

Technical product information

Topic	Service Info: Interior Veneer Replacement
Market area	Bentley: worldwide (2WBE),China 796 VW Import Comp. Ltd (Vico), Beijing (6796)
Brand	Bentley
Transaction No.	2080814/2
Level	EH
Status	
Release date	15 Jul 2026

New customer code

Object of complaint	Complaint type	Position
body fixtures and fittings -> dash panel, centre console -> dash panel trim	component / consumables -> wrong	
body fixtures and fittings -> trim, covers, floor cover	visual appeal / surface	
body fixtures and fittings -> dash panel, centre console -> dash panel trim	component / consumables -> damaged	
body fixtures and fittings -> dash panel, centre console -> dash panel trim	visual appeal / surface -> colour shade deviation	
body fixtures and fittings -> dash panel, centre console	visual appeal / surface	

Vehicle data

Flying Spur

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
Z32*	2025	E		*	*	*
Z32*	2026	E		*	*	*
ZG2*	2020	E		*	*	*
ZG2*	2021	E		*	*	*
ZG2*	2022	E		*	*	*
ZG2*	2023	E		*	*	*
ZG2*	2024	E		*	*	*

Continental GT/GTC

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2018	E		*	*	*
3S3*	2019	E		*	*	*
3S3*	2020	E		*	*	*
3S3*	2021	E		*	*	*
3S3*	2022	E		*	*	*
3S3*	2023	E		*	*	*
3S3*	2024	E		*	*	*
3S4*	2019	E		*	*	*
3S4*	2020	E		*	*	*
3S4*	2021	E		*	*	*
3S4*	2022	E		*	*	*
3S4*	2023	E		*	*	*
3S4*	2024	E		*	*	*
Z23*	2025	E		*	*	*
Z23*	2026	E		*	*	*
Z24*	2025	E		*	*	*
Z24*	2026	E		*	*	*

Bentayga Series

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V1*	2017	E		*	*	*
4V1*	2018	E		*	*	*
4V1*	2019	E		*	*	*
4V1*	2020	E		*	*	*
4V1*	2021	E		*	*	*
4V1*	2022	E		*	*	*
4V1*	2023	E		*	*	*
4V1*	2024	E		*	*	*
4V1*	2025	E		*	*	*
4V1*	2026	E		*	*	*
4V1*	2027	E		*	*	*
ZV1*	2023	E		*	*	*

ZV1*	2024	E		*	*	*
ZV1*	2025	E		*	*	*
ZV1*	2027	E		*	*	*

Documents

Document name
master.xml



Connection offline

Technical product information

Transaction No.: **2080814/2**

Service Info: Interior Veneer Replacement

Release date: 15 Jul 2026

Customer statement / workshop findings

For any interior veneer replacement: raise and obtain approval of a Technical DISS query before ordering. This ensures VIN correct specification and prevents visual mismatch.

Technical background

Bentley veneer is specified per VIN. Ordering without DISS validation risks installing a panel that does not visually match adjacent trim, driving rework and customer dissatisfaction.

Production change

Not Applicable

Measure

Mandatory Rule

Raise and obtain approval of a technical DISS query before ordering any replacement interior veneer. Do not place an order until the DISS response confirms the VIN specific part number(s) and finish.

Required Inputs for Technical DISS query

Create one DISS per VIN/repair and include:

- VIN and full build spec.
- Location and reason for replacement (e.g., RH front door upper; damage/defect).
- Clear photos of the affected panel and adjacent matching panels under neutral lighting.
- Request confirmation of part number(s).
- Do not order until the DISS reply validates the exact part(s).



NOTICE

Do not commence any work on the vehicle until a response has been received and approval confirmed via the DISS query

Ordering

- Order only the part number(s) validated in the DISS reply.

Parts information

Do not order veneer without DISS validated VIN specific part number(s).

Veneer spec is vehicle specific and must be confirmed via DISS prior to order.