

Technical product information

Topic	Exterior Gap and Profile Information
Market area	Bentley: worldwide (2WBE),China 796 VW Import Comp. Ltd (Vico), Beijing (6796)
Brand	Bentley
Transaction No.	2077519/4
Level	EH
Status	
Release date	16 Jul 2026

New customer code

Object of complaint	Complaint type	Position
body -> floor, body reinforcements	visual appeal / surface	
body -> vehicle front end, vehicle rear end	visual appeal / surface	
body -> commercial vehicles: framework	visual appeal / surface	
body -> exterior parts	visual appeal / surface	
body -> special vehicles: body	visual appeal / surface	
body -> commercial vehicles: cab	visual appeal / surface	
body -> superstructure	joining	
body -> superstructure	visual appeal / surface	
body -> exterior parts	dimensional accuracy	

Vehicle data

All Models

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2018	E		*	*	*
3S3*	2019	E		*	*	*
3S3*	2020	E		*	*	*
3S3*	2021	E		*	*	*
3S3*	2022	E		*	*	*
3S3*	2023	E		*	*	*

3S3*	2024	E		*	*	*
3S4*	2019	E		*	*	*
3S4*	2020	E		*	*	*
3S4*	2021	E		*	*	*
3S4*	2022	E		*	*	*
3S4*	2023	E		*	*	*
3S4*	2024	E		*	*	*
4V1*	2017	E		*	*	*
4V1*	2018	E		*	*	*
4V1*	2019	E		*	*	*
4V1*	2020	E		*	*	*
4V1*	2021	E		*	*	*
4V1*	2022	E		*	*	*
4V1*	2023	E		*	*	*
4V1*	2024	E		*	*	*
4V1*	2025	E		*	*	*
4V1*	2026	E		*	*	*
4V1*	2027	E		*	*	*
Z23*	2025	E		*	*	*
Z23*	2026	E		*	*	*
Z24*	2025	E		*	*	*
Z32*	2025	E		*	*	*
Z32*	2026	E		*	*	*
ZG2*	2020	E		*	*	*
ZG2*	2021	E		*	*	*
ZG2*	2022	E		*	*	*
ZG2*	2023	E		*	*	*
ZG2*	2024	E		*	*	*
ZV1*	2023	E		*	*	*
ZV1*	2024	E		*	*	*
ZV1*	2025	E		*	*	*
ZV1*	2027	E		*	*	*

Documents

Document name
master.xml



Connection offline

Technical product information

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Exterior Gap and Profile Information

Release date: 16 Jul 2026

Customer statement / workshop findings

Customer and/or retailer may raise an issue with panel gaps/alignment or flushness.

Technical background

Please ensure when raising a DISS ticket for exterior gap and profile issues, clearly state the measurements and the measured gap and profile location. These are important for quality assessment and determining if rework or part replacement is required.

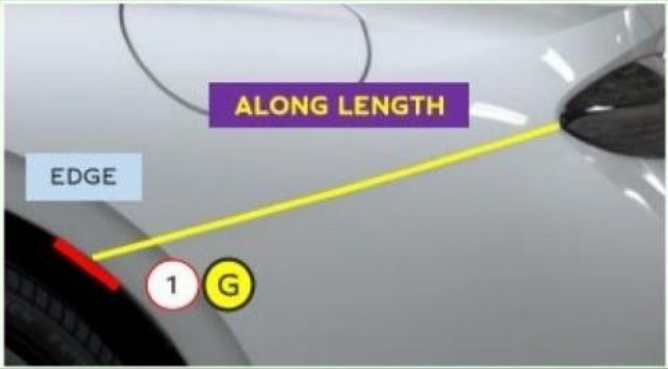
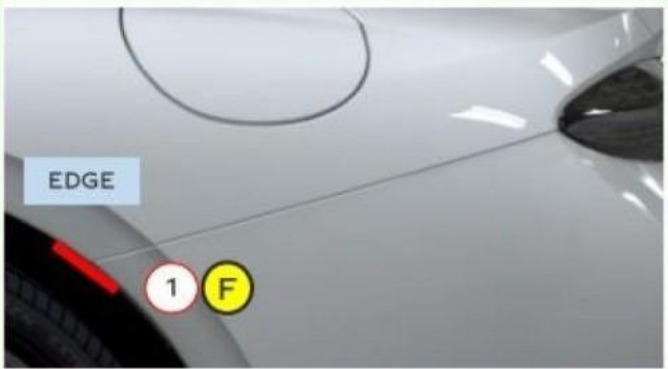
See measure section for information as to what to include in the DISS ticket.

Production change

Not applicable

Measure

See below an example of how the information can be presented in the DISS ticket which must include, the location of the measurement, the Gap or Flushness recorded and any photographs as supplementary evidence.

Gap	
	Location e.g. Bumper to Bodyside Measured value in mm
Flushness	
	Location e.g. Bumper to Bodyside Measured value in mm

G = Gap

F= Flushness