



This notice applies to your vehicle. Refer to the provided list.

Original Equipment Manufacturer Customer Satisfaction Campaign benefiting Altec installed equipment.

Dear Altec Owner,

Altec Industries, Inc. has been notified that a condition exists based upon a notification from the Original Equipment Manufacturer (OEM) of component(s) or accessory(ies) included with your Altec equipment. This relates to the operation or customer satisfaction of the included component(s) or accessory(ies).

Refer to attached documentation that follows this letter. If you have additional questions, please contact your Altec Account Manager. You may also contact the OEM using the contact information in the attached notice.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you have sold or retired the unit, update the records through Altec Connect. If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We appreciate your assistance in following this action in the interest of your continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.



COMPONENT/SUPPLIER RECALL CSR-3337-A

Samson Ropes Mislabeled

Units Affected: Certain Samson products were mislabeled. Verify your product is affected by reviewing the attached list or accessing Altec Connect.

Background: Altec is committed to providing our customers reliable products from initial delivery throughout the useful life of the machine.

Refer to the included communication from Samson for more information.

Customer Action: Follow the guidance in the included communication from Samson.

Requirements: Altec is not able to perform this repair.

Completion and Warranty: This repair is not covered under the Altec Warranty Policy.

Altec Contact Info:

Phone: 1-877-GO ALTEC (1-877-462-5832) — Altec Connect Customer Portal: altec.com/altec-connect/

Altec Use Only	
Inspection labor	N/A
Repair labor	N/A
Account #	N/A
Travel	Not included
NHTSA code	90
Prime fail P/N	N/A
Kit instructions	N/A

Altec Use Only			
Description	Part No.	Qty	Warranty
N/A	N/A	N/A	N/A

Released: July 23, 2026



Dear valued customer,

It has come to our attention that during a system update between May 6 and May 12, our strength values were incorrectly documented on the certificates and tags that you received.

Enclosed are the replacement tags along with the materials required for installing them. Please replace the tags that are currently installed on your lines with the enclosed updated tags and dispose of the removed ones.

Replacement certificates have already been sent out for your records with the correct strength values noted. Please dispose of any printed copies of your certificates that were received with your shipment.

You have our sincerest apologies for the inconvenience. We have put in place additional testing procedures to ensure and validate information integrity.

Please reach out to your sales support representative if you have any questions or concerns.

Best regards,

Samson Sales Support



Advisory Notice

Issued to: Altec
ATTN QC Department

Regarding: Notification of product affected by incorrect strength specification on product tags and associated certificates.

Issue: An update to the product information system was deployed, which caused the system to associate some products with incorrect strength records. As a result, the incorrect strength specification was populated on the product tags and certificates associated with those affected products.

Product Affected:

Purchase Order	Product	Quantity
2923231	AMSTEEL® II 1/2D ORANGE 75'OAL 2-3/4"EOE&NSSSOE	4
2923231	AMSTEEL® II 1/2D ORANGE 75'OAL 2-3/4"EOE&NSSSOE	3
2932122	AMSTEEL® II UNCOATED 1D 100FT OAL 4INEEE	1
2932122	AMSTEEL®-BLUE 1D 140' OAL 4"EEE	1
2932122	AMSTEEL®-BLUE 1D 150' OAL 5"EEE	1
2935470	AMSTEEL® 1D SILVER 115' OAL 4"EEE	2
2936477	AMSTEEL®-BLUE 9/16D 200' OAL 4"EEE	1
2938097	AMSTEEL® II UNCOATED 1/2D 75FT OAL 4IN EE	1
2938097	AMSTEEL® II UNCOATED 3/8D WHITE X 55FT OAL 4INEEE	2
2938097	AMSTEEL® II UNCOATED 1/2D 100FT OAL 4INEEE	1
2938097	AMSTEEL® II UNCOATED 7/8D 70FT 4INEEE	1
2938097	AMSTEEL® 3/4D SILVER 120' OAL 3"EEE	1
433452-3025	STABLE BRAID™ UNCOATED 1/2D 70FTOAL BRTOE EOE	1
2940258	AMSTEEL® II UNCOATED 1D 115FT BLTOE 4INEOE	1
2940258	7/8D AMSTEEL II ORG 115' 4"EEE	1
2936411	STABLE BRAID™ 1/2D CTD CLEAR 80FTOAL 3INEOE HDWTOE	2

Action Required: Remove incorrect tags and replace them with the correct tags provided by Samson Rope Technologies (Samson to provide correct certificates), OR recall affected product.



THE STRONGEST NAME IN ROPE

CERTIFICATE OF COMPLIANCE

It is hereby certified that the products described herein have been produced in accordance with the design, performance and quality standards stated in our Quality Assurance Manual and as cited in the Catalog. In addition, it is certified that the product has been inspected and found to conform to all requirement of the customer order or to our documentation cited herein.

This document certifies only that the product has been manufactured and inspected as described herein and no implication, certification or warranty that this product is suitable for a particular use is made.

Product Name: STABLE BRAID™ UNCOATED

Size: 1/2 IN, 12 MM DIA

Product Code: 50603200073901

Product Type: Double Braid

Fiber Type: Polyester / Polyester

Description: STABLE BRAID™ UNCOATED 12 INCH DIAMETER WHITE X 70 FEET OVERALL LENGTH WITH NEWCO BRONZE THIMBLE ONE END AND 3 INCH EYE OTHER END

Rope Weight: 8.2lbs per 100ft / 12.2kg per 100m

Avg Rope Strength: 10,400 lbs / 4,700 kg / 4.7 mT

Min Rope Strength: 8,800 lbs / 4,000kg / 4.0 mT

Test Method: SRT-100 (spliced)

Sales Order: G64575

Customer Name: ALTEC INDUSTRIES - ST JOSEPH

Certificate Number: 99498-1-1

Customer Address: PO BOX 380788

Ship Date: 08 May, 2026

BIRMINGHAM, AL 35238

US