



SIB 64 06 26

WHISTLING NOISE FROM VENTS

2026-07-24

☐	THIS REPAIR IS MOBILE FRIENDLY
☐	THIS REPAIR IS REMOTE SOFTWARE UPGRADE (RSU) FRIENDLY

MODEL

E-Series	Model Description
G26	4 Series Gran Coupe, including i4 Battery Electric Vehicle (BEV)

SITUATION



A “whistling” noise is heard from the center console/instrument panel when using the heating and air conditioning (HVAC) system.

- Heard with the blower motor set to speed 2 or above
- Noise goes away on high blower speed
- Noise is loudest with the vents on the back of the center console in the closed position
- Noise is heard the most near the charging tray (where center console meets instrument panel)

The red box shows the location of the air leak.

This noise can be heard in this video from the June 2026 Service Roundtable:

[BV64 01 26 Noise from Center Console Seal i4](#)

CAUSE

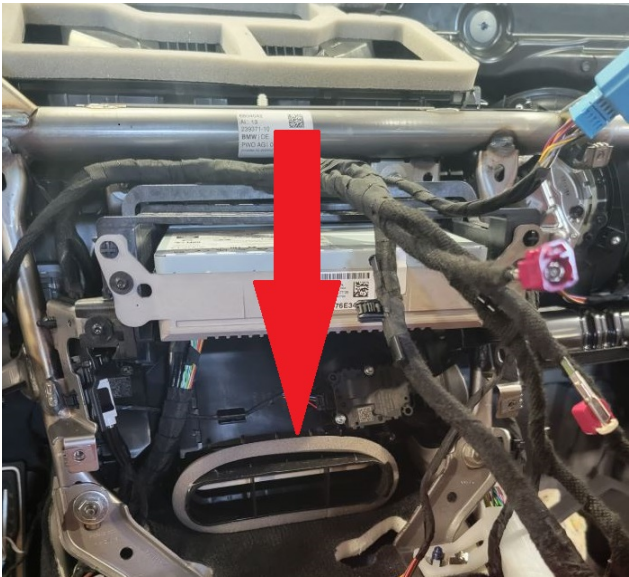


The foam seal (grey in color) that connects the HVAC box in the instrument panel to the center console ductwork is out of position.

CORRECTION

Replace the damaged/misaligned foam seal.

PROCEDURE

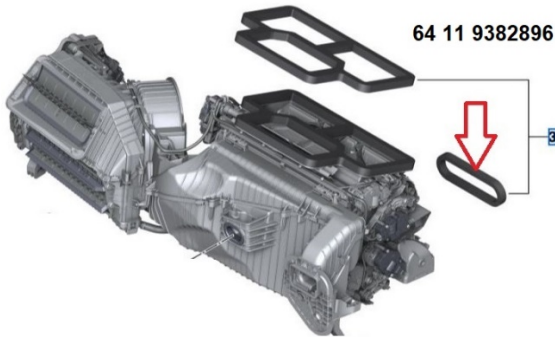


First, confirm that the noise is coming from the charging tray area.

With blower motor on medium (2) speed open and close the vent for the rear of the center console. If this seal is leaking, then you should hear a change in the whistle noise as the vent opens/closes.

ONLY if the noise is confirmed to be coming from the charging tray area, then follow **Repair Instruction 51 16 165** to remove the center console. Check that the foam seal on the heater box that seals against the center console ductwork is still attached to the heater box, and not deformed/out of position.

Note: The instrument panel is removed in the picture for clarity; it does **NOT** need to be removed to replace this seal.



The HVAC box to the center console seal is not available separately. It is included in the seal set part number 64 11 9382896, see ETK/AIR Housing parts, heater and air condit. (example page 64_2747 diagram as item #3).

The other upper seal in the set will not be used for this repair.

Ensure that the sealing surface is clean and dry before sticking the new seal into position.

PARTS INFORMATION

Obtain and confirm the part numbers for your specific vehicle by entering the chassis number in either ETK or AIR which considers specific equipment and/or options.

Part Number	Description	Quantity
64 11 9 382 896	Seal Set	1

CLAIM INFORMATION

Repair Code:	6411004800	Air conditioning housing / blower housing / distributor housing (including filter) Leaking
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Diagnosis

Labor Operation	Description	Labor Allowance
64 10 012*	Checking climate control regulation for function (Work time)	WT FRU
Or:		
00 58 500*	Diagnosis Worktime Flat Rate	2 FRU

And, with the diagnosis above that applies to your center together with the flat rate allowances for the work below that was performed.

Repair

Labor Operation	Description	Labor Allowance
51 16 165	Completely removing and installing center console (Main work)	As applicable
Or:		
51 16 665	Completely removing and installing center console (Plusposition work)	As applicable
And:		
64 99 000	Work time to replace the "HVAC box to the center console seal" (Associated work)	2 FRU

If you are using a Main labor operation code for another repair, then use the Plusposition labor operation code 51 16 665 instead of 51 16 165.

Work time labor operation codes 64 10 012 and 00 58 500 are not considered Main labor operations.

(*) Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (last seven (7) characters of the VIN), and click on the "Search" icon. If the "Vehicle Selection" window displays two or more model possible vehicle choices, select the applicable Model, or enter the full VIN (17 characters) instead to proceed. Click on the "Flat Rate Units" button and enter a flat rate labor operation code number "without spaces" in the field to the right, click on the "Search" icon to display the corresponding listing of "Flat rate unit group details" that are available and their corresponding FRU allowances.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

[BV64 01 26 Noise from Center Console Seal i4](#)**Supporting Materials****Videos**

[64 01 26](#)