

Technical product information

Topic	Service info: Conversion of imported vehicles
Market area	Bentley: worldwide (2WBE),China 796 VW Import Comp. Ltd (Vico), Beijing (6796)
Brand	Bentley
Transaction No.	2080097/2
Level	EH
Status	
Release date	16 Jul 2026

New customer code

Object of complaint	Complaint type	Position
driver assist systems, convenience features -> vehicle setup	functionality	
lighting system, signalling -> operation, control, light control	concept	
vehicle service -> service, maintenance -> field analysis	service: process -> with determination of concern	
whole vehicle -> accessories	concept	
body -> vehicle front end, vehicle rear end	visual appeal / surface	
electrical power, electric system, data transfer -> power supply	component / consumables	
access control, driving authorisation, antitheft protection -> anti-theft protection	functionality	
running gear -> running gear, springs, shock absorbers	component / consumables	
occupant protection, pedestrian protection -> operation, control	concept	
power transmission -> gearbox control operation	functionality	
information, navigation, communication, entertainment -> driver information system (DIS, MFI, MMI)	concept	
air conditioning -> operation, air conditioning control	concept	
engine -> engine operation	functionality	

Vehicle data

All Models 17MY - Onwards

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
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***	2017	E		*	*	*
***	2018	E		*	*	*
***	2019	E		*	*	*
***	2020	E		*	*	*
***	2021	E		*	*	*
***	2022	E		*	*	*
***	2023	E		*	*	*
***	2024	E		*	*	*
***	2025	E		*	*	*
***	2026	E		*	*	*
***	2027	E		*	*	*

Documents

Document name
master.xml



Connection offline

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Customer statement / workshop findings

Enquiries related to conversions or retrofits of vehicles from (or to) other markets.

Technical background

Conversion of a vehicle for use in a market other than the one for which it was originally designed or intended is not supported.

Enquiries related to conversions or retrofits of vehicles from (or to) other markets (e.g. reimport from USA or UK) are not supported by Technical Support. Vehicles are developed and constructed according to specific market requirements of the respective destination country. As the compatibility of different components (e.g. control units) cannot be defined comprehensively regarding their mutual dependence and interaction in the case of modifications, and in order to prevent danger or risks due to constructional changes, support or advice regarding these modifications cannot be provided.



Support will continue to be provided if required for technical concerns such as vehicle repairs or servicing when the vehicle is temporarily operating in another market.

Production change

Not applicable

Measure



Do not submit a Technical Repair Query

Please do not submit a DISS Technical Enquiry to confirm this statement is correct, no escalation to the factory is possible or supported.

Refer to the warranty policy manual for any other support i.e. recalls and campaigns.