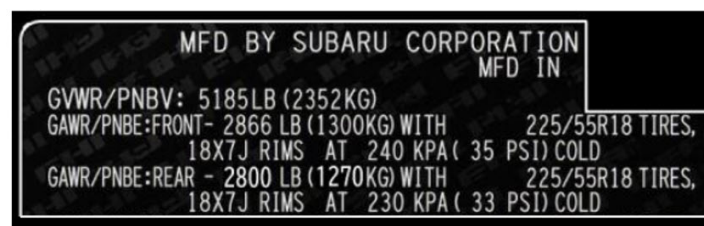
Step 1: Locate the label on the bottom of the driver's B-pillar.



Step 2: Moisten a small area of a clean cloth with isopropyl alcohol and clean the surface of the original label. **NEVER** attempt to peel off the original label as it includes the Vehicle Production Date and label damage will occur. Dry the label thoroughly.



Step 3: Prepare the overlay label. Carefully peel the overlay label from its backing sheet, taking care not to damage the label.

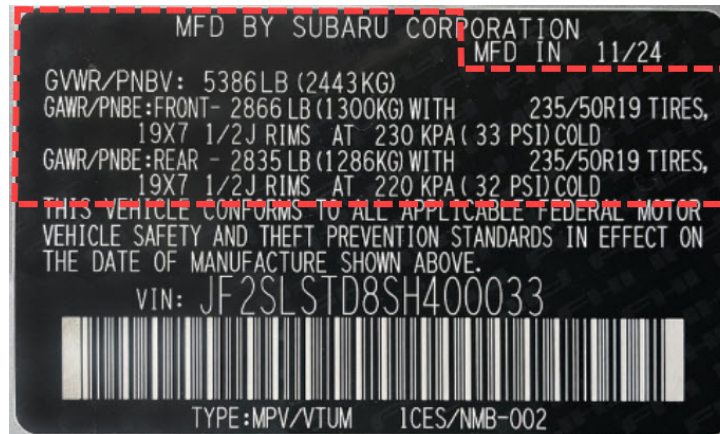


Peel the overlay label off its backing sheet.

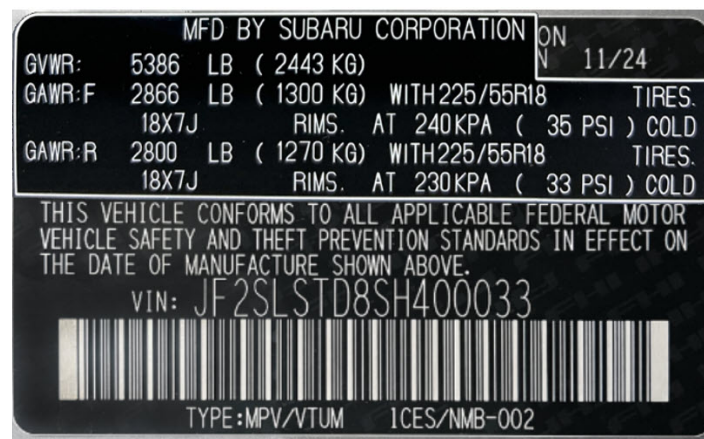


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Step 4: Align the overlay label with the position indicated by the dashed line, and slowly apply the label from one edge to the other to avoid trapping air.



Step 5: Press firmly on the overlay label to ensure it adheres completely to the label.



CLAIM REIMBURSEMENT AND ENTRY PROCEDURES:

Credit to perform this recall will be based on properly completed repair order information. Retailers may submit claims through Subarunet.com.

Warranty Type	Labor Description	Labor Operation #	Labor Time	Fail Code	Skill Level
RC	WRH-26 Tire Load Capacity Label INSTALL	A100699	0.2h	WRH26	All

The Skill Group and Skill Level listed in this bulletin define the qualifications recommended for this work. Repairs should be dispatched to a technician who is trained at the specified level. For more information on Labor Operation Skill Group/Level assignments, [click here to access the Gear Reduction](#). To request a Skill Group/Skill Level change, [fill out this form](#).

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.