TECHNICAL SERVICE BULLETIN **26-2343**
28 July 2026

Rattle Noise From The Instrument Panel Near The Base Of The Windshield While Driving Over Rough Or Uneven Roads

This bulletin supersedes 24-2317. Reason for update: update the Parts list to clarify the claim quantity of the part number RZ6Z-7840380-A

Model:

Ford 2022-2024 Maverick	2WD

Markets: North American markets only.

Issue: Some of the vehicles listed in the Model statement above may exhibit a rattle noise from the instrument panel near the base of the windshield while driving over rough or uneven roads. This may be due to excessive movement of the instrument panel.

Action: For vehicles that meet all of the criteria in the Issue and Model statements, follow the Service Procedure to install a urethane foam block on both sides of the instrument panel.

Parts

Service Part Number	Claim Quantity	Description
RZ6Z-7840380-A	2	Foam Block

Parts - Parts To Inspect And Replace Only If Necessary

Service Part Number	Claim Quantity	Description
164-R4902	Only If Necessary (Up to 2)	Rotunda Urethane Strip

Claim Quantity refers to the total number of individual pieces required to repair the vehicle. This may differ from the number of service part number packages due to the unit of issue (UOI).

As Needed indicates the part is necessary but amount of the part may vary and/or is not a whole number. Parts can be billed out as non-whole numbers, including less than 1.

Only If Necessary indicates the part is not mandatory. Refer to the Service Procedure to determine the inspection/inclusion criteria.

Warranty Status: Warranty coverage limits and policies are not altered by a TSB. Warranty coverage limits are determined by the identified causal part.

Labor Times

Description	Operation No.	Time
2022-2024 Maverick 2WD: Install A Foam Block On Both Sides Of The Instrument Panel Following The Service Procedure (Do Not Use With Any Other Labor Operations)	262343A	1.0 Hrs

Repair/Claim Coding

Causal Part:	6004320
Condition Code:	12

Service Procedure

1. Remove the steering column shrouds. Refer to the WSM, Section 501-05 Interior Trim and Ornamentation > Removal and Installation.

2. Remove the glove compartment. Refer to the WSM, Section 501-12 Instrument Panel and Console > Removal and Installation.

3. Install a foam piece between the forward edge of the instrument panel and the windshield on the right side of the vehicle. (Figure 1)

Figure 1

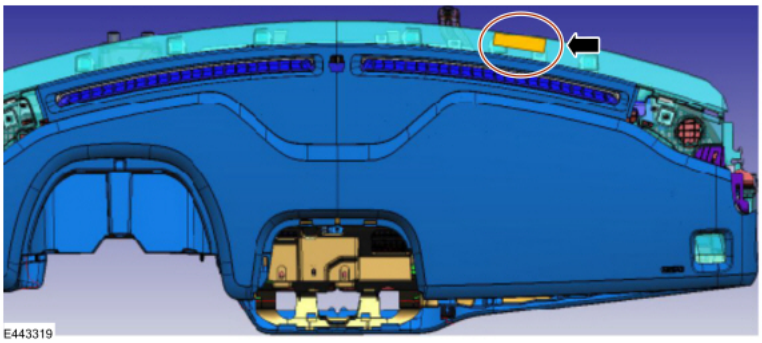

Figure 2

NOTE: The foam block has the following dimensions: 13mm x 20mm x 100mm.

4. While holding a foam block with the left hand, carefully insert a hand through the glove box compartment opening. (Figure 3, Callout 1)

Figure 3

5. Follow the path as shown in the video (Instrument Panel Foam Location - right side) until it reaches the forward edge of the instrument panel and the windshield.

Instrument Panel Foam Location - Right Side

6. Insert the foam block into the gap between the instrument panel and the windshield. The foam should fit tightly into the gap. Does the foam block fit tightly into the gap between the instrument panel and the windshield?

NOTE: Make sure that the 13mm portion of the foam block is inserted into the gap. Follow the foam placement video.

Instrument Panel Foam Placement

(1). Yes - proceed to Step 9.

(2). No - proceed to Step 7.

7. Adjust the foam block based on how it fits into the gap between the instrument panel and the windshield.

(1). For vehicles with a smaller gap where it is not possible to install the foam block by pressing or slightly rotating it under the instrument panel edge, cut a smaller chamfer on the edge of the block as shown on Figures 4-5.

Figure 4

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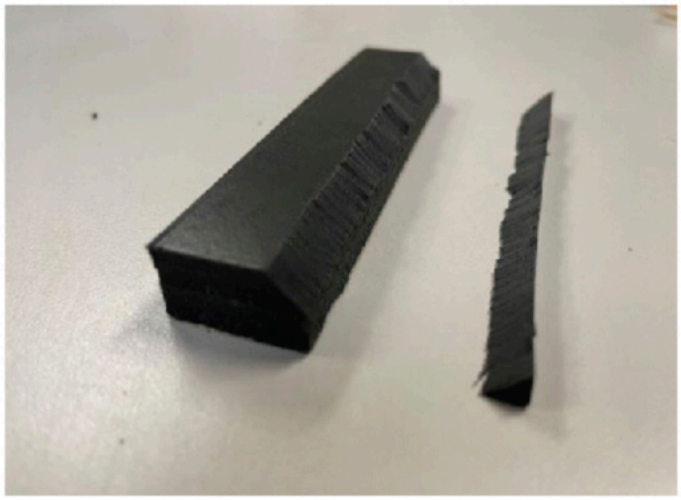
Figure 5



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(2). For vehicles with a larger gap where the foam block is loose and won't stay in place, cut 1 piece of urethane tape from the rotunda squeak and rattle kit to the following dimensions: 20mm x 100mm and stick it to the foam block. (Figures 6-7)

Figure 6

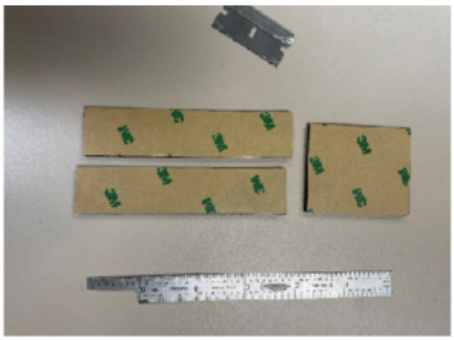

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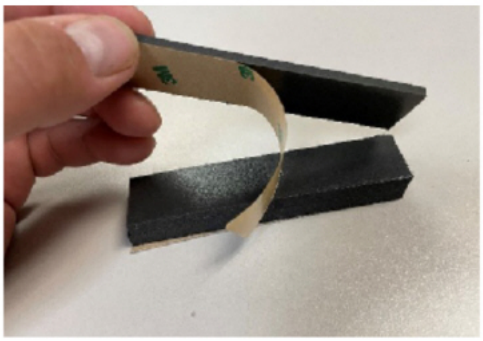
Figure 7



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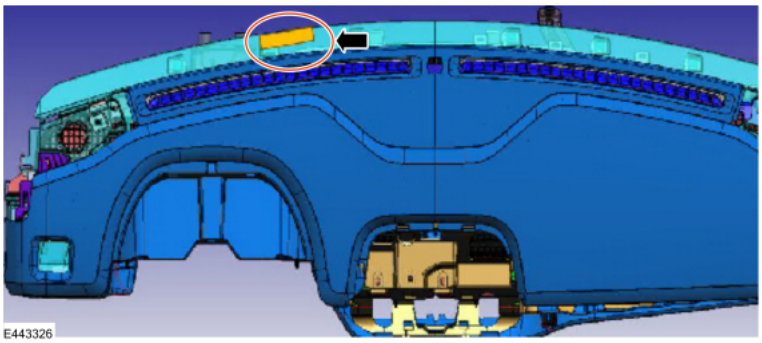
8. Reinsert the foam block into the gap between the instrument panel and the windshield.

9. Install a foam piece between the forward edge of the instrument panel and the windshield on the left side of the vehicle. (Figure 8)

Figure 8



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10. Position the driver seat completely backwards.

11. While holding a foam block with the right hand, carefully insert a hand through the right lower section of the steering column. (Figures 9-10)

Figure 9

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Figure 10

12. Follow the path as shown in the video (Instrument Panel Foam Location - Left Side) until it reaches the forward edge of the instrument panel near the windshield.

Instrument Panel Foam Location - Left Side

13. Insert the foam block into the gap between the instrument panel and the windshield. The foam should fit tightly into the gap. Does the foam fit tightly into the gap between the instrument panel and the windshield?

NOTE: Make sure that the 13mm portion of the foam block is inserted into the gap. Follow the foam placement-video.

Instrument Panel Foam Placement

(1). Yes - repair is complete, proceed to Step 16 for reassembly.

(2). No - proceed to Step 14.

14. Adjust the foam block based on how it fits into the gap between the instrument panel and the windshield.

(1). For vehicles with a smaller gap where it is not possible to install the foam block by pressing or slightly rotating it under the instrument panel edge, cut a smaller chamfer on the edge of the block as shown on Figures 11-12.

Figure 11

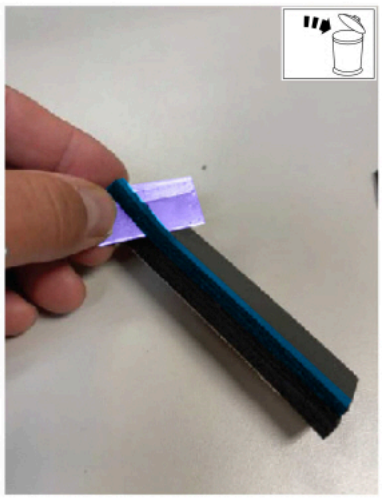

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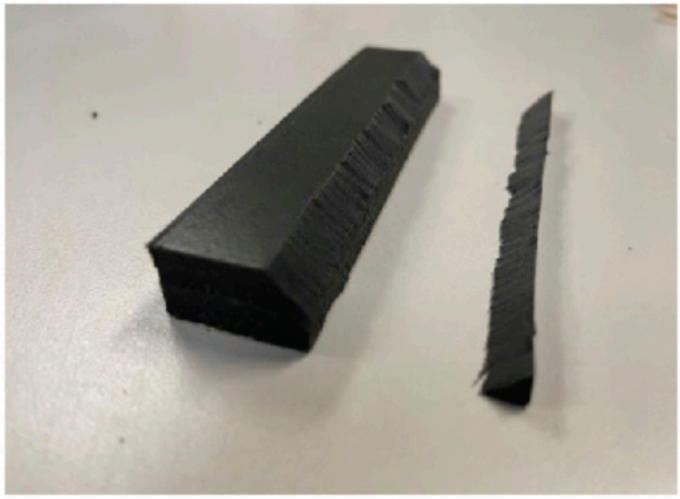
Figure 12



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(2). For vehicles with a larger gap where the foam block is loose and won't stay in place, cut 1 piece of urethane tape from the rotunda squeak and rattle kit to the following dimensions: 20mm x 100mm and stick it to the foam block.

15. Reinsert the foam block into the gap between the instrument panel and the windshield.

16. To reassemble the vehicle, reverse the removal procedure.

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