

Service Campaign ID: 76 – 03 Sumo Springs



Issued Date: July 8, 2026

Impacted Vehicles

Model Year	Rev.	Make	Model	Model Code(s) Floorplans	Built Dates
2025 - 2027	1, 2	Winnebago	Travato	BU259K	4/25/2024 – 2/17/2026

Reason for this Campaign

Winnebago Motorhomes has determined that some model year 2026 and 2027 Travato BU259K units may have been incorrectly produced without Sumo Spring Kits.

Dealer Campaign Responsibility

Perform this procedure on all subject vehicles currently in your inventory. DO NOT DELIVER ANY SUBJECT UNITS TO A CUSTOMER UNTIL THIS CORRECTIVE ACTION HAS BEEN TAKEN.

Owner Notification

Owners will be notified a week after the issued date of this campaign.

Repair Procedure

On affected units follow the attached instructions to install the sumo spring kit.

Scan the QR Code to view a video of the installation process or visit the link:

https://youtu.be/62w7_l4pqsI?si=K_8dajzvj_dnHhFQ



Parts Information

Quantity	Parts Kit Number	Part Kit Description
1	SC786126703	Travato Sumo Springs

The part order should be placed as a Campaign Service order.

Reimbursement

When the service has been completed, submit a warranty claim using the operation number and TIC code listed below. If the vehicle is out of warranty, use service authorization 73G0430T when filing your claim.

Labor Operation	Travato Sumo Springs		
Operation Number	Dealer Number	Time Allowance	TIC Code
08760399	WG-007861	2.0	7603SB

FINAL CLAIMS MUST BE SUBMITTED BY January 7th , 2027



To:

«CUSTOMER_NAME»
«CUSTOMER_ADDRESS_1»
«CUSTOMER_ADDRESS_2»
«CITY» «STATE» «ZIP»

THIS NOTICE APPLIES TO YOUR VEHICLE.

RE: **BODY SERIAL** «BODY_SERIAL» **CHASSIS SERIAL** «CHASSIS_SERIAL»

July 2026

Dear Winnebago RV Owner,

When you purchased your new Winnebago RV, you also received our commitment to provide you with a quality product and our dedication to continuing customer satisfaction. In keeping with this commitment, we are notifying you of a service campaign that may affect your Winnebago RV.

Reason for This Campaign

Certain Winnebago vehicles may have been incorrectly produced without Sumo Springs.

What We Will Do

Winnebago Motorhomes has released Field Service Campaign 76-03 authorizing your dealer to repair your vehicle.

What You Should Do

Please contact your authorized Winnebago motorhome dealer to schedule an appointment to have this repair performed. The actual repair will take approximately 2 hours. However, due to service scheduling requirements, your dealer may need your coach for a longer period of time.

To locate a Winnebago Motorhome dealer, please visit www.winnebago.com and click on the “Locate Dealer” link.

This remedy will be performed at no charge to you through January 7th, 2027.

ADDRESS OR VEHICLE CHANGES

If you have changed your address, sold, or traded your vehicle since purchase, provide the updated information at www.winnebago.com/owners/owner-resources/second-owner-registration

Winnebago Motorhomes

Forest City, Iowa 50436