



Service Bulletin

Bulletin No.: PIT5680B

Date: July, 2026

PRELIMINARY INFORMATION

Subject: Water / Ice In Door Sill Plate Area or When Opening A Door Water Drains From The Bottom of the Door

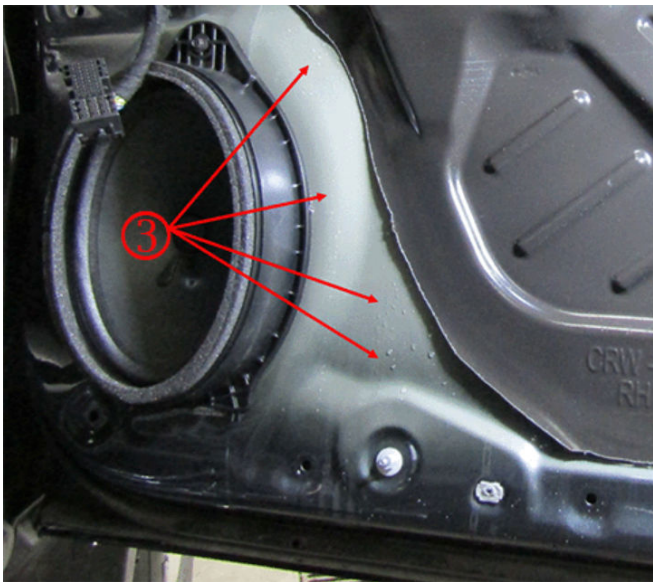
Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado	2018 - 2026		All	All	All	All
GMC	Sierra	2018 - 2026		All	All	All	All

Involved Region or Country	North America
Condition	Some customers may notice water accumulating on the sill plate between the body and the door seals when a door is opened. In some cases, water may also drain from the bottom of the door after the door is opened. If outside temperatures are below freezing, the trapped water may freeze on the sill plate, as shown in the image below (1).  5321090
Cause	This concern may be caused by the door water barrier/deflector butyl not being sealed to the door. When inspecting the bottom of the door, water stains may be found coming from below the door trim panel, as shown below (2).

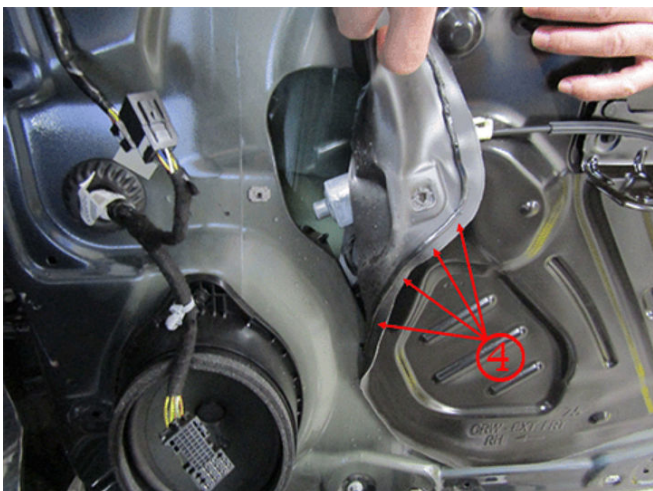


Correction

- With the door open and window up, water test the vehicle by pouring water along the outside window belt molding.
- Inspect for water leaking out from below the door trim panel.
- If water is found leaking out from underneath the door trim panel, remove the door trim panel for further inspection.
- With the door trim panel removed, inspect for water droplets on the door sheet metal, as shown below (3). This will give you an idea/area where the door water barrier/deflector is not sealed properly, as shown below (4). If the door water barrier/deflector is gently pulled away from the door it will come free with little effort, which is an indication it was not sealed to the door properly.
- Dry any water from the door and reinstall the door water barrier/deflector.
- With the door water barrier/deflector in place, use a roller or socket to help seal the water barrier/deflector butyl to the door.
- Reassemble the door trim panel and water test the door again to confirm the vehicle has been repaired.



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Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1086048*	Reseal Door Water Deflector, Includes R&R Door Trim Panel and Water Testing	0.6 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version	3
Modified	05/08/2019 - Created on 08/29/2024 - Update to the models 07/23/2026 - Update to the title, models, condition and correction sections.

